



# Child Care Action Plan

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# Executive Summary

Child care policy and planning in British Columbia is becoming a priority due in part to the growing need for a comprehensive and strategic approach to child care, given the shortages and waitlists across the province. The provincial government has embarked on a ten-year plan to transition away from the current models of service provision to a universal child care program. This transition is ongoing, and in the interim, funding has been allocated to complete community child care space creation plans, as exhibited by this document.

This study is the first of its kind in Langley City and outlines the current child care situation through consultation and research. The report provides a gaps analysis, an assessment of the need, identifies targets for child care space creation, and outlines strategic actions. The Action Plan includes recommendations and tools to create new child care spaces based on the gaps identified in the Needs Assessment.

The findings of this study indicate:

- ▶ Population projections show the number of children in the City will slowly continue to increase between 2020 and 2030, at a slightly greater rate than was the case in the previous decade.
- ▶ There are 950 licensed child care spaces in the City and 3,658 children between the ages of 0 to 12. This results in a coverage rate of 26.0 child care spaces for every 100 children between the ages of 0 to 12, and sub-coverage rates of 26.6 for children under the age of 3 (i.e. infant/toddlers), 55.1 for children between the ages of 3 to 5 (i.e. preschool age) and 12.0 for children between the ages of 6 to 12 (i.e. school-aged).
- ▶ Moving forward, the recommendation is to strive for an aspirational coverage rate of 70% for children 0 to 5, and 55% for children between the ages of 6 to 12, which means that the number of child care spaces in the City will increase from 950 to 2,444 (net new spaces total 1,494) by 2030.
- ▶ In order to meet these targets, there will be a gradual increase in the number of child care spaces. The City will need to have an annual increase of 150 child care spaces, which means 50 child care spaces for children under 3, 16 spaces for children between the ages of 3 to 5, and 84 spaces for ages 6 to 12.

We have outlined 24 actions organized under six strategic priorities that will enable Langley City to review the policy and regulatory framework, establish new partnerships and continue collaboration, and build capacity through advocacy and education.

# Introduction

## Background

The current child care planning context is changing, due in part to increased funding from the Province of British Columbia. In 2019, the Province announced an expanded investment in the child care sector totalling \$1 billion over three years, of which \$2.85 million has been earmarked by the Ministry of Children and Family Development for the Community Child Care Planning Program. Under this program, local governments can receive funding to engage in child care planning activities in order to develop a community child care space creation action plan. Langley City received funding from the Union of BC Municipalities (UBCM) for this purpose, and engaged the services of CitySpaces Consulting to complete this Action Plan.

Prior to this recent funding announcement, child care planning had been completed by select Lower Mainland municipalities, but had yet to become part of the policy framework in other local governments. With the provincial government primarily responsible for child care legislation and funding, local governments had relied on funding from senior levels of government to construct the required spaces. Missing from this conversation was a strategic approach to coordinate efforts. The current guidelines from UBCM require specific information to be included in the Child Care Action Plan, such as:

- ▶ Whether the number and type of licensed child care spaces are sufficient to meet the needs of the population aged 0 to 12, and which age groups are most in need of additional spaces;
- ▶ Whether licensed facilities are located in areas of high need, including higher density areas and areas where parents attend work (or commute in proximity) and school;
- ▶ Whether there are sufficient “flexible” licensed child care spaces offered outside of regular business hours;
- ▶ Whether there are sufficient licensed child care spaces and services providing child care for underserved populations; and
- ▶ Whether there are sufficient care facilities co-located with other organizations offering services benefitting children and families to meet the community’s needs.

This framework and funding is an opportunity to establish an action plan that will guide the development of new child care spaces, which is essential to ensuring appropriate spaces are delivered to the areas and populations most in need. Findings from this Child Care Action Plan will provide Langley City with a better understanding of the City's child care needs and a recommended course of action to address the identified gaps.

## Methodology

This assessment has involved assembling and analyzing relevant and reliable data, as well as conducting engagement with parents and guardians, community stakeholders, and child care providers. Determining the need and demand for child care is framed by the *UBCM Community Child Care Planning Program - 2019 Program & Application Guide*, which focuses on obtaining quantitative and qualitative sources of information to offer comprehensive insight into local child care needs. To provide this baseline of understanding of the service and child care context, this report highlights the existing policy context and the current state of child care in the community.

### QUANTITATIVE DATA

The quantitative data highlighted in this report has been obtained from a variety of sources, where available. Research sources include the 2006, 2011, and 2016 Census of Canada; BC Statistics, the Fraser Health Authority, the Langley School District, the Langley Child Care Resource & Referral (CCRR), and the Ministry of Children and Family Development (MCFD).

### QUALITATIVE INFORMATION

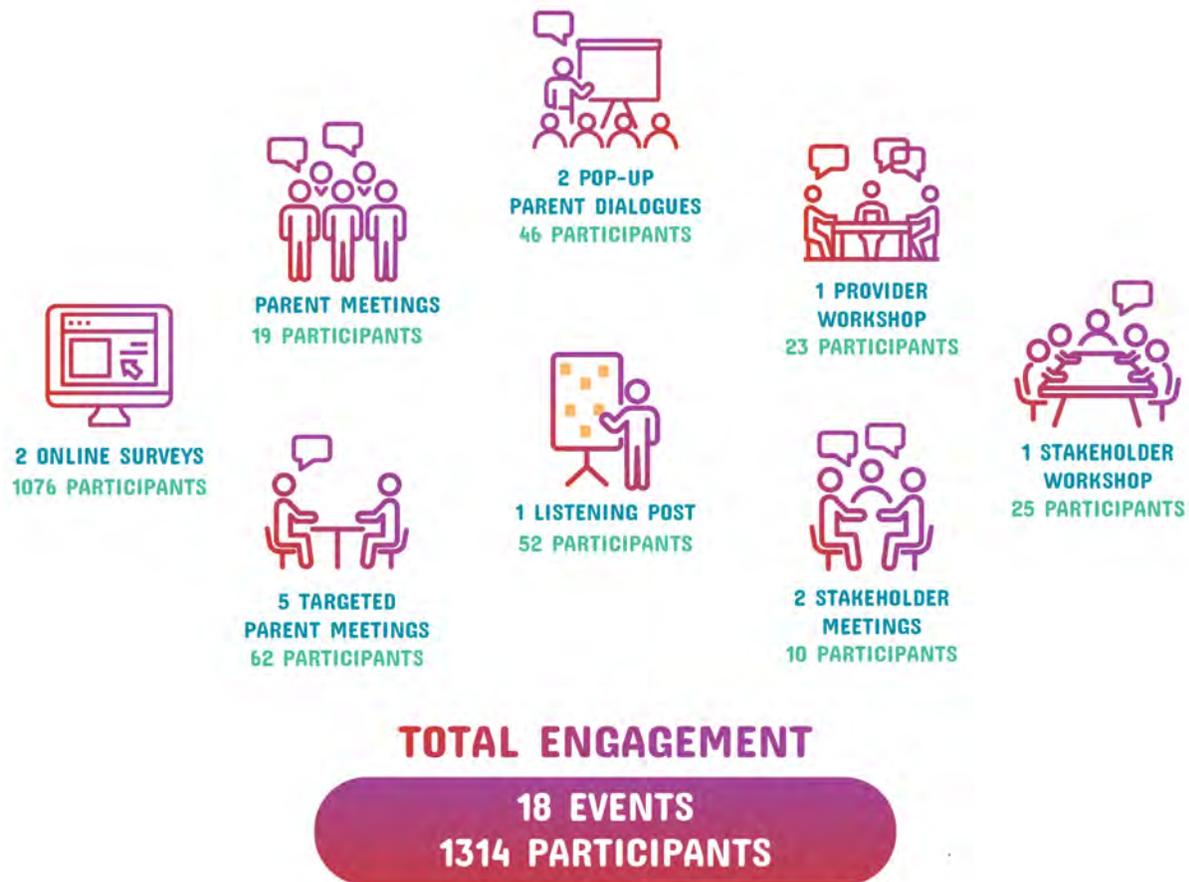
The qualitative information was obtained by collecting insights, observations, and perspectives from the community.<sup>1</sup> Feedback provided insight into the current child care situation in Langley City, key concerns and priorities, and possible opportunities and areas for change. In total, 1,314 people were engaged through the various activities:

- ▶ Four parent meetings and five targeted parent meetings with underserved families (total of 81 parents).
- ▶ Two pop-up parent dialogues at two locations, engaging with 46 parents and families.

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<sup>1</sup> The community engagement phase of this project was delivered jointly by the Township of Langley and Langley City.

- ▶ One listening post with passive activity boards was available for parents to complete on their own time.
- ▶ Two workshops, the first engaging with 25 community stakeholders, the second engaging with 23 child care providers. Additional meetings took place with stakeholders unable to attend the workshop.
- ▶ This information was augmented by data received through the two surveys - one targeted to parents and guardians in Langley, and the other targeted to child care operators and providers. In total, these surveys engaged with 1,076 people.



# Context

Affordable, accessible, and quality child care is an integral element of healthy, sustainable communities and is foundational to early childhood development. According to the Survey on Early Child Care Arrangements (Statistics Canada, 2019), 60% of children under the age of 6 participated in some form of formal or informal child care in the previous three months. This represents an increase from 2002–2003, when 54% of children aged 6 months to 5 years were reported to be in non-parental care (National Longitudinal Survey of Children and Youth). The reasons for not using care are multi-faceted, and include parents who chose to remain at home (17% of respondents), parents on parental leave (11% of respondents), unemployed parents (6% of respondents), and 6% of respondents had children in kindergarten who no longer required care. These findings demonstrate child care is not universally required; however, it is difficult to know precisely why parents may choose to stay at home, and if their approach would change if the affordability, accessibility, or quality of care improved.

According to the Survey on Early Child Care Arrangements, almost 1 in 10 parents of children aged 0 to 5 years (9%) changed their work schedule due to difficulty in finding child care, 7% worked fewer hours and 6% postponed their return to work. Some parents/guardians who experienced difficulties also resorted to using multiple care arrangements or a temporary arrangement (8% of all parents of children aged 0 to 5 years). These findings are indicative of the Langley context; responses from the parent and guardian survey demonstrate that a lack of suitable child care has substantially affected respondents' ability to attend work, attend school or training, and attend appointments, run errands, or perform daily tasks.

Labour force participation is intrinsically related to the provision of child care. Quebec instituted a universal low-fee child care program in 1997 and has since seen a substantial increase in the percentage of Quebec women in the workforce whose youngest child was under three (from 61% in 1996 to 80% in 2016).<sup>2</sup> For comparison, in Ontario (chosen for its similarities to Quebec in population size and composition, geography, and economy), the participation rate among women whose youngest child was under three rose four percentage points, from 66% in 1996 to 70% in 2016.<sup>3</sup> The provision of affordable, accessible, and quality

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<sup>2</sup> Melissa Moyser and Anne Milan, "Fertility Rates and Labour Force Participation Among Women in Quebec and Ontario", *Statistics Canada*, 2018.

<sup>3</sup> Ibid.

child care creates opportunity and allows for choice, and may result in increased labour force participation.

Child care serves multiple vital functions – in addition to labour force participation, access to care contributes to early childhood development and school readiness. Children’s early experiences can have a lasting impact on their lifelong social and physical health, as well as their academic success.<sup>4</sup> Research shows that the first 1000 days – the period from conception to the end of a child’s second year – has the greatest potential to affect health and wellbeing throughout the child’s life.<sup>5</sup> This understanding serves to emphasize the importance of child care, as it plays a vital role in the growth and development of young children.

From this understanding of the foundational importance of early childhood experience, the Human Early Learning Partnership (HELP), based out of the University of British Columbia (UBC), brings together researchers and practitioners to address complex child development issues. Through their work, they have created the Early Development Instrument (EDI), a 104-item questionnaire designed to measure childhood vulnerability. The EDI is completed for individual kindergarten students by their teachers once children enter the public school system and measures: physical health and well-being, social competence, emotional maturity, language and cognitive development, communication skills, and general knowledge. The “**vulnerability rate**” is based on the number of students starting school with vulnerabilities in one or more areas critical to their healthy development.

**In the Langley School District<sup>6</sup>, the vulnerability rate is currently 31%, which is lower than the rate observed across B.C. (33%). However, in particular neighbourhoods within the School District, the vulnerability rate is higher than the provincial average.**

- In Langley City North, the vulnerability rate is 46%, which has remained consistent since the previous report was completed (2013-2016).

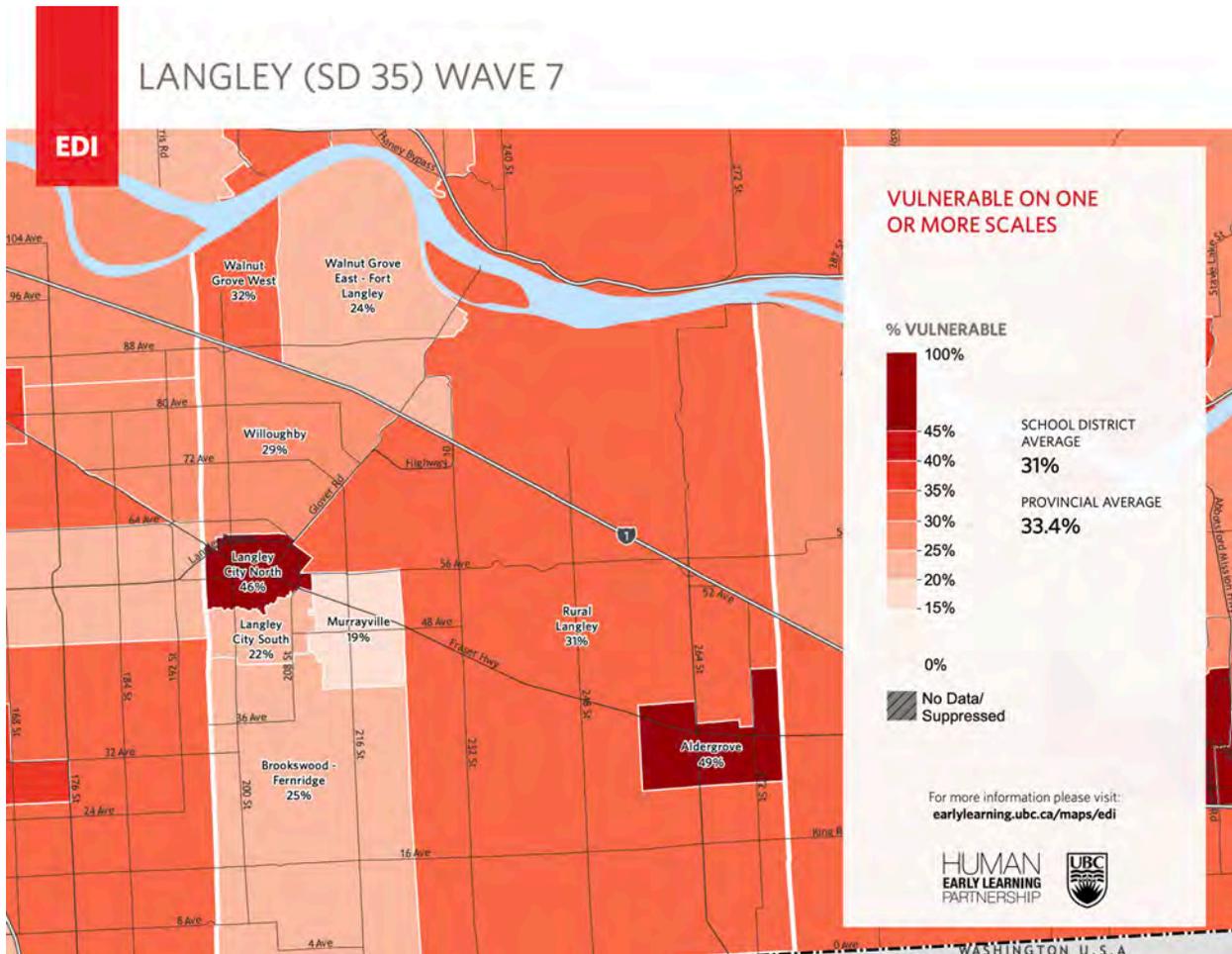
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<sup>4</sup> Human Early Learning Partnership. Early Development Instrument [EDI] report. Wave 7 Community Profile, 2019. Langley School District (SD35). Vancouver, BC: University of British Columbia, Faculty of Medicine, School of Population and Public Health; February 2020. Available from: [http://earlylearning.ubc.ca/media/edi\\_w7\\_communityprofiles/edi\\_w7\\_communityprofile\\_sd\\_35.pdf](http://earlylearning.ubc.ca/media/edi_w7_communityprofiles/edi_w7_communityprofile_sd_35.pdf)

<sup>5</sup> Moore T, Arefadib N, Leone V, West S. The first thousand days - our greatest opportunity [policy brief]. Melbourne, Australia: Royal Children’s Hospital, Murdoch Children’s Research Institute, Centre for Community Child Health; 2018 Mar. Available from: <https://www.rch.org.au/uploadedFiles/Main/Content/ccchdev/1803-CCCH-Policy-Brief-28.pdf>.

<sup>6</sup> The Langley School District includes Langley City and the Township of Langley.

## LANGLEY (SD 35) WAVE 7



The EDI summary report emphasizes neighbourhood differences can be explained by a wide range of factors, including social and economic differences, variations in community networks and collaborations that support children and families, and also the number, quality, and accessibility of programs. **Given the vulnerability rate in Langley City North, there is likely a need for improved access to programming. While engaging and supportive child care programs may help to address vulnerabilities, it is important to acknowledge inequalities in children's well-being arise because of social inequity in the conditions in which people are born, live, work and age.**<sup>7</sup>

The connection between child care and labour force participation, and the role of child care as related to early childhood development are important to highlight. These relationships serve as key contextual elements that shape the actions proposed in this plan.

<sup>7</sup> Irwin L, Siddiqi A, Hertzman C. Early Childhood Development: A Powerful Equalizer. Final Report. World Health Organization, Commission on the Social Determinants of Health. 2018 June. Available from [https://www.who.int/social\\_determinants/resources/ecd\\_kn\\_report\\_07\\_2007.pdf](https://www.who.int/social_determinants/resources/ecd_kn_report_07_2007.pdf).

## Roles and Responsibilities

There are many factors that have contributed to the current child care situation that are outside the influence of local governments. Over the last several decades, funding and support for child care has been affected by senior government mandates. Given that child care is provincially regulated, the funding and support allocated to child care has changed to reflect provincial priorities. Recent funding announcements from both the provincial and federal governments, and the decision by the federal government to create a Multilateral Early Learning and Child Care Framework, reflects a renewed commitment to child care. The City will continue to work with all levels of government, as well as private sector and non-profit partners, to facilitate the development of appropriate, accessible, and affordable child care for Langley City residents.

### FEDERAL GOVERNMENT

In 2017, the Federal Government announced the Multilateral Early Learning and Child Care Framework to make enhancements to provincial and territorial early learning and child care systems. This Framework has been implemented through a three-year bilateral agreement, which outlines the unique early learning and child care needs to be addressed in each province or territory, and the funding allocation for each jurisdiction. The British Columbia Early Learning and Child Care Agreement, which was in effect until March 31, 2020, has resulted in a yearly financial contribution of approximately \$51 million.<sup>8</sup> The Province has drafted an Action Plan to ensure the funds provided under this bilateral agreement are allocated to specific areas of investment.

### PROVINCIAL GOVERNMENT

In British Columbia, the Ministry of Children and Family Development (MCFD) is responsible for child care, which is legislated under the *Child Care BC Act*, the *Child Care Subsidy Act* and *Child Care Subsidy Regulation*. The MCFD supports licensed child care providers with the costs of delivering quality child care programs, provides funding to create new licensed child care spaces, and supports low-income parents with the costs of accessing child care.<sup>9</sup>

Licensed child care centres (referred to as “**group child care**”, **preschools**, **family child care**, **multi-age child care** and **occasional child care**) must operate in accordance with the the

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<sup>8</sup> Canada - British Columbia Early Learning and Child Care Agreement, <https://www.canada.ca/en/early-learning-child-care-agreement/agreements-provinces-territories/british-columbia.html>

<sup>9</sup> Canada - British Columbia Early Learning and Child Care Agreement, <https://www.canada.ca/en/early-learning-child-care-agreement/agreements-provinces-territories/british-columbia.html>

*Community Care and Assisted Living Act* and the *Child Care Licensing Regulation*. While this report will focus on licensed child care, it is important to note that unlicensed or “license not required” child care is also prevalent, and refers to a family child care home that is not regulated but is permitted. There are two types of unlicensed child care: **license not required (LNR) and registered license not required (RLNR)**, which is registered with a Child Care Resource and Referral Program.<sup>10</sup> Licence-not-required child care providers may care for only two children or a sibling group not related by blood or marriage to them. If care is provided to three or more children, a license is required.

## HEALTH AUTHORITIES

Licensing and monitoring of child care facilities is the responsibility of the Ministry of Health, and the corresponding local health authority. The role of Fraser Health Community Care Licensing is to prevent risk of harm to the children in care by working proactively with applicants for a community care facility license. The Licensing Officers assess all applicants, managers, conduct inspections to monitor compliance with the legislated requirements, and conduct facility risk assessments. The Child Care Licensing Regulation details the minimum standards that a child care operator (licensee) must maintain to operate a licensed facility. The regulation/standards are divided into the following categories:

- ▶ Care and/or supervision
- ▶ Hygiene and communicable disease control;
- ▶ Licensing;
- ▶ Medication;
- ▶ Nutrition and food services;
- ▶ Physical facility, equipment and furnishings;
- ▶ Policies and procedures;
- ▶ Program;
- ▶ Records and reporting; and,
- ▶ Staffing.

Licensing informs all applicants wishing to open a community care facility that they must also comply with all relevant enactments of BC and of the local municipality. It is the applicants

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<sup>10</sup> Finding Quality Child Care - A Guide for Parents in Canada, <https://findingqualitychildcare.ca/british-columbia>

responsibility to contact their local municipality regarding fire approval and any zoning approval, building permits, occupancy permits or business license that may be required.

**The following programs are offered through the provincial government to reduce child care fees for families.**

#### *Affordable Child Care Benefit*

The Affordable Child Care Benefit<sup>11</sup> replaces the previous Child Care Subsidy. Families with a pre-tax income of up to \$111,000 are eligible. The benefit amount varies based on child care type, reason for care, and a family's income.

#### *Child Care Fee Reduction Initiative*

The Child Care Fee Reduction Initiative (CCFRI)<sup>12</sup> lowers the cost of child care by providing funding directly to child care providers. Parents do not apply - child care providers are responsible for applying, and participation is voluntary. As of 2020, 22 child care centres in Langley City opted into this program, which translates to 846 child care spaces.

#### *Young Parent Program*

Through the Young Parent Program<sup>13</sup>, parents under the age of 25 may qualify for help with child care while they finish high school. Parents can apply for this funding or child care providers can be designated as Young Parent Programs.

#### *Universal Child Care Prototype Sites*

The provincial and federal government are partnering together to create 50 Universal Child Care Prototype Sites<sup>14</sup> that offer child care for a maximum of \$200/month per child for full-time enrolment during business hours. For some low-income families, child care may be provided for free. As of April 2020, there are no Universal Child Care Prototype Sites in Langley City.

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<sup>11</sup> Affordable Child Care Benefit, <https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care-funding/child-carebenefit>

<sup>12</sup> Child Care Fee Reduction Initiative, <https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/running-daycare-preschool/child-care-operating-funding/child-care-fee-reduction-initiative-provider-opt-in-status>

<sup>13</sup> Young Parent Program, <https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/child-care-funding/young-parent-program>

<sup>14</sup> Universal Child Care Prototype Sites, <https://www2.gov.bc.ca/gov/content/family-social-supports/caring-for-young-children/running-daycare-preschool/universal-child-care-prototype-sites>

**Child care providers can access a variety of funding through the provincial government, including:**

- ▶ Child Care BC Maintenance Fund;
- ▶ Child Care BC New Spaces Fund;
- ▶ Child Care Operating Fund (includes the Child Care Fee Reduction Initiative and the Early Childhood Educator Wage Enhancement);
- ▶ Community Child Care Space Creation Program for Local Governments (UBCM); and
- ▶ Start-up Grants.

## **MUNICIPAL GOVERNMENT**

Municipalities are the agents responsible for land use decisions and development approvals that lead to the construction and development of child care centres in their communities. Municipalities have an important role to play in creating policies and strategies that target key areas of local need, and increasingly, with additional funding available for child care planning, municipalities are playing a more active role in facilitating child care. This can include policies and regulations that support the development of child care; and education, advocacy, and research on local child care issues.

In 2019, Metro Vancouver completed a survey of local government policies and regulations related to the provision of child care spaces. Across the region, municipalities aim to facilitate an enhanced supply of child care spaces. Key findings demonstrate:

- ▶ 8 respondents have a stand-alone child care strategy;
- ▶ 11 respondents identify child care facilities as a community amenity in the development approvals process;
- ▶ 5 respondents support child care through the provision of local governments building space (e.g. rent-free, reduced lease or market lease). This may be a single property or multiple sites.
- ▶ 6 respondents offer grants for child care capital projects; 4 offer grants for child care operating costs.

## CHILD CARE OPERATORS

Child care is provided by for-profit entities and non-profit organizations. Private and nonprofit child care providers are involved in all aspects of child care development, and can play many important roles as landowners, developers, builders and investors. This on-the-ground participation helps to facilitate the development, construction, and management of child care centres. Through provincial grants, non-profit organizations may also receive additional operating funding to enable them to offer low-cost child care. Particular funding programs are specifically directed toward non-profit providers, such as the Child Care Minor Capital Funding Program, which assists with the cost of repairs and upgrades needed to meet licensing requirements and costs associated with relocation.

## Planning and Regulatory Framework

Child care is an emerging policy priority for many local governments. Given this document represents Langley City's first Child Care Action Plan, it is important to understand the existing policy and regulatory framework, and identify possible gaps and areas for improvement.

- ▶ Currently, the Official Community Plan (OCP) and Social Plan do not reference child care.
- ▶ From a regulatory perspective, child care is permitted in single-detached residential zones, commercial zones, and institutional zones. For comparison, child care is a permitted use in the majority of residential zones in the Township of Langley (with the exception of duplex zones) and in agriculture zones.

Langley City's visioning document, *Langley City: Nexus of Community*, outlines a bold new vision strategy to guide growth and development over the next 25+ years. This strategy recognizes Langley City's unique opportunity to capitalize on the fixed rail rapid transit line that will arrive in the next eight to ten years. Moving forward, Langley City is focused on creating improved opportunities for growing families, and this vision closely relates to the provision of affordable, equitable, accessible and quality child care. *Langley City: Nexus of Community* identifies recommendations which include updating the City's OCP and completing a review of the Zoning Bylaw. The OCP update and Zoning Bylaw review present an opportunity to introduce child care policies and reduce regulatory barriers that may prevent the development of new child care centres.

# The Current Child Care Situation

## SUPPLY Considerations

### CURRENT CHILD CARE SPACE INVENTORY

There are currently 950 licensed child care spaces in Langley City, delivered through 56 programs, of which 17 provide before-school care, 17 provide after-school care, and two provide overnight care. The number of child care spaces was determined based on the detailed spreadsheet provided by UBCM, and further information provided by Fraser Health Authority. The number of children was determined based on BC Statistics population projections. Table 1 provides a summary of child care spaces<sup>15</sup> and the number of children in each particular age group to determine child care coverage rates. Licensed preschool spaces are included within the total number of child care spaces.

Child care is predominantly categorized between infant and toddler care (i.e. children under the age of 3), preschooler (children aged 3 to 5), and school-aged care (children aged 6 to 12). These classifications relate to the different ways in which child care is licensed, and as such, the coverage rates below are categorized in these groups to determine the availability of different forms of care. As shown below, the coverage rate is lowest for school-aged children.

**Table 1: Child Care Coverage Rate, Langley City, 2020**

Age Group	Number of Children	Number of Child Care Spaces	Number of Child Care Spaces per 100 Children
Under 3 years	864	230	26.6
3 – 5 years	890	490	55.1
6 – 12 years	1,904	230	12.0
<b>0 – 12 years</b>	<b>3,658</b>	<b>950</b>	<b>26.0</b>

Source: BC Statistics, Population Projections, 2020; Fraser Health Authority Child Care Space Data

This analysis illustrates the importance of assessing child care availability for particular age groups, as the overall 26.0 coverage rate does not indicate the extent to which care is needed for older children. It is also important to recognize that while there is more care available for children aged 3 to 5 years, parent/guardian survey results demonstrate 23% of respondents

<sup>15</sup> Family child care spaces and multi-age child care spaces were evenly split between the under 3 age group, the 3 to 5 age group, and the 6 to 12 age group as children in these facilities may be between 0 to 12 years of age.

do not have child care at the times or days required, and 68% of respondents disagree or strongly disagree that there is an adequate supply of all forms of child care services in Langley.

Child care coverage rates for children ages 6 to 12 are much lower than the rates identified for children under the age of 3 and between the ages of 3 to 5, and while the need for care generally decreases with age, the limited availability of spaces for older children is significant, and is reflected in results from community consultation, as 62% of parents and guardians looking for care are looking for child care that is school age, out-of-school care.

In order to understand how the availability of child care in Langley City compares to other jurisdictions, a literature review was completed. The information collected through this analysis helps to demonstrate the extent to which additional child care spaces are needed in Langley City.

- ▶ In 2019, Metro Vancouver completed a survey of child care spaces and found that, on average, there are 18.6 child care spaces per 100 children, aged 12 and under. The number of spaces varies across the region, with the highest ratios in Tsawwassen First Nation (at over 101.8 spaces per 100 children) and UBC (42.3 spaces per 100 children) and the lowest in Surrey (12.7 spaces per 100 children) and Belcarra (0 spaces per 100 children).<sup>16</sup>
- ▶ The Metro Vancouver survey further specifies a provincial average of 18.4 spaces per 100 children, age 12 and under, and a national average of 27.2 spaces per 100 children, age 12 and under.
- ▶ In 2018, the Canadian Centre for Policy Alternatives (CCPA) published a report titled *Child Care Deserts in Canada*, which attempts to map a complete list of licensed child care spaces across the country against the number of children<sup>17</sup> in a given postal code. The report defines **child care deserts** as postal codes with more than 50 non-school-aged children, but less than one licensed child care spot for every three children (a coverage rate, of under 33%). This report specifies that licensed child care coverage is highest in Charlottetown, Prince Edward Island, and many of the bigger cities in Quebec. These cities have an average coverage rate of 70% or better, meaning there are at least seven spaces for every 10 children not yet in school. Metro Vancouver does not fare as well, with

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<sup>16</sup> 2019 Survey of Licensed Child Care Spaces and Policies in Metro Vancouver, August 2019.

<sup>17</sup> This study focuses on non-school-aged children between the ages of 0 to 4.

a very low coverage rate of 35%, meaning there are three children for every licensed space. British Columbia has a coverage rate of 37%.

- ▶ Statistics Canada completed a Survey on Early Learning and Child Care Arrangements (2019) which indicates the different rates at which particular age groups access care. For instance, about two-thirds of 1 to 3 year olds (68%) and 65% of 4 to 5 year olds were in child care<sup>18</sup>, compared with about one-quarter of children under the age of 1 (24%). The lower participation rate of infants reflects the fact that some parents have access to parental leave.

## Demand Considerations

### CURRENT POPULATION

Population growth in Langley City averaged 1% per year from 2006 to 2016, as measured by the national Census. This represents a population increase of 228 people per year. Growth was slightly faster between 2006 and 2011 (averaging 1.3% or 296 people per year), compared to 2011 to 2016 (averaging 0.6% or 160 people per year).<sup>19</sup> The number of children aged 0 to 2 and 3 to 5 has been slowly growing, at 0.8% and 0.3% respectively. There has been a decrease in the number of children aged 6 to 12, from 1,790 (in 2006) to 1,785 (in 2016). Langley City is slowly growing, with minimal increases to the number of children in the city in the last 10 years.

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<sup>18</sup> Early learning and child care arrangements included any form of care for children, formal or informal, by someone other than their parent or guardian.

<sup>19</sup> For comparison, population growth in Metro Vancouver averaged 1.6% per year from 2006 to 2016. Growth in Metro Vancouver was slightly faster between 2006 and 2011 (1.9% per year), compared to 2011 to 2016 (1.3% per year).

**Table 2: Historic Population Growth, Langley City, 2006-2016**

	2006	2011	2016	Average Annual Growth Rate, 2006-2016	Average Annual Change, 2006-2016
<b>Total City Population</b>	<b>23,605</b>	<b>25,085</b>	<b>25,885</b>	<b>1.0%</b>	<b>228</b>
Children Aged 0 - 2	775	900	840	0.8%	7
Children Aged 3 - 5	785	790	805	0.3%	2
Children Aged 6 - 12	1,790	1,790	1,785	-0.03%	-1
<b>Total Children Aged 0 - 12</b>	<b>3,350</b>	<b>3,480</b>	<b>3,430</b>	<b>0.2%</b>	<b>8</b>

Source: Statistics Canada (2006, 2011, 2016)

## ANTICIPATED POPULATION

This study references the population projections prepared by BC Stats using the Component/Cohort-Survival method. This method “grows” the population from the latest base year estimate by forecasting births, deaths, and migration by age. These forecasts are based on past trends modified to account for possible future changes and should be viewed as only one possible scenario of future population.

- ▶ According to BC Stats’ projections for Langley City, the population **aged 0 to 2 is expected to grow by 175 children between 2020 and 2030, an increase of 20% over the projected 10-year period.** At an annual projected growth rate of 2%, this increase is greater than the historical growth rates over the previous 10 years (0.8%).
- ▶ The population in Langley City **aged 3 to 5 is expected to grow by 40 children between 2020 and 2030, an increase of 4% over the projected 10-year period.** At an annual growth rate of 0.4%, this increase is greater than the historical growth rates over the previous 10-year period (0.3%).
- ▶ Lastly, the population in Langley City **aged 6 to 12 is expected to grow by 35 children between 2020 and 2030, an increase of 1.8% over the projected 10-year period.** At an annual growth rate of 0.2%, this increase is greater than the historical growth rates over the previous 10 years (-0.03%).

**Table 3: Projected Population Growth, Langley City, 2020-2030**

	2020	2022	2025	2030	Average Annual Growth Rate, 2020-2030	Average Annual Change, 2020-2030
<b>Total City Population</b>	<b>29,400</b>	<b>30,806</b>	<b>32,987</b>	<b>36,663</b>	<b>2.5%</b>	<b>726</b>
Children Aged 0 to 2	864	894	948	1,039	2.0%	18
Children Aged 3 to 5	890	852	850	930	0.4%	4
Children Aged 6 to 12	1,904	1,943	1,972	1,939	0.2%	4
<b>Total Children Aged 0 to 12</b>	<b>3,658</b>	<b>3,689</b>	<b>3,770</b>	<b>3,908</b>	<b>0.7%</b>	<b>25</b>

Source: BC Statistics

The population projections indicate the number of children in Langley City will continue to increase between 2020 and 2030, to a greater degree than was the case in the previous decade. While population growth remains positive and the number of children in Langley City will continue to increase, the need for new child care spaces will be impacted by the rate at which the distinct age groups continue to grow. The Space Creation Targets section (found on page 29) identifies the number of child care spaces required to support this projected increase in population.

## CENSUS FAMILY STRUCTURE

The process of understanding child care needs in a community is invariably linked to census families, as children are associated with a larger household structure. Statistics Canada provides the following definition for census family:

- ▶ **“Census family** is defined as a married couple and the children, if any, of either and/or both spouses; a couple living common law and the children, if any, of either and/or both partners; or a lone parent of any marital status with at least one child living in the same dwelling and that child or those children.”

In Langley City, there are currently 6,910 census families, of which 3,930 (or 57%) have children. Within this group, 13% of census families with children have children ages 0 to 5, and 10% of census families have children ages 6 to 14. The percentage of census families with children ages 0 to 5 has decreased from 14% in 2011, while the percentage of census families with children ages 6 to 14 has increased from 9% in 2011. This is reflected in the

population growth trends - between 2011 and 2016, the number of children decreased, resulting in fewer families with young children.

Table 4 provides an indication of the changing pattern of family structure based on couple census families and lone-parent census families. It may be assumed that child care is especially important for lone-parent census families, thus the trends over time are important to note to ensure the City is aware of any growth or decline in the number of lone-parents with children. Furthermore, lone-parent families typically are more likely to be low-income than couple families, which may indicate a need for child care subsidies.

**Table 4: Census Family Trends, Langley City, 2006-2016**

	2006		2011		2016	
<b>Couple Census Families with Children</b>	4,640 families	72% of census families with children are couple census families	2,515 families	66% of census families with children are couple census families	2,600 families	66% of census families with children are couple census families
<b>Lone-Parent Census Families with Children</b>	1,835 families	28% of census families with children are lone parent census families	1,305 families	34% of census families with children are lone parent census families	1,340 families	34% of census families with children are lone parent census families

Source: Statistics Canada (2006, 2011, 2016)

Since 2006, the percentage of lone-parent census families has increased slightly, from 28% (2006) to 34% (2011 & 2016). In Greater Vancouver, 25% of census families with children are lone-parent families, which is less than the percentage in Langley City. **The family arrangements in Langley City are distinct from the pattern at the regional level, and while child care is influenced by more than family arrangements alone, the percentage of lone-parent families indicates there may be more families looking for child care, due to the number of sole caregivers.**

**INCOME**

Income levels and trends related to household low-income status are important factors to consider given the costs associated with child care. For many families, child care is a major expense, as further explored in the Engagement Summary Report included as Appendix A. Table 5 provides a summary of median income levels in Langley City and Greater Vancouver from 2006 to 2016. Since 2006, median income levels have been increasingly higher in

Greater Vancouver than in Langley City, which is important to note when considering household expenses and the average costs of child care.

**Table 5: Median Income, Langley City, 2006-2016**

	Local Government	2006	2011	2016
Median Household Income	Langley City	\$46,456	\$50,231	\$59,452
	Greater Vancouver	\$55,231	\$63,347	\$72,662

Source: Statistics Canada (2006, 2011, 2016)

Table 6 illustrates low-income prevalence for the population between 0 to 17 years of age.

**Table 6: Low-Income Prevalence, Langley City, 2016**

	Local Government	2016
Low-Income Measure After Tax (LIM-AT)	Langley City	23.6%
	Greater Vancouver	18.9%
Low-Income After-Tax Cut-Offs (LICO-AT)	Langley City	18.6%
	Greater Vancouver	15.2%

Source: Statistics Canada (2006, 2011, 2016)

LIM-AT is tied to median income and provides an indication of income inequality rather than poverty. This income measure captures how many people live below 50% of the adjusted median after-tax household income, and the income thresholds are determined based on household size. LICO-AT is an expenditure-based metric, adjusted to inflation. This income measure captures people or families that are expected to spend 20% or more of their after-tax income on food, shelter and clothing. The income thresholds depend on the size of the economic region.

Based on the information outlined in Table 6, there is a greater incidence of income inequality and poverty among children in Langley City than in Greater Vancouver. **Ultimately, given the low-income measurement percentages in Langley City are higher than those in Metro Vancouver, affordability challenges in Langley City are likely more significant than those present across the broader Metro Vancouver region.**

Responses from the parent and guardian survey indicate the extent to which families in Langley City feel that child care is unaffordable. 54% of respondents disagreed or strongly disagreed that the fees paid for child care are affordable. When asked about their satisfaction with the cost of child care, responses were more mixed: of the respondents for whom cost

was applicable, 36% indicated they were dissatisfied or very dissatisfied with the cost of child care; while 41% indicated they were very satisfied or satisfied with the cost of child care. For those families experiencing difficulty finding suitable child care, 64% of respondents identified cost as an issue. 43% of respondents spend between \$500-\$1,000 each month on child care (per child). This can result in significant expenses, and while certain respondents indicated they are currently satisfied with child care costs, **the feedback received from focus groups and parent pop-ups indicated a significant percentage of Langley City parents feel child care is unaffordable, which may also be related to median household income.**

## VISIBLE MINORITIES

The cultural context in Langley City influences the provision of child care services, as more children from particular cultural groups that speak certain languages would increase demand for those services. Based on a review of Census data, the percentage of the population in Langley City that identifies as a visible minority<sup>20</sup> has increased from 11% (2006 & 2011) to 14% (2016). This is a relatively small segment of the population, particularly considering that 49% of residents in Greater Vancouver are classified as visible minorities. Responses from the parent and guardian survey indicate there is limited demand for multi-cultural programming, with 10% of respondents indicating they are looking for specialized child care with multi-cultural programming. Responses from the provider survey demonstrated that of those providers that offer specialized child care, a significant percentage of respondents offer multi-cultural programming (39%).

When asked to rate their satisfaction with their current child care arrangement, 42% of respondents for whom multicultural programming was applicable indicated they were “very satisfied” or “satisfied” with multi-cultural programming. 48% of respondents were “neutral” on this topic. As per Census data, the proportion of the population that identifies as a new immigrant is relatively small (2%), which is consistent with the percentage of survey participants that identified as new immigrants (5%). **Given the extent to which multi-cultural programming is available and the small percentage of new immigrants in the City, it appears there is a low need for additional multi-cultural programming.**

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<sup>20</sup> Visible minority refers to whether a person belongs to a visible minority group as defined by the Employment Equity Act and, if so, the visible minority group to which the person belongs. The Employment Equity Act defines visible minorities as “persons, other than Aboriginal peoples, who are non-Caucasian in race or non-white in colour.” The visible minority population consists mainly of the following groups: South Asian, Chinese, Black, Filipino, Latin American, Arab, Southeast Asian, West Asian, Korean and Japanese.

## ABORIGINAL IDENTITY

Aboriginal identity includes persons who are First Nations (North American Indian), Metis or Inuk (Inuit), Registered or Treaty Indians (that is, registered under the Indian Act of Canada), and/or those who have membership in a First Nation or Indian band. Aboriginal peoples of Canada are defined in the Constitution Act, 1982, section 35 (2) as including the Indian, Inuit, and Metis peoples of Canada. In Langley City, 6% of residents indicated Aboriginal identity, which has increased slightly since 2006, when 4% of residents identified indicated Aboriginal identity. The percentage of residents who specified Aboriginal identity in Langley City is higher than the percentage in Greater Vancouver (3%).

Responses from the parent and guardian survey indicate there is limited demand for Indigenous programming, as 2% of respondents indicated they are looking for specialized child care with Indigenous programming. When asked to rate their satisfaction with their current child care arrangement, 25% of respondents for whom Indigenous programming was applicable indicated they were “very satisfied” or “satisfied” with multi-cultural programming. 64% of respondents were “neutral” on this topic. As per Census data, the proportion of the population that identifies as Aboriginal is relatively small (6%), which is consistent with the percentage of survey participants who identified as Aboriginal (5%). **Given the limited extent to which respondents are looking for specialized child care with Indigenous programming, and the small percentage of residents who have indicated Aboriginal identity in the City, it appears there is a low need for additional Indigenous programming.**

## LANGUAGE

In 2016, 15% of residents in Langley City reported a mother tongue other than English or French, which is less than was reported in Metro Vancouver as a whole (43%). The percentage of Langley City residents who indicated a mother tongue other than French and English has increased slightly from 14% (2011) and decreased slightly from 16% (2006). In addition to mother tongue, language spoken most often at home is another indicator that helps demonstrate the need for culturally-specific services. In 2016, 7% of Langley City residents reported speaking a language other than English most often at home, which is less than was reported in Metro Vancouver as a whole (28%). 3% of parent and guardian survey respondents are looking for specialized child care in a language other than English or French, and 12% of provider respondents offer programming in languages other than English or French. **This demonstrates there is limited demand for additional programming in non-official languages.**

With regard to the need for francophone-specific child care services, the parent survey responses indicate 2% of respondents identified as francophone, which is relatively consistent with the number of residents who indicated French as their mother tongue in the Census (1%). Responses from the parent and guardian survey indicate there is limited demand for francophone programming, as 4% of respondents indicated they are looking for specialized child care with francophone programming. Responses from the provider survey demonstrated that of those providers that offer specialized child care, 4% of respondents offer francophone programming. **Based on this information, there is limited demand for additional francophone programming.**

## EXTRA SUPPORT NEEDS

Responses from the parent and guardian survey indicate there is some demand for extra support for children with special needs, as 14% of respondents indicated they are looking for specialized child care with extra support for children with special needs. When asked to rate their satisfaction with their current child care arrangement, 47% of respondents for whom programming for children requiring extra support was applicable indicated they were “very satisfied” or “satisfied” with inclusion of children requiring extra support. 43% of respondents were “neutral” on this topic. Responses from the provider survey demonstrated that of those providers that offer specialized child care, the majority of respondents offer care for children with extra support needs (89%). **Based on this information, there is likely continued demand for special needs programming.**

## WAITLIST DATA

The provider survey included questions related to waitlists and the number of enrolment inquiries facilities receive on a weekly basis. Based on the responses from the provider survey, the number of inquiries per week is highest for centres that provide care for children 30 months to school age, and infants or toddlers. On average, these providers receive 51 and 47 enquiries per week, respectively. Waitlist data is also indicative of the extent of need, yet not all of the facilities that responded keep waitlists. For the providers that do maintain waitlists (73%), there is a need for additional spaces for 30 months to school age children, and infant and toddler spaces, as there are currently 33 children 30 months to school age on waitlists, and 33 infants or toddlers on waitlists, as per the responses provided by the child care providers. Responses from the parent and guardian survey demonstrate many respondents are on child care waitlists, ranging from 26% on 1 waitlist to 11% on 5+ waitlists.

The provider survey also contains information regarding the time it typically takes for parents to get a placement for their children into the respective child care program. Respondents

identified a range of answers – 36% of respondents indicated an average of 7 months to 1 year, and 23% of respondents indicated an average of 1 to 6 months. This is reinforced by the information provided in the parent survey – for those respondents having difficulty finding child care, 43% indicated they are encountering challenges as no full-time spaces are available. **This data demonstrates the demand for child care is outpacing supply, particularly for infant and toddler spaces.**

## LABOUR FORCE PARTICIPATION

In Langley City, the male labour force participation rate is 72%, compared to 60% female. Across Metro Vancouver, male labour force participation is slightly lower, at 70%, and female labour force participation is slightly higher, at 61%. While men and women in Langley City are participating in the labour force to a comparable degree as residents across Metro Vancouver, responses from the parent and guardian survey demonstrate that a lack of suitable child care has significantly impacted participants' ability to attend work, with 56% of respondents identifying "attend work" and 19% of respondents identifying "find work". It is important to recognize a lack of child care may constrain labour force participation.

# Child Care Gaps and Trends

## Cost of Child Care

The cost of child care is significant and feedback received during consultation indicates cost is frequently a significant barrier for families: it may limit the extent to which children are in care, as well as parents or guardians are able to participate in the labour force. The results of the parent and guardian survey indicate most parents are paying up to \$1,000 per month per child, while some parents are spending over \$2,000. Survey results indicate only 10% of families budget more than \$1,000 on monthly child care costs.

Child care subsidies are available for families, such as the Child Care Fee Reduction Initiative and the Affordable Child Care Benefit. 54% of parent and guardian survey respondents are currently receiving a child care subsidy. Of those receiving a subsidy, 49% do not receive enough to make up the difference between their ability to pay and the cost of child care.

Provider respondents were asked to identify which additional supports they provide to families, and the first and second most frequently identified options were the Child Care Fee Reduction Initiative and the BC Affordable Child Care Benefit. While some providers are able to provide support with costs, survey responses and feedback received during consultation demonstrate affordability is a significant barrier for many families to access child care.

## Availability of Child Care

Langley's<sup>21</sup> child care utilization rates<sup>22</sup> illustrate the challenges parents experience in finding appropriate child care. There is poor accessibility for infant/toddler care in Langley, as parents experience significant difficulty in finding care. Accessibility improves for children between the ages of 3 to 5, as parents experience some difficulty finding care. Coverage rates (i.e. the number of spaces available per 100 children) demonstrate there are not sufficient spaces available to meet the needs of families in Langley City, particularly for children under 3 years of age, and between 6 to 12 years of age.

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<sup>21</sup> The utilization and accessibility information from the Ministry of Children and Family Development is available for the Langley Local Service Area, which includes both the Township and the City.

<sup>22</sup> Utilization rates are an indicator of the degree to which families may be able to access a child care space. Generally, higher utilization rate correlate with lower accessibility.

Survey responses demonstrate 36% of respondents currently have child care, 26% currently have care and are looking for new or additional child care services, and 25% do not currently have care but need care. For those respondents on child care waitlists, 26% of respondents are on 1 waitlist, 21% of respondents are on 2 waitlists, 16% of respondents are on 3 waitlists, 5% are on 4 waitlists, and 11% are on 5+ waitlists. This is indicative of the extent of need in the City - there are insufficient spaces to meet demand. Additionally, 68% of respondents disagree or strongly disagree that there is an adequate supply of all forms of child care services in Langley.

For respondents experiencing difficulty finding suitable child care, challenges include: no full-time space availability, no part-time space availability, no occasional space availability, and struggling to find quality care. A majority of respondents indicated it is very important or important that child care is licensed (83%), similar to the percentage of respondents that feel it is very important or important for child care staff to have an Early Childhood Education (ECE) Certificate (77%). Feedback received through the parent survey indicates a minority of respondents are using license-not-required child care, in-child's-own-home care, or unpaid extended family member or friend.

## **AFFordable and Appropriate Facilities**

Feedback from child care providers indicated there are challenges to afford the cost of facilities, which limits their ability to provide care. A majority of providers (62%) indicated space limitations prevent them from providing more child care spaces. Survey feedback indicates facilities are predominantly leased or owned, with a smaller percentage operating out of residential buildings. Comments received indicate the extent to which facility affordability is a challenge for providers - *"too challenging to find affordable locations!", "cost of appropriate facilities"*.

## **Location of Child Care**

Current best practices emphasize the potential benefits afforded through co-location. The UBCM Community Child Care Planning Program outlines guiding principles for eligible child care projects which include coordination: "encourage collaboration, avoid duplication among programs and projects, and facilitate the co-location of child care services with other child and family services". For parents and guardians with young children, a site with both an elementary school and a child care facility can significantly minimize transportation time. The parent and guardian survey included the following question, "If given the choice, I would use a child care program close to...[check all that apply]". Of the options provided, "my home"

was the most popular, chosen by 79% of respondents. The second most popular option was “my child(ren)’s elementary school”, chosen by 67% of respondents.

Respondents were also asked, “If given the choice, I would like my child care program to be at the same location as...[check all that apply]”. Of the options provided, elementary schools was the most popular, chosen by 81% of respondents. The second most popular option was recreational facilities/community centres (chosen by 36%), followed by outdoor parks (chosen by 27%).

In addition to co-locating child care with elementary schools, feedback from community consultation and direction from UBCM indicates future projects should consider co-locating child care with community centres and recreational facilities.

## **Flexibility of Child Care**

Feedback received from the parent and guardian survey indicates there is a desire for greater flexibility of child care, which corresponds to mornings, evenings, and holidays. A majority of respondents have child care at the times/days they require (77%), yet parents requiring more flexible care do not have options that meet their needs. Approximately one-third of respondents (32%) are dissatisfied or very dissatisfied with care offered in early mornings, evenings, and weekends. The provider survey reflects this context, as only 2% of respondents offer care on Saturdays, 0% on Sundays, and 1% on statutory holidays. A significant percentage of respondents provide care in early mornings (70%), while a very limited percentage of respondents provide care in evenings (3%). These responses illustrate that the current child care system in Langley City predominantly serves parents requiring care on weekdays, between 8am – 6pm.

## **staffing**

Engagement sessions highlighted the challenges that providers experience in recruiting and retaining qualified child care staff. When asked what prevents providers from supplying more child care spaces, staffing challenges was the second most-often chosen reason, following space limitations. There are only a few schools that offer ECE programs, and for those individuals who may wish to pursue an ECE certificate, the cost and time off from work is difficult to justify, given the limited earning potential.

## Child Care For Children Requiring Extra support

Consultation activities indicated a need for additional child care for children requiring extra support needs. Feedback from the providers survey demonstrates 89% offer care for children with extra support needs, and 14% of parent respondents are looking for specialized child care requiring extra support. For those respondents for whom “inclusion of children requiring extra support” is applicable, 90% of respondents are very satisfied, satisfied, or neutral with the inclusion of children requiring extra support.

The parent survey asked respondents what forms of specialized child care they are looking for, and parents predominantly identified outdoor or nature programming, and play-based programming. With regard to other forms of specialized child care, 11% of provider respondents offer Indigenous programming, 39% of provider respondents offer multi-cultural programming, and 12% of provider respondents offer programming in languages other than English or French. For those respondents for whom “multicultural programming” is applicable, 90% of respondents are very satisfied, satisfied, or neutral with multicultural programming. For those respondents for whom “Indigenous programming” is applicable, 88% of respondents are very satisfied, satisfied, or neutral with multicultural programming.

While there is programming available for underserved families, feedback from consultation activities indicates children with special needs require additional support and care. Many Langley children<sup>23</sup> requiring extra support are on waitlists for support workers and Supported Child Development Consultants.<sup>24</sup> Inclusion Langley estimates 125 children are currently waiting for a support worker and 128 children are waiting for an SCD Consultant. Consultation with underserved families focused on the cost of child care and the compromises that must be made when care is not affordable or accessible.

## Municipal Process & Licensing Requirements

Child care providers indicated the municipal processes which govern child care, along with Health Authority licensing requirements, pose challenges and may create barriers for providers. Providers were asked what prevents them from providing more spaces, and for those providers who indicated building code and/or municipal regulation, comments received include “Zoning in our area does not match what we need to operate” and “The

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<sup>23</sup> Inclusion Langley works with children across Langley - including both the Township and the City.

<sup>24</sup> An SCD Consultant works with families and child care centres to make the child care environment successful for children with special needs.

*spaces I have looked at to create a group centre - it costs too much to renovate to [Fraser Health Authority] regulations, specifically sprinklers and outdoor space".*

For those providers who indicated licensing requirements, comments received indicated *"ECE staff necessary for opening and closing", "Need to go commercial to take more kids", and "Too many limits on age"*. Providers expressed interest in different incentives to encourage child care (i.e. fee waivers, parking relaxations).

## **Limited Data or Tracking of Child Care statistics**

In order to understand the viability and feasibility of space creation targets, it is essential to understand how the number of child care spaces has changed over time. Currently, space creation numbers are not closely tracked by Langley City; however, the data is available from Fraser Health Authority, and additional collaboration and communication can help to ensure this information is monitored.

## **Ongoing Advocacy & Collaboration**

Child care is not the sole responsibility of any particular jurisdiction, and successful programming requires communication among the many relevant stakeholders and advocacy to other levels of government. Langley City is a member of the Langley Children Committee, a cross sector collaboration group that provides resource information about early and middle childhood, as well as local service and activity information for parents and caregivers. For the purposes of this study, a Child Care Working Group was identified to provide direction and feedback on the Action Plan. As further detailed below, additional collaboration and partnerships are recommended; however, the existing working relationships provide a strong foundation to support future initiatives.

## **Anticipated systems Change**

The provincial government has committed to a universal child care system, and is in the process of several pilot projects to test funding and operational models of this new system. The Universal Child Care Prototype Sites provide low-cost care to families across the province – currently over 50 sites are in operation across the province. In addition, an Inclusion Pilot Project was launched to explore new approaches to including children with extra support needs in child care programs. As this transition begins to unfold, it will be important to determine the implications for the current child care arrangements and structures established in Langley City.

# Child Care Space Creation Targets

The information outlined in the previous sections presents the relevant quantitative and qualitative information needed to understand the current child care context in Langley City. Current child care coverage rates in the City indicate additional quality, affordable, and accessible care is needed – particularly for children under the age of 3, and between the ages of 6 to 12.

The following tables outline the number of child care spaces required to adequately address the needs of families in Langley City. While the targets may seem significant, the approach used focuses on an “aspirational” target, intended to drive further development of child care facilities, recognizing the important social and economic role of child care.

The methodology used to determine space creation targets is informed by other child care studies, including the Child Care Gap Assessment (2011), the Comox Valley Child Care Plan (2019), and research completed by Statistics Canada<sup>25</sup>. **Based on these sources, and through discussion with the client and key advisors, the recommendation is to strive for aspirational coverage rates of 70% for children under the age of 3, and between the ages of 3 to 5, and 55% for children between the ages of 6 to 12.** The results from stakeholder consultation and public engagement demonstrate additional child care spaces are needed in Langley City, and while coverage rates of 55% and 70% may seem significant, these ratios define aspirational targets that will help to address the child care needs of residents.

Based on population projections for children in each age group (under 3, 3 to 5, 6 to 12), the following tables (Tables 7, 8, and 9) outline the number of child care spaces needed to maintain the current 2020 coverage rate over the next 10 years and the number of child care spaces needed to reach the aspirational target coverage rate by 2030.

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<sup>25</sup> <https://www150.statcan.gc.ca/n1/pub/89-652-x/89-652-x2014005-eng.htm>

To reach the target coverage rate of 70% by the year 2030 for children under the age of 3, an average of 50 spaces would need to be created each year.

**Table 7: Child Care Space Creation Targets, Children Under 3**

Children Under 3					
Year	Number of Children	MAINTAIN Current 2020 Coverage Rate of 26.6%		REACH New Target Coverage Rate of 70% by 2030	
		TOTAL Spaces Required	Net New Spaces Required (Total - Existing)	TOTAL Spaces Required	Net New Spaces Required (Total - Existing)
2020	864	230	-	230	-
2021	875	233	3	328	98
2022	894	238	8	432	202
2025	948	252	22	561	331
2030	1,039	276	<b>46 (4.6 spaces/year)</b>	727	<b>497 (50 spaces/year)</b>

Source: BC Statistics, Population Projections, 2020; Fraser Health Authority Child Care Space Data

To reach the target coverage rate of 70% by the year 2030 for children between the ages of 3 to 5, an average of 16 spaces would need to be created each year.

**Table 8: Child Care Space Creation Targets, Children Ages 3 to 5**

Children Ages 3 to 5					
Year	Number of Children	MAINTAIN Current 2020 Coverage Rate of 55.1%		REACH New Target Coverage Rate of 70% by 2030	
		TOTAL Spaces Required	Net New Spaces Required (Total - Existing)	TOTAL Spaces Required	Net New Spaces Required (Total - Existing)
2020	890	490	-	490	-
2021	863	476	(14)	508	18
2022	852	469	(21)	533	43
2025	850	468	(22)	563	73
2030	930	512	<b>22 (2.2 spaces/year)</b>	651	<b>161 (16 spaces/year)</b>

Source: BC Statistics, Population Projections, 2020; Fraser Health Authority Child Care Space Data

To reach the target coverage rate of 55% by the year 2030 for children between the ages of 6 to 12, **an average of 84 spaces would need to be created each year.**

**Table 9: Child Care Space Creation Targets, Children Ages 6 to 12**

Children Ages 6 to 12					
Year	Number of Children	MAINTAIN Current 2020 Coverage Rate of 12.0%		REACH New Target Coverage of 55% by 2030	
		TOTAL Spaces Required	Net New Spaces Required (Total - Existing)	TOTAL Spaces Required	Net New Spaces Required (Total - Existing)
2020	1,904	230	-	230	-
2021	1,942	233	3	442	212
2022	1,943	233	3	651	421
2025	1,972	237	7	873	643
2030	1,939	233	<b>3 (0.3 spaces/year)</b>	1,066	<b>836 (84 spaces/year)</b>

Source: BC Statistics, Population Projections, 2020; Fraser Health Authority Child Care Space Data

# Action Plan

The Child Care Action Plan identifies recommendations and tools to address the challenges and gaps outlined in the Needs Assessment, and outlines an approach to guide Langley City in delivering new child care spaces.

A guiding vision serves as the framework from which principles and actions were developed. This Action Plan provides a roadmap for the City, other levels of government, and private sector and non-profit partners to generate sufficient spaces for the projected child care need.

The Implementation section provides a detailed understanding of who is primarily responsible for leading each of the identified actions and the corresponding timelines. Successful child care provision requires partnerships and collaboration. Though many of these actions involve Langley City, the municipal role is primarily related to land use planning, zoning, and convening different parties to pursue actions. Funding is primarily the responsibility of the province, and service delivery is currently provided by the non-profit and private sectors.

## Vision

To prioritize affordable, equitable, accessible, and quality child care that meets the diverse needs of Langley City residents.

## Guiding Principles

The following guiding principles provide a framework for child care in Langley City.

- ▶ **Recognize the importance of childhood development:** Child care provides an important service for parents and guardians, but it is also key to understanding the role of child care as it relates to the emotional, physical, and social development of children.
- ▶ **Apply an equitable approach to child care development:** Child care provision must recognize societal inequities and accommodate marginalized populations through appropriate measures. Low-income families, Indigenous households, young parents (under the age of 25), immigrants and refugee families, or children with extra support needs may require additional support to ensure their needs are met.

- ▶ **Acknowledge the interrelationship between labour force participation and affordable, accessible, quality child care:** The provision of affordable, accessible, and quality child care allows families to participate in the labour force. Affordability is complex and access to child care can provide for more flexibility with regard to other household costs (i.e., housing, transportation). Child care staff form a critical element of the labour force – without adequate child care staff, the provision of child care suffers and there are not enough quality spaces to meet the needs of families.

## Priorities

Based on the findings from the background research and engagement, a preliminary list of child care issue areas, policy ideas, and considerations have been identified.

The recommended actions are grouped within six categories, presented here as priorities:

1. To improve child care affordability.
2. To increase the number of quality licensed spaces.
3. To strengthen partnerships and collaboration.
4. To explore strategies to address staffing challenges.
5. To review existing before and after-school programming and identify areas for expansion.
6. To monitor data and understand how child care needs change over time.

## **PRIORITY 1: IMPROVE CHILD CARE AFFORDABILITY**

Feedback from parents overwhelmingly indicated the cost of child care is a significant burden, may limit the extent child care is accessed, and many families cannot afford care. These actions outline an approach to address child care affordability based on advocacy, research, and collaboration.

### **A. Advocate to the Ministry of Children and Family Development to establish a \$10/day prototype site in Langley City.**

- ▶ *Consult with service providers beforehand to ensure a prototype site should not make child care more expensive, as current fee reductions and subsidies may provide more affordable care than the prototype model.*

#### **What are \$10/day prototype sites?**

Prototype sites are child care facilities that receive operating funding from the Province to offer low-cost quality child care in communities.

The sites are being introduced to test funding models and operational supports required to move British Columbia towards a universal child care system.

### **B. Review the City's webpage and consider adding MCFD links to ensure parents and providers can easily access child care information related to funding.**

## **PRIORITY 2: INCREASE QUALITY LICENSED CHILD CARE SPACES**

The coverage rates analysis demonstrates Langley City does not have sufficient access to child care. It is important to recognize child care coverage has been calculated for particular age groups, and the corresponding rates reflect a general lack of child care and specific need for infant/toddler care and school-aged care.

In order to increase the number of quality, licensed child care spaces, a comprehensive approach is suggested, inclusive of multiple elements: policy and regulatory changes, prioritization of available funding, additional guidance around the location of new child care facilities, and potential incentives.

### **A. Review the City's existing policy and regulatory framework to ensure child care is clearly identified as an important community amenity, incentivizing (and removing barriers to) the development of new child care spaces via the Zoning Bylaw update.**

- ▶ *The City's visioning document, Langley City: Nexus of Community, identifies recommendations which include updating the City's OCP. During this update, it is recommended that the City also draft and adopt OCP child care policies or the Child Care Action Plan to provide clear and consistent direction to Council, staff, and non-profits.*

#### **For Example: New Westminster OCP**

New Westminster's recently updated OCP contains a strong social policy framework, specifically regarding child care. Child care is referenced in Section 1 of the Plan:

- ▶ *Facilitate the development of an adequate number of high-quality, accessible and affordable child care spaces that meet the needs of residents and workers (Policy 1.9).*

Policy 1.9 contains sub-policies which provide further specific direction:

- ▶ Consider incorporating child care facilities in civic projects, and encourage private development projects to include child care.
- ▶ Implement the Child Care Strategy.
- ▶ Develop five Child Development Hubs with New Westminster Public Partners Child Development Committee.
- ▶ Coordinate with senior levels of government to plan and fund a comprehensive child care system.

- ▶ *The City's visioning document, Langley City: Nexus of Community, identifies recommendations that include a review of the Zoning Bylaw. During this review, it is also recommended that a child care lens is applied, and analysis is undertaken to reduce barriers and facilitate the development of additional quality child care (i.e. assess which zones permit child care, review parking requirements, consider density bonusing). Ensure public lands are included in the review, given the provincial move to a universal child care system.*
- ▶ *Complete additional best practices research on strategies employed by other municipalities to support child care, such as development incentives.*

#### **B. Create a user-friendly flow chart for prospective operators that clearly articulates the process for developing child care spaces including zoning, business licensing, child care licensing, and other pertinent requirements.**

- ▶ *Monitor Fraser Health's commitment to develop a Licensing Application Process brochure and adapt the City flow chart as required.*

### **For Example: Child Care Facility Requirements Brochure**

The City of Coquitlam created a brochure that outlines the rules that apply to child care facilities in Coquitlam.

This brochure includes information related to regulations, building permit requirements, application requirements, inspections, and business licensing.



### **C. Assess the City's internal planning capacity and consider the need for a new planner position to assist with social policy and related planning projects.**

- ▶ *In order to accomplish these actions and continue to monitor child care related issues in Langley City, it is likely additional staff may be required.*

### **D. Utilize available provincial funding (i.e. BC New Spaces Fund) to support the creation and expansion of child care spaces in new, expanded, or renovated public buildings.**

- ▶ *Acknowledge recent legislative changes (February 2020) that allow school boards to directly operate before- and after-school care. Explore opportunities with the Langley School District.*

### **For Example: City of Vancouver and Childcare BC New Spaces Fund**

The City of Vancouver and the Province of B.C. entered into a three-year, multi-facility agreement to create 2,300 new publicly owned child care spaces in public facilities.

The City received \$33 million from the Childcare BC New Spaces Fund to fund new licensed child care spaces for children under the age of five, as well as spaces for school-age children. The majority of spaces for young children will be located at elementary schools, community centres, and other community facilities. This partnership depends on further collaboration with the Vancouver School Board and the Vancouver Park Board to offer additional spaces for school-age children.

### **E. Consider co-location of child care in new, expanded, or renovated public facilities (i.e. Town Hall, community centres, schools).**

- ▶ *Prioritize leases for providers that meet the needs of underserved groups and provide flexible care.*

**Co-location** is increasingly recognized as a best practice in the realm of social services. Elementary schools and child care centres are inherently compatible land uses, and responses from the parent survey indicate there is significant support for child care located close to elementary schools.



Lord Nelson Elementary School in Vancouver required substantial seismic upgrades. As part of the school's redevelopment, a child care facility was constructed on the school's roof.



#### **F. Develop locational criteria to help guide decision-making and ensure child care centres are located in priority locations.**

### **PRIORITY 3: STRENGTHEN PARTNERSHIPS AND COLLABORATION**

Langley City is well-positioned to facilitate partnerships among key stakeholders to encourage the development of child care facilities. This priority guides the City to build partnerships with other levels of government, non-profit organizations, and community agencies to respond to child care issues. This will ensure relevant information is available for operators interested in developing new child care facilities.

#### **A. Continue to have Langley City staff participate on the Langley Children Committee's Child Care Working Group to monitor trends and emerging issues and work collaboratively on solutions.**

- ▶ *Review the Working Group membership and suggest convening one larger, annual meeting with decision makers to discuss outstanding implementation items and emerging child care issues.*

#### **B. Seek and implement opportunities to discuss child care at Healthier Community Partnership steering committee meetings more regularly, to promote enhanced information sharing and collaborative action.**

#### **C. Strengthen collaboration with Langley School District No. 35.**

- ▶ *Assess the possibility of utilizing existing liaison meetings (staff and Council/Board) to discuss child care issues.*
- ▶ *Ensure the School District is aware of child care needs at a community level.*
- ▶ *Share Fraser Health data on space creation with the School District.*

**For Example: Greater Victoria School District No. 61 (GVSD) - Child Care Studios**

The GVSD applied to the Ministry of Children and Family Development to create new child care spaces on a number of GVSD properties. Successful in its applications, GVSD received funding for six elementary school locations. These child care studios are built by District employees. Each unit is 60 x 25 feet and has three bathrooms, storage, full kitchen, and a dedicated fenced area for participants.

Each school location has been approved for new before- and after-school child care and either new preschool or full-time child care for various ages. Those attending the school will have priority.

**PRIORITY 4: EXPLORE STRATEGIES TO ADDRESS STAFFING CHALLENGES**

The feedback received from child care providers demonstrates the extent to which it is difficult to recruit and retain staff. For those working in early childhood education, pay remains an issue and positions with the School Board are more lucrative and unionized. The actions outlined below focus on the availability of ECE programs and other measures to support increased wages.

- A. Partner with the Township of Langley to convene stakeholders (i.e., Fraser Health Authority, School District No. 35, MCFD, local post-secondary institutions, CCRR, child care providers) and host a Social Innovation Lab to develop and prototype local solutions that address staffing challenges, including recruitment and retention.**
- B. Review the Province’s Early Care and Learning Recruitment and Retention Strategy and ensure available funding opportunities are clearly communicated to students accessing ECE education.**
  - ▶ *For example, the ECE Bursary Program and ECE Workforce Development Fund support students who are pursuing their ECE certification, and help current Early Care and Learning professionals to complete or upgrade their certification.*

**C. Initiate discussions with Kwantlen Polytechnic University (KPU) and advocate for the establishment of an Early Childhood Education program.**

- ▶ *Conversations with KPU have indicated that enrolment in previous ECE programs has been a challenge. Suggest a comprehensive marketing campaign should KPU choose to offer an ECE program.*

**D. Support the provincial initiative to develop Work-Integrated Learning pilot sites, so that child care professionals who are unable to take time off or afford a course at a post-secondary institution can still complete their education.**

**E. Advocate to the provincial government for wage enhancements for child care staff who provide flexible care (i.e., outside of 8 am - 6 pm, Monday - Friday).**

**For Example: Existing Early Childhood Educator Wage Enhancement (ECE-WE)**

As part of the Government's Early Care and Learning Recruitment and Retention Strategy, front-line Early Childhood Educators working in licensed child care facilities that have opted into the Child Care Fee Reduction Initiative may be eligible to receive a \$2 per hour wage enhancement.

**F. Advocate to the provincial government for additional funding for the Supported Child Development Program, which provides funding for staffing to assist with the inclusion of children who require extra support to be successful in a child care program.**

**PRIORITY 5: REVIEW EXISTING BEFORE- AND AFTER-SCHOOL PROGRAMMING AND IDENTIFY AREAS FOR EXPANSION**

Consultation indicated the extent to which parents rely on recreation programming as a means of child care for school age children, given the limited availability of licensed child care. The Beyond the Bell after-school recreation program runs for two hours after school in select elementary school gymnasiums, and parents emphasized the role this form of programming plays as a stopgap child care measure. These actions seek to recognize the importance of recreation programming as a form of child care, while advocating for the expansion of the program.

**A. Recognize the importance of recreation programming, such as Beyond the Bell, in filling the gap of after-school child care.**

- ▶ *Enhance and expand the Beyond the Bell program to additional elementary school locations without an after-school child care program in-place.*

#### **For Example: Delta's Awesome Afterschool Program**

Awesome Afterschool is a licensed before- and after-school program offered at South Delta Recreation Centre and Pinewood Leisure Centre. It is available to students from kindergarten to grade six. The program promotes an active lifestyle for kids, providing time in the gym/halls for fun activities. Pick-up and drop-off is offered for several elementary schools.

The program is offered Monday-Friday; before-school care runs from 7-9 am, after-school care runs from 3-6 pm.

### **B. Consider piloting a before-school recreational program such as Beyond the Bell to fill the gap of before-school child care.**

- ▶ *Currently, Beyond the Bell is only available after school. Explore possible strategies to deliver before-school programming that includes City direct service provision or programming offered through partnership with a community agency.*
- ▶ *Initiate discussion with the School District about the possibility of amending Special Education Assistant hours to accommodate an early start for some students, and a late start for others requiring after-school care.*

### **C. Advocate to the Province for amendments to child care regulations that would allow for longer Beyond the Bell programming.**

### **For Example: Ontario's Before-and-After School Programs**

In Ontario, school boards are required to offer before-and-after school programs (for children 4 to 12 years old) where there is sufficient demand from parents and families.

Ontario's After School Program provides funding to help sport and recreation organizations deliver quality programs for children and youth in priority neighbourhoods. The programs generally run between 3:00 p.m. - 6:00 p.m. and aim to help children and youth get active, develop healthy eating habits and gain confidence and do better in school.



## **PRIORITY 6: MONITOR DATA AND UNDERSTAND HOW CHILD CARE NEEDS CHANGE OVER TIME**

In order to determine child care needs, it is important to track and monitor the total number of licensed child care spaces, including new spaces and spaces that may have closed. Along with population estimates, this can provide an indication of coverage rates and how those rates change on a quarterly basis. The actions outlined below are structured to enhance data-sharing and collaboration between Langley City, relevant stakeholders such as Fraser Health Authority, and the public.

- A. Establish data-sharing arrangement with Fraser Health Authority to receive quarterly child care inventory totals.**
  - ▶ *Publish a yearly report card demonstrating progress.*
- B. Explore the possibility of creating a City webpage with updates on child care space creation.**
- C. Monitor the Province's transition to universal child care and how that might impact service delivery in Langley City.**
- D. Update the Child Care Action Plan every five years.**

## Implementation

This Child Care Action Plan is the outcome of background research and analysis, stakeholder engagement, as well as research into the policy and practice of other communities.

The actions outlined in this document provide a roadmap for Langley City Council and staff around child care priorities. This plan can also support decision-making by external stakeholders and partners that may plan and pursue child care initiatives.

A high-level implementation timeline is suggested below.

### ONGOING + SHORT TERM ACTIONS (1-2 YEARS)

Proposed Action	Implementation Lead			
	Langley City	Province of B.C.	Non-Profit Sector	Private Sector
1A. Advocate to the Ministry of Children and Family Development to establish a \$10/day prototype site in Langley City.				
1B. Review the City's webpage and consider adding MCFD links to ensure parents and providers can easily access child care information related to funding.				
2A. Review the City's existing policy and regulatory framework to ensure child care is clearly identified as an important community amenity, incentivizing (and removing barriers to) the development of new child care spaces via the Zoning Bylaw update.				
2B. Create a user-friendly flow chart for prospective operators that clearly articulates the process for developing child care spaces including zoning, business licensing, child care licensing, and other pertinent requirements.				
2C. Assess the City's internal planning capacity and consider the need for a new planner position to assist with social policy and related planning projects.				

Proposed Action	Implementation Lead			
	Langley City	Province of B.C.	Non-Profit Sector	Private Sector
2D. Utilize available provincial funding (i.e. BC New Spaces Fund) to support the creation and expansion of child care spaces in new, expanded, or renovated municipal buildings.				
2E. Consider co-location of child care in new, expanded or renovated public facilities (i.e. Town Hall, community centres, schools).				
3A. Continue to have Langley City staff participate on the Langley Children Committee’s Child Care Working Group to monitor trends and emerging issues and work collaboratively on solutions.				
3B. Seek and implement opportunities to discuss child care at Healthier Community Partnership steering committee meetings more regularly, to promote enhanced information sharing and collaborative action.				
4A. Partner with the Township of Langley to convene stakeholders (i.e., Fraser Health Authority, SD35, MCFD, local post-secondary institutions, CCRR, child care providers) and host a Social Innovation Lab to develop and prototype local solutions that address staffing challenges, including recruitment and retention.				
3C. Strengthen collaboration with Langley School District.				
5A. Recognize the importance of recreation programming, such as Beyond the Bell, in filling the gap of after-school child care.				
6A. Establish data-sharing arrangement with Fraser Health Authority to receive quarterly child care inventory totals.				

## MEDIUM TERM ACTIONS (3-5 YEARS)

Proposed Action	Implementation Lead			
	Langley City	Province of B.C.	Non-Profit Sector	Private Sector
2F. Develop locational criteria to help guide decision-making and ensure child care centres are in priority locations.				
4C. Initiate discussion with Kwantlen Polytechnic University and advocate for the establishment of an Early Childhood Education (ECE) program.				
4B. Review the Province’s Early Care and Learning Recruitment and Retention Strategy and ensure available funding opportunities are clearly communicated to students accessing ECE education.				
4D. Support the provincial initiative to develop Work-Integrated Learning pilot sites, so that child care professionals who are unable to take time off or afford a course at a post-secondary institution can still complete their education.				
4E. Advocate to the provincial government for wage enhancements for child care staff who provide flexible care (i.e., outside of 8 am – 6 pm, Mon-Fri).				
4F. Advocate to the provincial government for additional funding for the Supported Child Development Program, which provides funding for staffing to assist with the inclusion of children who require extra support to be successful in a child care program.				
5B. Consider piloting a before-school recreational program such as Beyond the Bell to fill the gap of piloting before-school child care.				
5C. Advocate to the Province for amendments to child care regulations that would allow for longer Beyond the Bell programming.				

Proposed Action	Implementation Lead			
	Langley City	Province of B.C.	Non-Profit Sector	Private Sector
6B. Explore the possibility of creating a City webpage with updates on child care space creation targets.				

**LONG TERM ACTIONS (5-10 YEARS)**

Proposed Action	Implementation Lead			
	Langley City	Province of B.C.	Non-Profit Sector	Private Sector
6C. Monitor the Province’s transition to universal child care and how that might impact service delivery in Langley City.				
6D. Update the Child Care Action Plan every five years.				

# Appendix A Engagement summary Report



CITY OF LANGLEY AND TOWNSHIP OF LANGLEY  
**Child Care Action Plans**

PHASE ONE COMMUNITY ENGAGEMENT REPORT

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# Introduction

## Project Overview

Langley City and the Township of Langley are preparing Child Care Action Plans to improve access to affordable, quality child care in both communities. The City and Township partnered on the first phase of the project, which focused on community engagement, and will then develop separate Action Plans. Funding for this project is being provided by the UBCM Community Child Care Planning Program.

**Phase one** of this project involved the design and delivery of a public and stakeholder engagement program to support the development of Child Care Action Plans.

**Phase two** of the project will involve the preparation of separate Child Care Action Plans for the City and the Township. The plans will assess current needs and trends, and identify space creation targets for the next 10 years, along with actions that the City and Township and the broader community could take to meet the targets.

The information will be shared with the Province, and may inform future provincial investments in child care space creation in the community. While child care licensing and funding is a provincial responsibility, local governments can play an important role in planning, coordinating, and advocating for child care and supporting the delivery of quality child care and early learning spaces.



# Engaging with the Community

Engagement with the community was an integral part of the planning process for this project. It allowed the community to learn about the project and contribute to the information.

The purpose of the engagement activities was to receive feedback from child care providers, children and family service providers, child care stakeholders, families and parents, and underserved populations with child care needs. The project team was able to learn about the current state of child care services, the gaps in services, and how the City and Township can support the creation of needed child care spaces.

The engagement activities addressed the following questions:

- ▶ What is the current state of child care in Langley?
- ▶ Does Langley have a sufficient number of child care spaces?
- ▶ Are the existing child care spaces in convenient locations?
- ▶ Are there enough flexible spaces available at the times needed?
- ▶ What age groups are most in need of more spaces?
- ▶ What locations and neighbourhoods in Langley have the highest unmet demand for child care spaces?
- ▶ Are sufficient child care facilities co-located with other organizations offering services benefiting children and families?
- ▶ What programs are available for underserved populations? Is there sufficient child care spaces and services for these groups?



This report summarizes the consultation activities and findings that took place throughout the City and Township, both online and in-person.

## Consultation-At-A-Glance

Engagement activities started in July 2019 and continued until November 2019. The purpose of each engagement activity was to better understand the current state of child care in Langley, learn about what programs are most needed and how the City, Township, and partners can support the creation of new child care spaces.

To facilitate feedback from parents, child care providers, and stakeholders, the following activities were undertaken:



- 1. Online surveys:** Two online surveys engaged with a total of 1,076 people including 986 parents from a variety of backgrounds and 90 local and regional child care providers.
- 2. Parent meetings:** Four parent meetings and five targeted parent meetings with underserved families met with a total of 81 parents.
- 3. Pop-up parent dialogues:** Two pop-up parent dialogues took place at two locations, engaging with 46 parents and families.
- 4. Listening Posts:** One listening post with passive activity boards was available for parents to complete on their own time.
- 5. Workshops & stakeholder meetings:** Two workshops took place, the first engaging with 25 community stakeholders, the second workshop engaging with 23 child care providers. Additional meetings took place with stakeholders unable to attend the workshop.





**2 ONLINE SURVEYS**  
1076 PARTICIPANTS



**1 STAKEHOLDER WORKSHOP**  
25 PARTICIPANTS



**2 POP-UP PARENT DIALOGUES**  
46 PARTICIPANTS



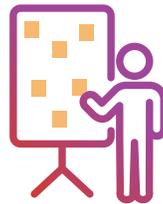
**4 PARENT MEETINGS**  
19 PARTICIPANTS



**1 PROVIDER WORKSHOP**  
23 PARTICIPANTS



**5 TARGETED PARENT MEETINGS**  
62 PARTICIPANTS



**1 LISTENING POST**  
52 PARTICIPANTS



**2 STAKEHOLDER MEETINGS**  
10 PARTICIPANTS

## TOTAL ENGAGEMENT

**18 EVENTS**

**1314 PARTICIPANTS**

## Communications & Awareness

The City of Langley and the Township of Langley used a variety of methods to promote awareness about the project and invite the community to provide input, including:

- ▶ Posted information and invitations to participate on the City and Township websites, with paper copies of the survey available at the municipal halls.
- ▶ Information about the project was available on 'call to action' reminder cards, shared on social media, and included in municipal newsletters.
- ▶ News releases were sent out to local media outlets.
- ▶ Various partners and service providers provided information to child care providers, parents, guardians, and clientele.

Langley City @LangleyCity\_ · Nov 16, 2019

Talk to Us About Child Care in Langley! We Want To Hear From Parents, Guardians & Providers! Take our survey before November 22 for a chance to win a 10 - visit family recreation pass! [langleycity.ca/news/talk-us-a...](https://langleycity.ca/news/talk-us-a...)

**TALK TO US ABOUT CHILD CARE**

**We Want To Hear From Parents, Guardians & Providers!**

The City and Township of Langley are preparing **Child Care Action Plans** to address child care needs in our community and we need your input!

Take our survey before **November 22** for a chance to win a **10 - visit family recreation pass!**

[langleycity.ca/childcare](https://langleycity.ca/childcare)

**More Information?** City of Langley | [www.langleycity.ca](http://www.langleycity.ca)  
Township of Langley | [www.tal.ca](http://www.tal.ca)

Township of Langley  
BRITISH COLUMBIA • CANADA

AT YOUR SERVICE YOUR TOWNSHIP RECREATION & CULTURE BUSINESS

TOL ► YOUR TOWNSHIP ► SOCIAL SUSTAINABILITY ► CHILDREN AND YOUTH ► CHILD CARE ACTION PLAN

## Child Care Action Plan

The Township is preparing a Child Care Action Plan to improve access to affordable, quality child care in our community.

### Latest News

Thank you to everyone that took the time to share your thoughts and ideas on local child care during the first phase of this project! Over 1000 people provided input online and over 100 people participated in a small group conversation or workshop. The input collected during this phase will be summarized and made available to the public, likely in early 2020.

As for next steps, the community input, along with other research and analysis, will help us prepare a draft Child Care Action Plan, with space creation targets for the next 10 years, and actions that the Township and broader community could take to meet the targets.

We hope that you will be able to participate in this next phase of the project. Please stay tuned for more details on future opportunities to provide your input and feedback.

To receive email updates on the on the Child Care Action Plan, please provide your email address below.

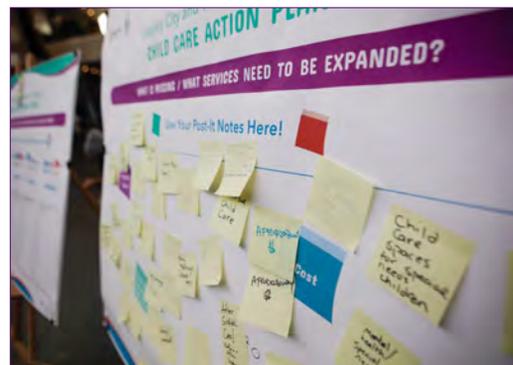
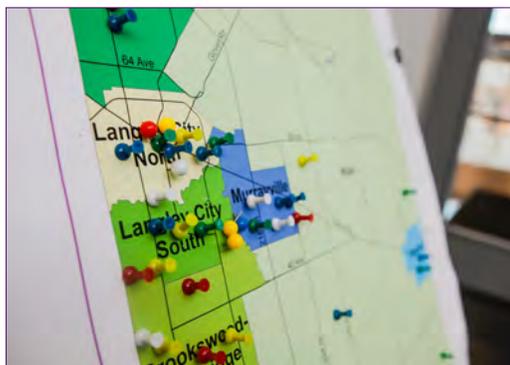
Email Address \*

Submit

# Engagement Activities

Engagement tools used during engagement, in particular at the parent meetings, targeted parent meetings, pop-up parent dialogues, and listening posts, included:

- ▶ **Child care mapping:** A large map for people to identify where child care is needed and where it would be most convenient to have additional services.
- ▶ **Voting pin-board:** A pin-board for people to vote on the age groups that have the highest need for additional child care spaces. Participants identified one or more of the following: group child care for under 3 years old, group child care for 3 years old to school age, group child care for school age, multi-age child care, and preschool for 3 years old to school age.
- ▶ **“What is missing” activity:** Participants were asked to identify what is missing in child care services and/or what services need to be expanded.
- ▶ **Surveys:** Participants were invited to take part in the survey through an online link, on iPads or paper copies of the survey.



## ONLINE SURVEYS

Two online surveys provided an opportunity for input from a wide audience of parents, guardians, and local and regional child care providers. Feedback was provided on the current child care situation and needs.

The surveys were active for 6 weeks, from October 10<sup>th</sup> until November 22<sup>nd</sup> 2019. A total of 1,076 people took part in the surveys: 90 child care providers took part in the survey for local and regional child care providers and 986 parents and guardians from a variety of backgrounds took part in the survey for parents.

## PARENT MEETINGS

19 parents participated in four meetings at community and family centres throughout the City and Township. The meetings were an opportunity to hear from parents about their child care situation and needs.

Parent meetings took place at:

- ▶ Timms Community Centre;
- ▶ Walnut Grove Community Centre;
- ▶ W.C. Blair Recreation Centre; and
- ▶ Aldergrove Credit Union Community Centre.



## TARGETED PARENT MEETINGS

Five targeted parent meetings with 62 parents took place at programming and service locations across Langley. The purpose of the meetings was to gather input from parents who may be underserved in terms of child care, including: families with children who need extra support, low-income families, young parents under the age of 25, children and families from minority cultures and language groups, and immigrant and refugee children and families.

Targeted parent meetings took place at:

- ▶ Douglas Park Recreation Centre, Best Babies Program;
- ▶ Langley Community Services Society, Settlement Services;
- ▶ Langley Early Years Centre, Family Place drop-in;
- ▶ Encompass Support Services Society, Spanish Family Power Program; and
- ▶ Aldergrove Family Place, Best Babies Program.

## POP-UP PARENT DIALOGUES & LISTENING POSTS

Two pop-up parent dialogues took place at local events on location with parents. The mobile pop-ups had interactive activities to engage with families. The purpose of the pop-ups was to connect with families from a variety of backgrounds that may not have an opportunity to provide input otherwise.

Pop-ups took place at:

- ▶ Timms Community Centre; and
- ▶ Bedford Landing Plaza in Fort Langley.



The Listening Post is a passive engagement tool that provides an opportunity for people to give feedback at a location without having to attend an event. At the Listening Post, the engagement boards were available for people to interact with on their own time at Timms Community Centre.

## STAKEHOLDER ENGAGEMENT

### *Stakeholder Meetings*

Stakeholders identified as having key input for the direction of the engagement process were invited to take part in meetings with the City or Township. The focus was to provide a foundational knowledge for the engagement to follow and gain an understanding into the current state of child care in Langley and for Indigenous families.

Stakeholder meetings took place with the following groups:

- ▶ Kwantlen First Nation; and
- ▶ The Langley Children Committee's Child Care Working Group.

### *Stakeholder Workshop*

A stakeholder workshop took place with 25 attendees from 17 organizations.

Stakeholders participated from the following organizations:

- ▶ Coalition of Child Care Advocate of BC;
- ▶ Downtown Langley Business Association;
- ▶ Encompass Support Services Society;
- ▶ Fort Langley Learning Centre;
- ▶ Fraser Valley Aboriginal Children and Family Services Society, Xyolhemeylh Child and Family Services;
- ▶ Fraser Health Authority;
- ▶ Fraser Valley Regional Library;
- ▶ Immigrant Services Society of BC;
- ▶ Inclusion Langley Society;



- ▶ Langley Children Committee;
- ▶ Langley City, Development Services;
- ▶ Langley Community Services Society, Child Care Resource & Referral;
- ▶ Langley School District;
- ▶ Lower Fraser Valley Aboriginal Society;
- ▶ Ministry of Children and Family Development;
- ▶ Township of Langley, Recreation Program; and
- ▶ Walnut Grove Willoughby Business Association.

## CHILD CARE PROVIDER ENGAGEMENT

A workshop took place with 23 child care providers in attendance. The focus was on the current child care situation and barriers that they face in developing new child care spaces.





# What We Heard

## Key Themes

### PARENT & STAKEHOLDER PRIORITIES

1. Affordable child care is the top priority.
2. More child care spaces are needed for all ages. Before and after school is in particular need.
3. Licensed child care is preferred.
4. Staff with qualifications, such as Early Childhood Educator (ECE), is preferred.
5. Increased flexible child care is needed, offered outside of regular business hours.
6. Families want healthy, safe, and quality child care.
7. Subsidies are important for everyone, and need to be easy to access.
8. Parents want child care to be close to home or at their child's school.

### CHILD CARE PROVIDER PRIORITIES

1. Finding and retaining qualified staff is the top priority.
2. Affordable and appropriate facilities are needed to develop child care programs.
3. Municipal processes should support and encourage the development of child care.
4. Provincial licensing requirements should support and encourage the development of child care.

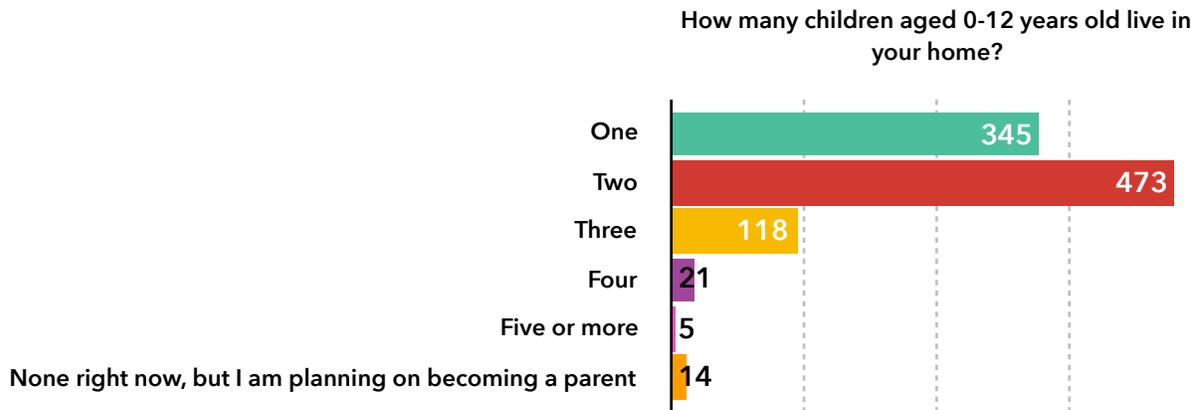
### HOW TO SUPPORT THE DEVELOPMENT & IMPROVEMENT OF CHILD CARE

1. Ensure municipal regulations and processes support the opening of new spaces.
2. Provide affordable and appropriate facilities for child care.
3. Encourage the opening of child care spaces in new developments and on location with schools.
4. Consider expanding the Active Beyond the Bell Program at schools without before and after school care.
5. Decrease the risk of eviction for child care operators located on school property.
6. Consider municipally operated child care facilities.
7. Better collaboration, coordination, and oversight of child care from all levels of government.
8. Advocate for less restrictive licensing and regulations for in-home child care.
9. Make staff training more accessible and affordable.
10. Boost subsidies and direct funding to increase child care affordability for families and higher wages for staff.

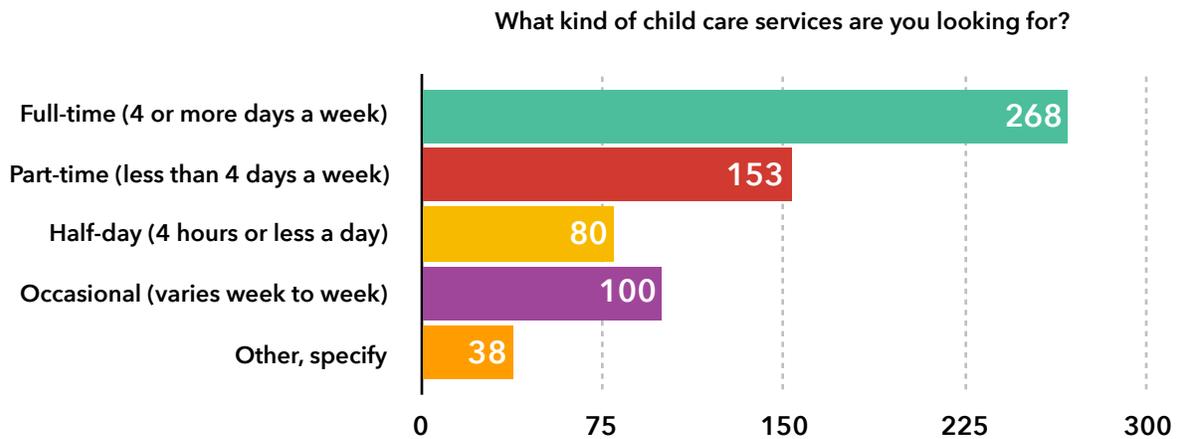
# What We Heard from Parents & Stakeholders

## PARENT & GUARDIAN RESPONDENTS PROFILE

A wide variety of families responded to the survey and took part in consultation activities, however, the majority of respondents were couples with children, employed full time, with a household income of \$60,000 to \$200,000 last year. The majority of families have 2 children, although, many people had up to three children.



Of the families who were still looking for child care, 57% are looking for full-time and 32% are looking for part-time. 54% of parents are in need of early morning child care. Most people are on one or two waitlists, although some parents indicated that they are on 5 or more waitlists.



## PARENT & STAKEHOLDER PRIORITIES

### 1. Affordable child care is the top priority.

Affordable child care is the top concern for parents. Child care needs to be affordable, no matter how many children are in the family. Without affordable child care, parents are limited in their ability to go to work or school, and for some, they are unable to afford to go to work at all.

- ▶ Most parents are paying up to \$1,000 per month per child for child care, although some parents are paying over \$2,000 per child.
- ▶ 53% of parents feel that the fees they are paying for child care is unaffordable.
- ▶ Many child care programs have registration fees or waitlist fees. These fees can add up. Just looking for child care can be unaffordable.
- ▶ Even when parents have found child care, some cannot afford to have it for the full amount that they need it.

*"I will have to give up my career after my maternity leave as I cannot afford full-time childcare for two kids. I will have to look for a new job after 10+ years of working hard to be in my position." - Parent*

*"Thank god for semi-retired grandparents who can help with care. Otherwise we could not afford child care and could then not afford to work, and could then not afford housing." - Parent*

*"I cannot afford registration (and waitlist) fees at multiple places." - Parent*

### 2. More child care spaces are needed. Before and after school care is in particular need.

There is not enough child care spaces in Langley. The lack of spaces creates a stressful situation for parents as they try to find appropriate, affordable child care in the right location. Waitlists are long, costly, or even non-existent for some child care programs. When parents do not find the child care they need, it affects their ability to go to work or school.

Access to school age care is the top priority in terms of the type of child care needed. Preferably, it should be on-site at the children's school with no need for children to travel to an alternate location.

*"We need more child care badly. We were on a waitlist for two years before getting in and others struggle to get care in our area." - Parent*

*"There needs to be more spaces created for before and after care. My children are in the same school but have to go to two different day cares as there is not space for them to be together." - Parent*

### **3. Licensed child care is preferred.**

Overwhelmingly, parents prefer licensed child care programs. In fact, 90% of parents prefer to have their children in a licensed child care facility.

*"More infant/toddler spaces are needed (MUCH MORE). For example at one licensed daycare in Willoughby, I was told my son would be #22 on the wait list! This is not okay and very stressful for parents trying to arrange for basic child care." - Parent*

*"There is only one licensed facility in my catchment. That is not acceptable. And the staff are not ECE trained." - Parent*

### **4. Staff with qualifications, such as ECE, is preferred.**

Of the parents who responded to the survey, 85% prefer child care staff to hold an ECE certificate. Parents feel that well-trained staff will provide a more quality child care experience for children in a safe, reliable environment.

*"For my daughter I will be seeking childcare in which the providers have been licensed (ECE) criminal records checked, and make a point to maintain a safe and healthy environment at all times. I am concerned that because of my small budget I might not find a place that is ideal in regards to my preferences." - Parent*

*"There needs to be more FULLY qualified ECE teachers! ECEA's and RA's are undertrained leading to poor quality care for the most impressionable years in a child's life!" - Parent*

### **5. Increased flexible child care is needed.**

Many parents require child care that is flexible, meaning that it is offered outside of typical business hours in the early mornings, evenings, weekends, and holidays. Flexible child care is important for:

- ▶ Parents who are commuting and often need to drop-off their children earlier than 8am, and often cannot pick them up until after typical child care facilities close.
- ▶ Parents working shift work and do not always have consistent work days (rotating shifts), often working long days (up to 12 hour shifts), or hours that are not the typical (outside of 9am-5pm). People in these situations are finding it almost impossible to find child care.

*"I am a shift worker (a nurse) and need child care that is flexible and will take them as early as 6am." - Parent*

*"Child care programs are inflexible to shift scheduling and first responder hours (12 hr shifts)." - Parent*

*"Not everyone's schedule is a 9-5 job and sometimes the hours imposed (by child care providers) are not realistic." - Parent*

## 6. Families want healthy, safe, quality child care.

Families want child care programs that provide a healthy and safe environment, offering quality programming, staffing, and facilities.

For many families, the lack of options for child care results in a lack of choice. Some parents feel like they have no other choice than to leave their children in the only child care option available to them, regardless of the quality and safety of the program or staff. If there was another affordable choice of child care available that is higher quality, they would take it.

*"Quality of care, education and training is VERY concerning, especially for school-aged children. Some staff have zero education, training or experience and seem to dislike and/or have no understanding of child development. I feel 'stuck' - like I have to keep my children in the care they are in because it is no better anywhere else, even if there is space." - Parent*

*"My toddlers current teachers in preschool program are not very accommodating and I am always hesitant about leaving my kid with them but I have no choice." - Parent*

## 7. Subsidies are important for everyone, and need to be easy to access.

Currently, there are several provincial programs to help reduce child care fees for families. The Affordable Child Care Benefit is available for eligible families, the Child Care Fee Reduction Initiative (CCFRI) provides funding directly to child care providers, and the Young Parent Program for parents under the age of 25 while they finish high school. There are currently no Universal Child Care Prototype Sites (low-cost spaces where families pay no more than \$200 a month) in Langley.



For families who are accessing child care subsidies, it makes a big difference to their budget. Some parents indicated that without the subsidies, they would have been unable to return to work or school. However, the type of subsidies and the process of getting subsidies does not work for everyone. Here are a few types of issues heard from parents:

- ▶ Not everyone who needs a subsidy can qualify. People can feel stuck in the middle – they cannot afford child care, yet their household income is too high to qualify for child care subsidies.
- ▶ The process of applying for a child care subsidy can be stressful and frustrating. For some people, it is hard to get a response to questions by phone, email, or requested call-back.
- ▶ Of those receiving a child care subsidy, 60% have a hard time affording to pay the remaining costs.
- ▶ Depending on the age of the child, the amount of subsidy changes. Unfortunately, the cost of child care does not always change, and so families can be left with increased costs.
- ▶ Although the Beyond the Bell program is very affordable to most, there are still families who cannot afford the cost and wish there was a subsidy available.

*“The subsidy program uses ‘gross income’ which is highly unreflective of our available budget for childcare, especially for self employed people.” - Parent*

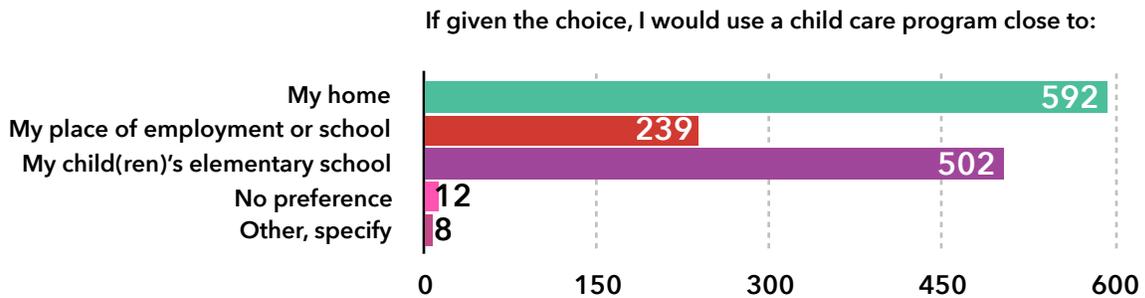
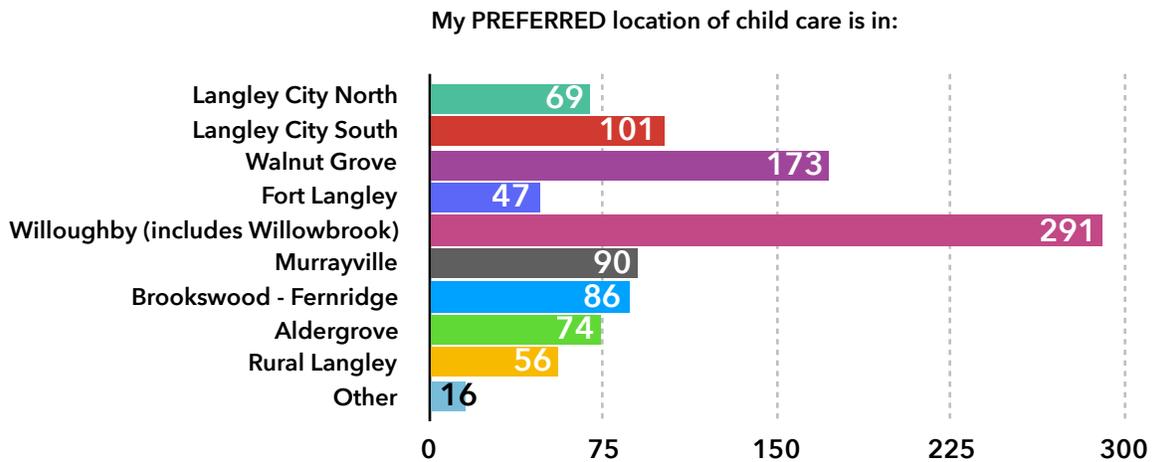
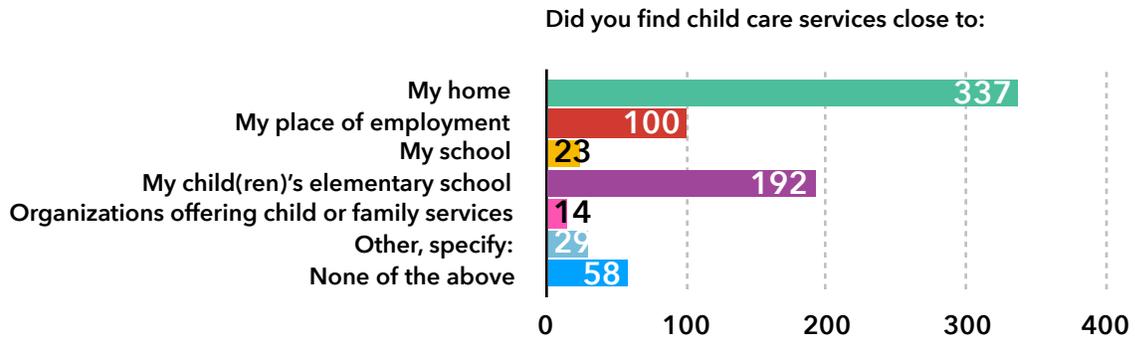
*“The current communications between applicants and the Affordable Child Care Benefit is deplorable. Calling during the day means waiting on hold for upwards of 20 minutes and 1 in three calls the wait time is exceeded and the call is terminated. 2 in three attempts gets you the ability to ask for a call-back but I have not yet received one (now over 24 hours later). A emailed request for follow up has also gone unanswered.” - Parent*

*“The daycare for my second child is way too expensive. Our subsidy was cut down because she is now 3 years old and we went from \$388 to \$10 because of her age. We are now paying a huge amount more.” - Parent*

## **8. Parents want child care to be located close to home or at their child’s school.**

Parents would like to have child care in close proximity to their home, and, if children are in school, close to their elementary school. The third option preferred by parents is to have child care close to their place of work or school.

Parents who took part in consultation activities reside in every neighbourhood in Langley, the majority identified living in Willoughby, followed by Langley City, and Walnut Grove. These locations coincide with the location of current child care and the neighbourhoods where parents prefer their child care to be located.



*"I struggle on the days I need to work late as the childcare we have is no where near home so only I am able to pick up (my partner or family members cannot help)." - Parent*

*"We found what we thought could provide the best care for our child. Unfortunately, it's far from home and even further from work." - Parent*

*"I have a place that I trust, but it is not anywhere near my home or work. I would love a good quality place for both kids close to home or work." - Parent*

## DIFFERENT PRIORITIES IN THE CITY AND THE TOWNSHIP

The feedback from parents was very similar, no matter if they live in the City or the Township. Families in both the City and Township are facing the same needs and identical priorities. However, the feedback gathered from Parent Meetings told us that there is a different order to their priorities depending on which municipality they live in.

Families from the City indicated their priority issues in the following order:

1. The cost of child care.
2. There is not enough before and after school care.

Families from the Township indicated their priority issues in the following order:

1. There is not enough before and after school care.
2. The cost of child care.

The cost of child care is top of mind of parents who live in the City, and the lack of before and after school care is top of mind for parents who live in the Township.



## What We Heard from Underserved Families

Targeted Parent Meetings were held for families who may be particularly underserved in terms of child care. The participants included families needing extra support, low-income families, young parents under the age of 25, children and families from minority cultures and language groups, and immigrant and refugee children and families.

We heard from underserved families that:

1. Affordable child care is often needed, even when a parent is not working. This gives the parent a chance to run errands or attend appointments.
2. Inadequate child care can result in involuntary unemployment, underemployment and no other choice but to turn down career or education opportunities.
3. Lack of choice in child care can result in parents compromising on health, safety, quality, or preferences.
4. Some parents face transportation challenges, making location preferences very important.
5. Some parents need flexible or part-time child care.
6. Child care for children with special needs is lacking. If it is available, it is very limited, expensive and providers have a hard finding qualified staff.

*"I never went back to work after my first baby, because child care was too expensive." - Parent*

*"Child care for children with special needs is lacking, I receive a subsidy for my son with special needs, he was in an after school day care with his sister but he was asked to leave because they didn't have the means to care for him." - Parent*



# What We Heard from Child Care Providers

## CHILD CARE PROVIDER PRIORITIES

Child care providers identified the following priorities:

### **1. Finding and retaining qualified staff is the top priority.**

The number one issue for child care providers is finding enough qualified staff. In order to retain staff providers need to be able to pay competitive wages and provide ongoing training opportunities.

### **2. Affordable and appropriate facilities are needed to develop child care programs.**

In order to provide quality and affordable child care, providers are in need of facilities they can afford. Child care buildings need to be safe, appropriate, and have enough outdoor space for children to play. Finding enough outdoor space can be difficult in areas that are primarily commercial buildings.

### **3. Municipal processes should support and encourage the development of child care.**

Municipalities that encourage and support the development new child care spaces will remove barriers for providers (eg. zoning, fees, etc). This type of support will enable providers to not only create new child care spaces, but to also create more affordable spaces.

### **4. Provincial licensing requirements should support and encourage the development of child care.**

Rules and guidelines for licensed child care facilities are found in the *Community Care and Assisted Living Act*, the Child Care Licensing Regulation, and the standards of practice. Licensing officers from the local health authority monitor each child care facility.

Providers identified specific licensing requirements that do not support the development of new child care spaces, in particular, for in-home child care programs. Providers would like certain requirements to be flexible or negotiable depending on unique circumstances.

# What We Heard on Supporting the Creation of Additional Child Care Spaces

Families, child care providers and stakeholders shared the following priorities that could support the development and improvement of child care in Langley.

## **1. Municipal processes should support and encourage the development of child care spaces.**

Review the zoning, fees, parking requirements, business license process, and other municipal requirements for developing new child care facilities to ensure they support the development of new spaces.

*"Keep expenses down for people trying to open Family Child care spaces. I.E. Business Licence, Separate Fee for a Sign Etc. REALLY?????" - Child Care Provider*

*"Municipalities are out of touch with reality of childcare problems. Relax zoning requirements so we can open more spaces." - Child Care Provider*

*"Consider easing zoning/bylaws in residential neighbourhoods." - Child Care Provider*

## **2. Provide affordable and appropriate facilities for child care.**

The municipality, school board, and other community partners should consider providing affordable and appropriate facilities for child care providers to operate affordable child care programs. This could include civic facilities that could be leased by child care providers.

*"If had the funding available, we would expand our facilities!" - Child Care Provider*

*"The facilities in Langley City are dated, and the costs to get them up to regulations is very costly. With all the new builds in the Township and the limited downtown core for the City it is very hard to get the outdoor play space that is needed." - Child Care Provider*

## **3. Encourage the opening of child care spaces in new developments and on location with schools.**

Parents were loud and clear that every school needs to have before-and-after school care available on-site for the children who need it. The School District, however, does not have a mandate to provide child care, and is often constrained by space and funding limitations.

Child care providers suggested that municipalities consider requiring new housing developments and neighbourhoods to have a minimum number of child care spaces to ensure there is enough child care for new families moving into the City and Township. This will have the added benefit of not putting added stress on a service that is already lacking enough spaces for the current residents.

*"The school district is struggling to deal with K-12; a lot of people feel it should be the school district (providing child care) but there is no space or funding." - Stakeholder*

*“Every new housing development should have dedicated childcare spaces. Look at Willoughby, so many new condo’s, but no space for childcare.” - Child Care Provider*

*“The biggest challenge is to find suitable space. When city or town give permits to build new townhouses and apartments, consider the childcare needs. Make the developers provide childcare space available as a condition to give permits.” - Child Care Provider*

#### **4. Consider expanding the Active Beyond the Bell Program at schools without before and after school care.**

The Active Beyond the Bell program is appreciated by families and is an affordable option for many. This program is an after-school recreation program offered by both the City and Township at select elementary schools.

Parents would like to see this service expanded. By extending the after school hours and adding before school hours, the program would better-meet parents needs. This may require obtaining a child care license or an exemption from licensing from the health authority.

Although parents are encouraging the increase and expansion of the Active Beyond the Bell program, some providers feel that the Active Beyond the Bell program is unfair competition and can be detrimental to child care programs that are already on site. Providers feel that municipalities should prioritize opening new programs in schools that do not already have a before and after school care program currently available on site. When planning to bring the program to a school that already has a before and after school care program, do so in dialogue with the current on-site program.

*“Thankfully our school has the beyond the bell program which I am VERY thankful for. However, it is only 2 hours in length and so afternoons can sometimes be a struggle since the program closes at 4:40. I wish it went until 5 pm.” - Parent*

*“People drop off kids early at school, unsupervised - its safer than other options because there is no 'before the bell' spots available” - Stakeholder*

*“I think that before a program is allowed to go and either work from or go to an Elementary school that a conversation should take place with the facility that is already on site. Undercutting the existing centres is going to have the opposite effect. Child care spaces will be lost, not added. Parents should have a choice as to where their children attend. The choices should all have to follow the same rules and have the same over head costs.” - Child Care Provider*

## 5. Decrease the risk for child care operators located on school property.

Child care operators located on school grounds, in portable classrooms owned by the school or in regular school classrooms, do not always have a guarantee of their lease for longer than a year. If the school needs the space for school activities, the child care program will face eviction.

This leaves the child care operator with a high level of risk operating on school property, and the possibility of having to find an alternate facility that is affordable in the same neighbourhood. Not only does this create hardship for the provider, but it can provide hardship for all the families with children in the program needing to find alternative care.

As the provincial government is updating the BC New Spaces Fund to prioritize funding for public sector organizations, this further limits the child care providers' control over their own facility. Leases, agreements, and assurances should be put in place to give the operator, and families using the child care program, peace of mind.

*"The BC New Spaces fund used to allow private for profit child care centres to apply to put a portable on school grounds, covering 75% of the cost. Now they have changed this to only school districts being able to apply for cost coverage of 100%. SD#35 is not going to be putting in an application to the ministry. The Principal is 110% in and wants this to happen. I am willing to do the work but the ministry has said no.*

*Honestly, it is exhausting trying to get some support from someone....anyone! I am in danger of losing my classroom in another year in one of the areas of Langley with a very high need for child care." - Child Care Provider*

## 6. Consider municipally operated child care facilities.

Municipalities should explore the possibility of providing affordable child care directly.

*"If the Township opens high quality childcare centres on Township properties with high paid union staff this will benefit the local economy immensely. Commerce in the Township will benefit as this service will attract quality employees to businesses in the Township." - Child Care Provider*

*"I would prefer municipally run programs at recreation centres or schools." - Child Care Provider*

*"I don't agree with for-profit childcare centres based on past experience with for profit child care providers and would prefer municipally run programs at recreation centres or schools." - Parent*

## 7. Better Collaboration, Coordination, and Oversight

There needs to be continued and better collaboration between the provincial government, the health authority, school districts, and the municipalities. This could include collaborating on locations, funding, and even who will operate child care facilities.

*"Municipalities need to work more with provincial and federal government to lower the fees or raise the benefit. Our average monthly payment is \$800 for a full-time under 2 years old after the benefit." - Parent*

## **8. Advocate for less restrictive licensing and regulations for in-home child care.**

In-home child care providers provided feedback that they could provide additional child care spaces in their current locations, if there were changes or exemptions allowed within the current regulations and licensing requirements.

One suggestion is to allow in-home multi-age providers to hire staff or assistants. Another option is to increase the allowed number of children to three children under the age of three and five children under the age of five. This would open up one additional space in every family child care location.

*"There is not enough infant spaces. My children are at separate facilities due to their age (one is 3 and the other is 1), which puts stress on our family." - Parent*

*"If I could use my home and take in more children this would be better but licensing is holding me back. I have enough space in the home that's not the issue. To increase spots I need to open a commercial location." - Child Care Provider*

## **9. Make staff training more accessible and affordable.**

It is hard for child care providers to find and retain child care staff, and this is especially true for qualified staff, both ECE's and Responsible Adults. More qualified staff is needed, and that can happen by increasing the amount of affordable and accessible training.

Options to make training more accessible and affordable could include:

- ▶ Providing incentives for Early Child Education Assistants (ECEA) to upgrade and complete their education.
- ▶ Encouraging the development of additional ECE child care staff training programs in Langley.
- ▶ Encouraging the province to have a fast-tracked process for Responsible Adults to become an ECE and challenge the ECE test.

*"The problem isn't solely about opening NEW spaces. The problem IS staffing the EXISTING spaces. There are many centres either closing or not running at capacity because they are unable to find qualified staff (required by Licensing). Many ECE people are leaving the field because we are not able to pay them a decent living wage in order to survive and keep our fees affordable for families at the same time." - Child Care Provider*

*"It would be nice if the government allowed Responsible Adults to study for the ECE test, without doing the full program, after 5-10 years working in a licensed facility. We do the same work as ECE's and should be allowed to challenge the test or have a smaller course to become ECE's." - Child Care Provider*

## 10. Boost subsidies and direct funding to increase child care affordability for families and higher wages for staff.

Increased funding and subsidies are needed to raise the wages of child care staff. These costs should not fall to the families accessing child care, as they are already finding the cost of care prohibitive. There is a need for more direct funding for child care programs to help keep costs down without underpaying staff.

*"The BIGGEST concern - the staff. The staffing crisis is significantly affecting many centres everywhere, not just here in Langley. There is NO point in opening new spaces when there are no staff!" - Child Care Provider*

*"ECE staff are leaving the field to work in the school system to make a better wage. ECE wages range from \$ 15/hr - \$ 24/hr (and very few are at the top of that) the majority is under \$ 20/hr. There are easier jobs out there that pay better than this - and ECE's are leaving for them." - Child Care Provider*





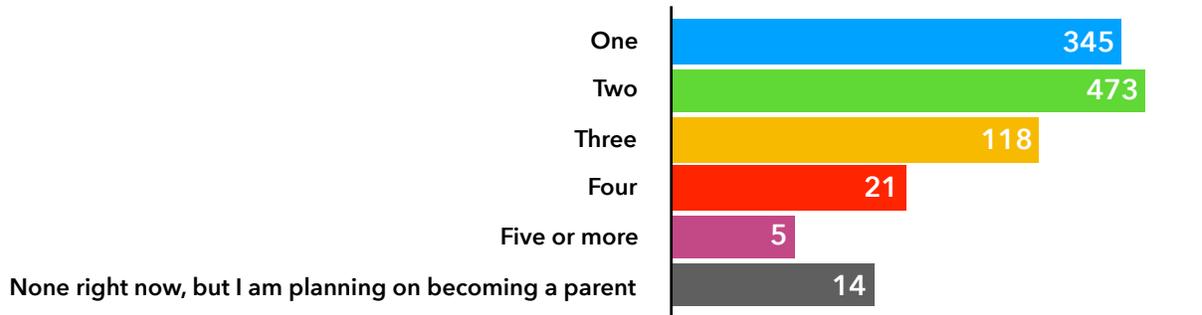
# Appendix A

## Parents & Guardians Survey Results

# Child Care in Langley

## Survey for Parents and Guardians

### 1. How many children aged 0-12 years old live in your home? Number of respondents 976



#### 1. Comments

I daycare my grandchildren

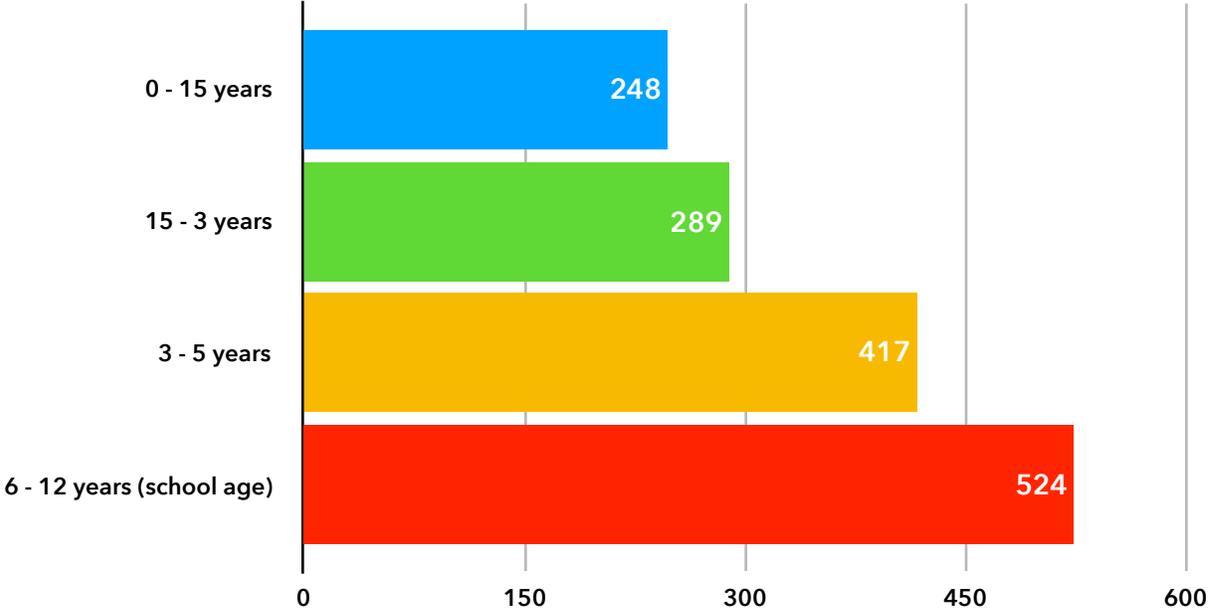
2 my own, 3 are niece and nephews

5

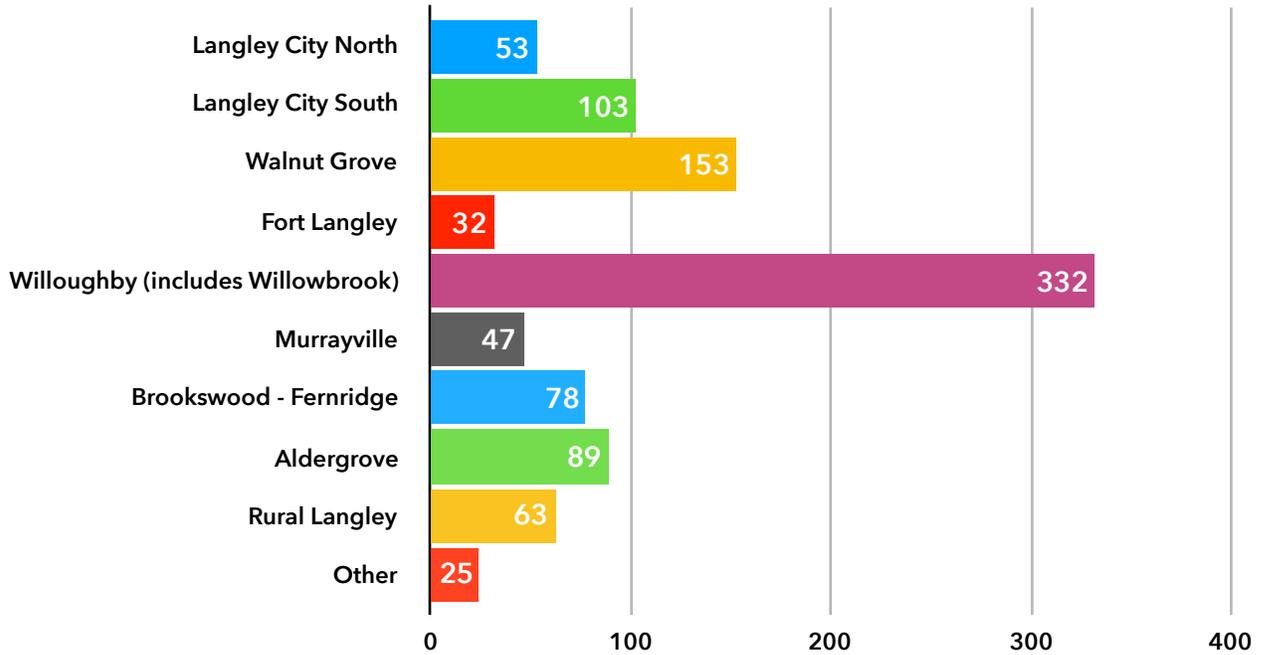
5

5

**2. What are the age(s) of your children? (check all that apply)**  
**Number of respondents 976**



**3. We live in**  
**Number of respondents 975**



3. Other
Yorkston
Willoughby/Yorkson
Clayton
Langley city 207 and 50th
Cedar Ridge
Clayton () so we prefer daycare in Langley
Clayton Heights, attending Uplands in Brookwood
Downtown /central langley
South Langley
Cedar Ridge
North otter
Surrey but work in Langley which is where I would like to find child care
Nickomekl-Langley Downtown
Nicomekl
Langley center
Downtown Langley City

**3. Other**

Cloverdale

Cloverdale

Abbotsford

Surrey

Clayton heights

Australia

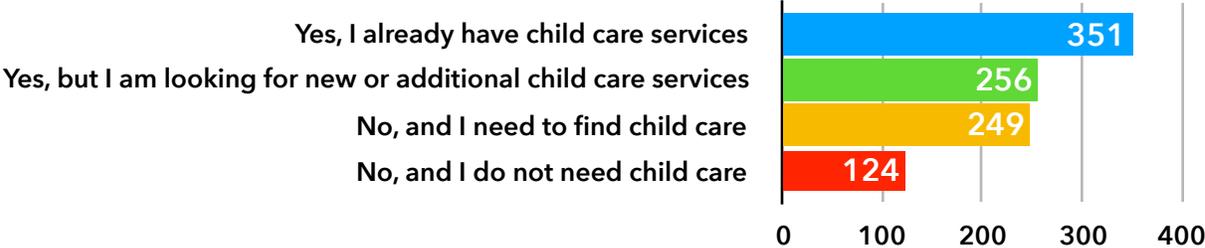
Clayton heights

Clayton but use Langley childcare

Clayton but have childcare in Langley

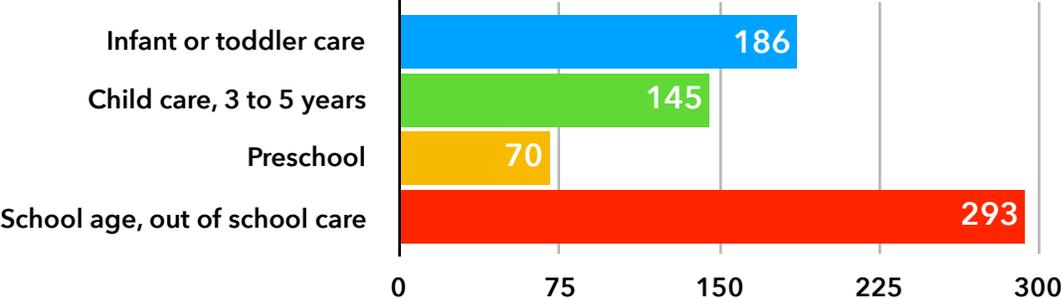
**4. Do you currently have child care services for your child(ren)?**

**Number of respondents 980**

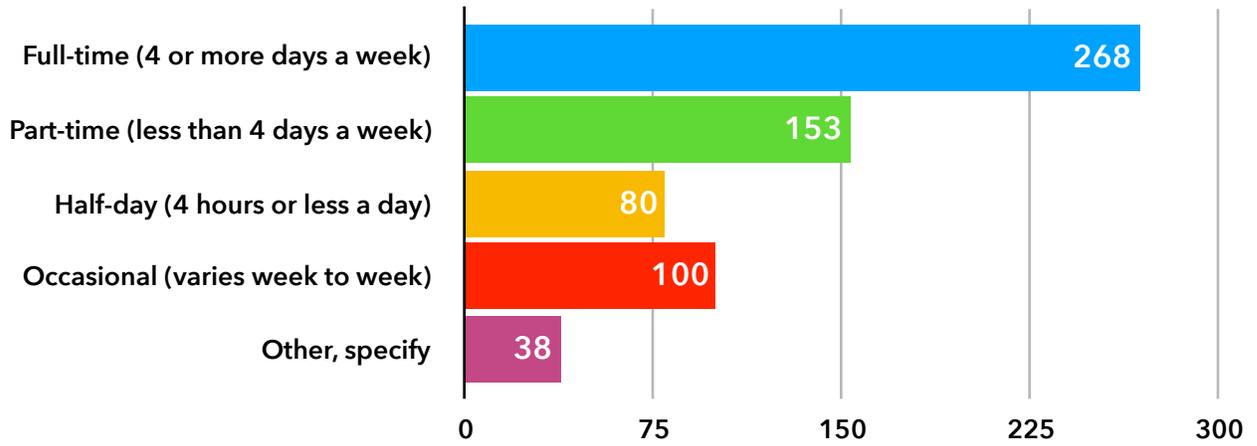


**5. I am looking for child care that is (check all that apply)**

**Number of respondents 470**



**6. What kind of child care services are you looking for? (check all that apply)**  
**Number of respondents 468**



6. Other, specify
before/after school care
Childcare that works with a rotating schedule that has at least three days a month and maximum 6 days a month
Before and after
Ft during school breaks
On pro D days, school breaks
Before and after school care Glenwood does not have this, so they need a ride
Before and after school for Blacklock Elementary
Before and after school
Before 7, after 530pm
Before and After Care
For holidays frim school and shortened school days
Before & After School Care
After school
After school care, pro d days
Before and after school care

**6. Other, specify**

Pro d days!!!!

Before school care

before and after care/holidays/pro d days

Before and after school care for Langley fundamental Elementary

I work shift work till 930pm

No schoo days

Some full days and some before and after school care

Before and after school care

I am a shift worker(nurse) so need something that is flexible and will take them as early as 6am

Shift working family

Before and after school care

Shift work daycare

Before school care

Before and after school care for kindergarten starting fall of 2020

Before and after school care

I work 4 on 4 off so it varies

Weekends

Before & After school care

after school care

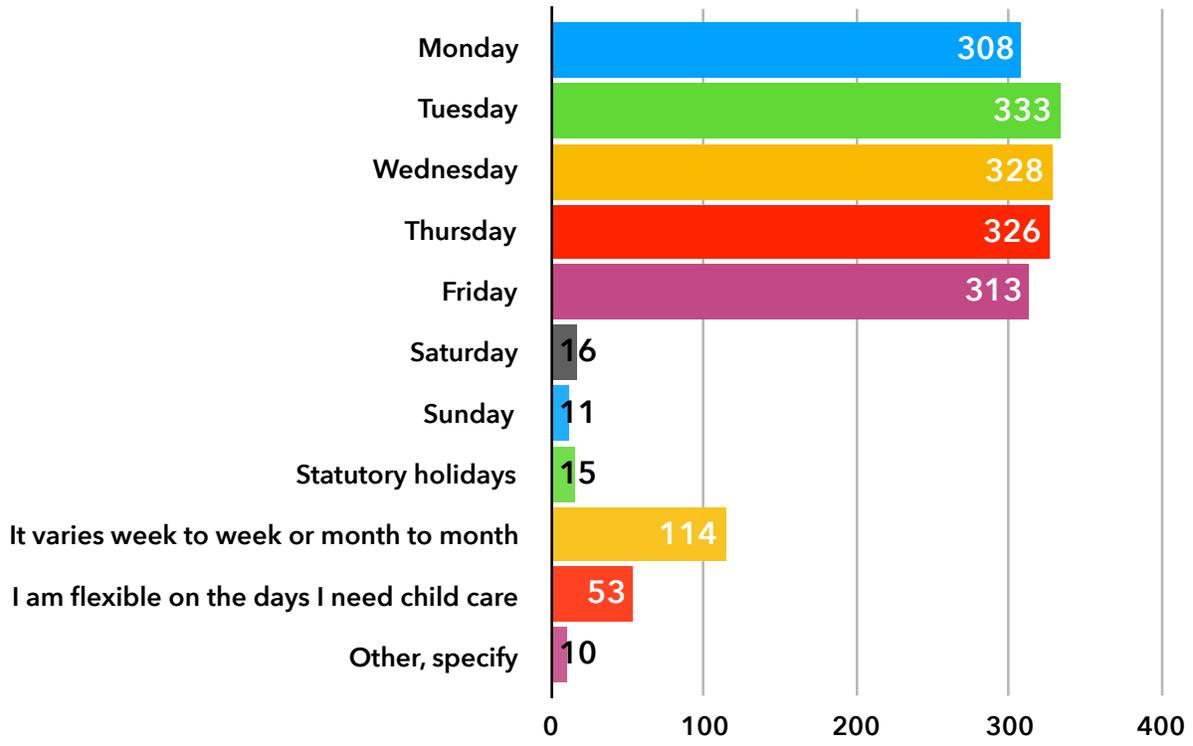
Before school care

Before and after school

Pro d days, holiday breaks,

part time if I go back to work

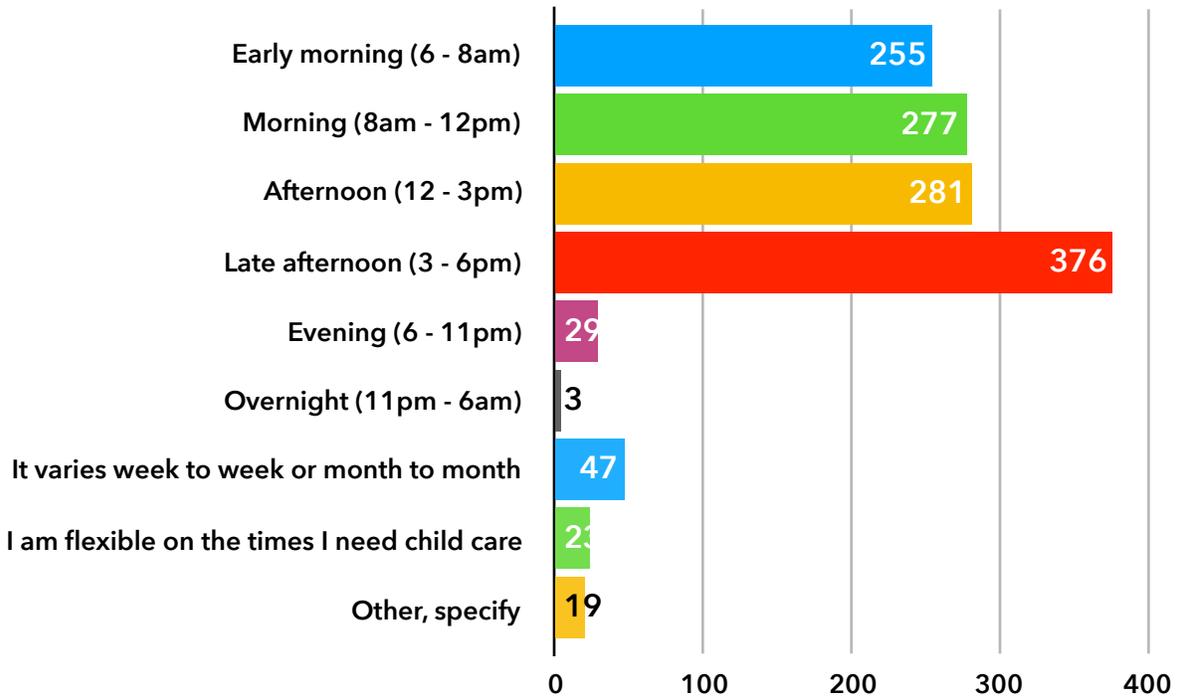
**7. I usually require child care on (check all that apply)**  
**Number of respondents 470**



7. Other, specify
M-f when school is out + other various times
ProD days
Just starting job will vary tues wed thur
Varies each semester
I need to know that I have child care available to me if/when I need it
School breaks
And between Xmas and New Years
It varies due to shift work
Pro d days
It will depend on my job

**8. I usually require child care during all or part of these hours (check all that apply)**

**Number of respondents 470**



8. Other, specify
our morning goes until school start, 8am
Before 745-8and after 230-330
When school is out 8am-3pm
Before and after school care
Shift worker - first responder scheduling
Full time summer care
830-3
Morning hours during school breaks (spring break, summer, ect)
6 am to 7pm
School starts at 845-245
Before and after school
all day on pro d days/spring break/summer
After school care and no school days

**8. Other, specify**

Before and after school care

when there is no school

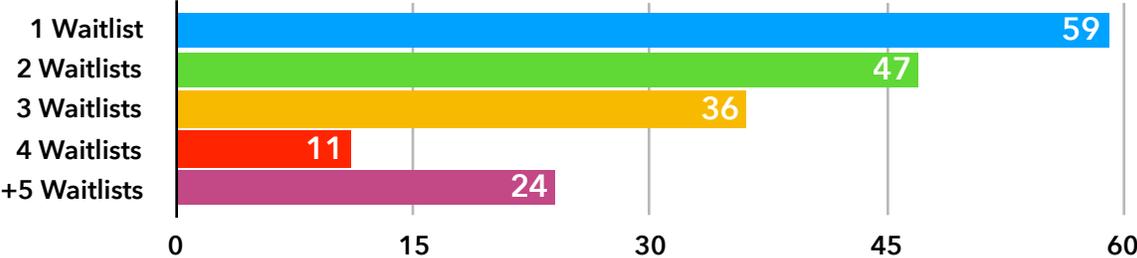
Before school care

Pro D and School breaks

Before and after school 7 to 830 and 230 to 530

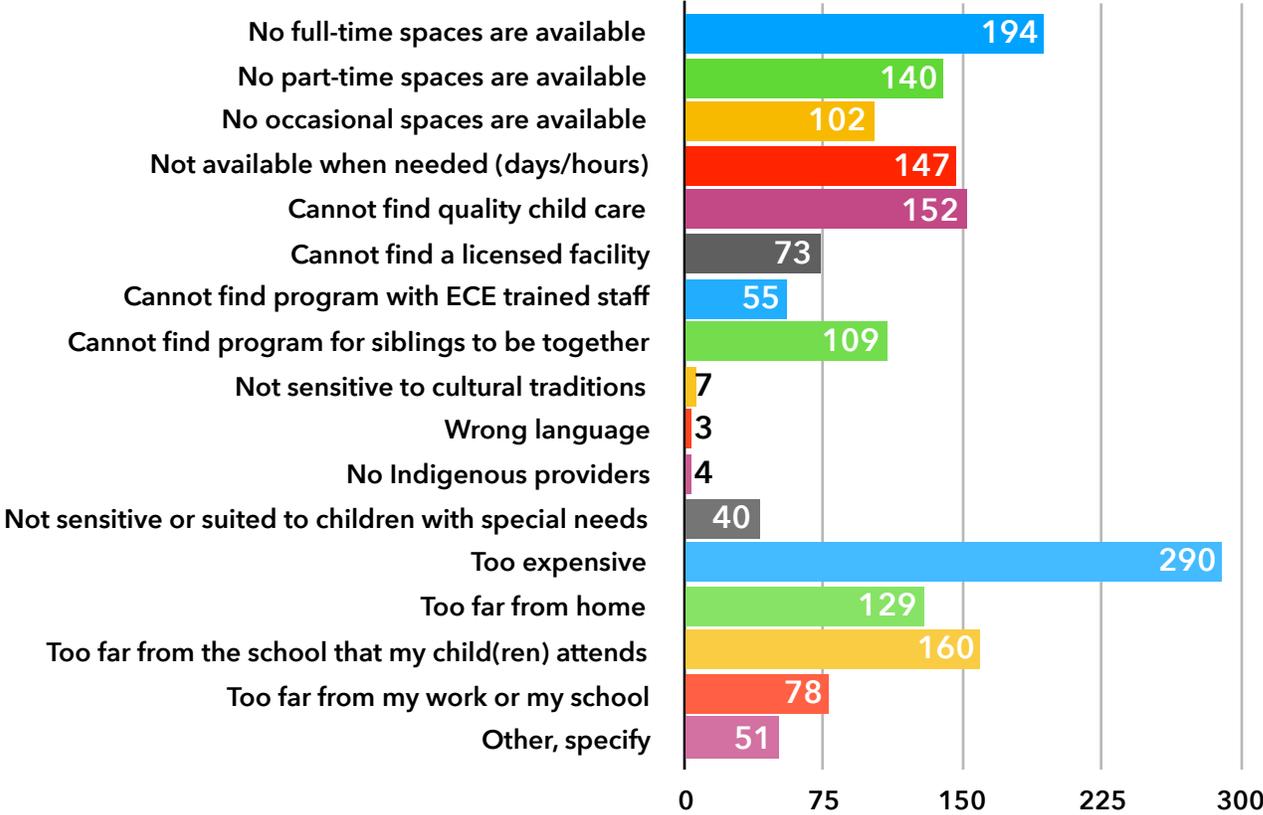
**9. If you are on child care waitlists, how many are you on?**

**Number of respondents 223**



**10.I If you are having difficulty finding suitable child care, what challenges are you encountering? (check all that apply)**

**Number of respondents 456**



10. Other, specify
wait lists are too long and cannot confirm a spot until closer to enrollment date
No before and after care to my children's school
No drop in in my area
Do not to before care for our school
Lack of before and after school spaces
No before and after servicing RCGarnett
Too many kids in 1 care facility
Difficult to find care to take child to school/ preschool mid day & pick ups
Inflexible to shift scheduling and first responder hours (12 hr shifts)
Hours I need not available
start work at 6am no child care avialable in the early morning

## 10. Other, specify

I need something for my older school aged child - grade 5 as he is with little kids

Only 1 facility in my area does pick up from the children's school

Difficult to find a care provider willing to take both neurotypical and disable siblings

There is an after school program at the school my child attends however before care would be optimal (Langley Fundamental Elementary)

Hours are not long enough

My child has extreme health issues that make it very hard to find trained and reliable child care

My 3 year old son had his FT space taken away for not being toilet trained yet despite some medical/developmental issues for why he's delayed with it

No idea where to even start looking

Waiting for daycare spot at sons current preschool

Need an in the school gym before care at Alex Hope

Don't offer before/after school care with transportation

Nothing for evening shift workers

Poorly run facility that is very disorganized and cancel child caring days at the last minute

Do not pick up/drop off at school

Daycare providers will not take my special needs child without 1-1 support

My youngest had multiple anaphylactic allergies and I cannot trust the care providers to manage them or respond appropriately There is a severe lack of quality care

No flexible care

Active Beyond the Bell cancelled at North Otter This was my after-school child-care last year

Does not provide transport to/from school

Clean

Availability is only until 430 but I work until 6

Not flexible & hard to find before and after school care for when my son starts school that starts at 6am

Nothing for shift workers

Sooooo expensive

child does not like the activities of the after school program at school

Will only take children 30 months or older

Challenging finding before and after school care as unsure if my child will be accepted in a Choice Program (kindergarten 2020)

Moving and not familiar with area

would like care at the school

Cant afford registration fees at multiple places

for middle school (grade 6 and 7)

**10. Other, specify**

Sons daycare wants to stop over July/aug so only in session sept to June for 3 year old Dtr attends BTYB which is great but ends at 445, 5pm would make a big difference

looking for before and after school is tough i have a day care that i love but realize to get into a cross boundary school you don't find out until mid-september which leaves me unable to plan so now i have to find a new daycare even though my child may get into the other school and could have stayed at the great day care it's a tough situation for the child and the family

Price, 4 days/week

Nothing open early/late night and for varying days each month

Sibling group, before and after school care that doesn't increase the price like crazy in the summer

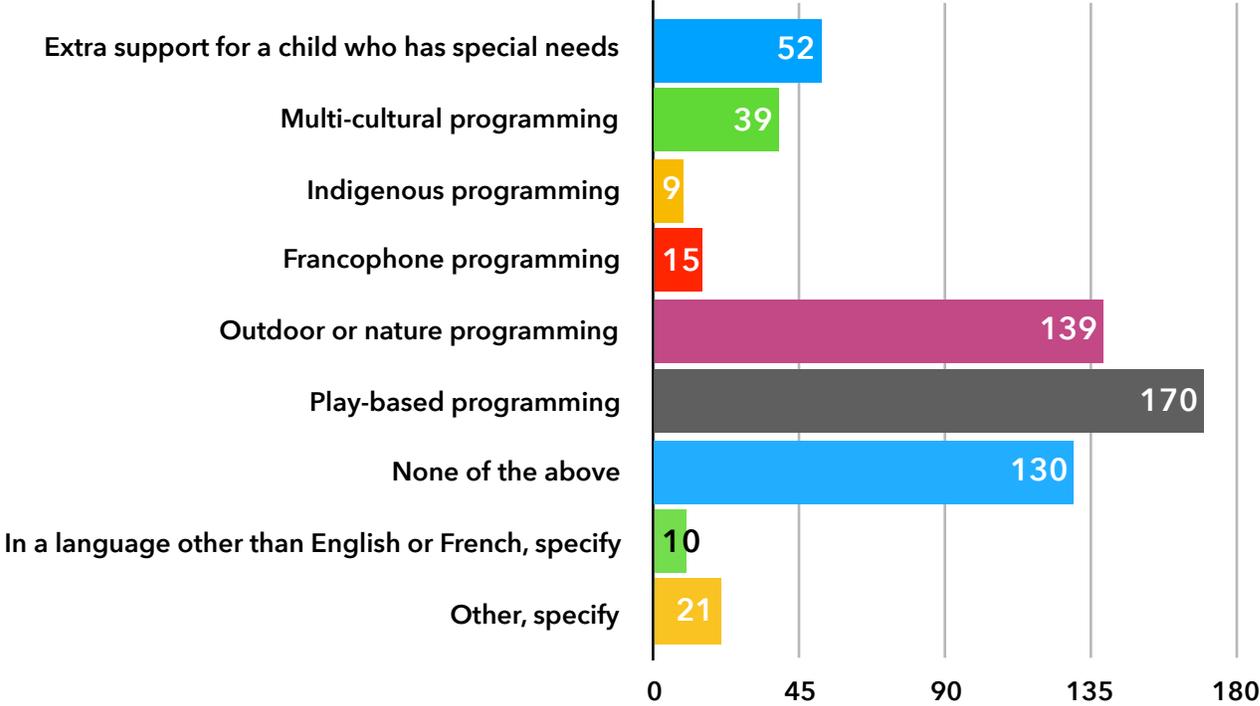
Open not early enough or close late enough

They are all full

Gordon Greenwood needs beyond the bell

Because my family speaks other language other than english I worry that my son might not be able to express himself if he get mistreated

**11. I am looking for specialized child care with (check all that apply)**  
**Number of respondents 375**



11. In a language other than English or French, specify
Russian
Korean
Spanish
punjabi
A spanish speaking one would be amazing!
Korean
Spanish
German or Hindi
Spanish
Spanish

11. Other, specify
Close to home!!
Infant care
Close proximity to our school and preschool

**11. Other, specify**

Doesn't pressure a child under age 5 to conform to the masses

Outdoor time is prioritized

Active/healthy programming

Quality care and qualified staff

Medically trained staff, and strict vaccination rules on top of delayed learning development makes it hard to find, and extremely expensive

Healthy Infant & toddler development knowledge

No specialized care needed

Religious

Allergy issues

Before and after school care

Those options are nice but not required

pre school

Before school care

okay with any of above or none of above

arts & crafts and similar interests for my child

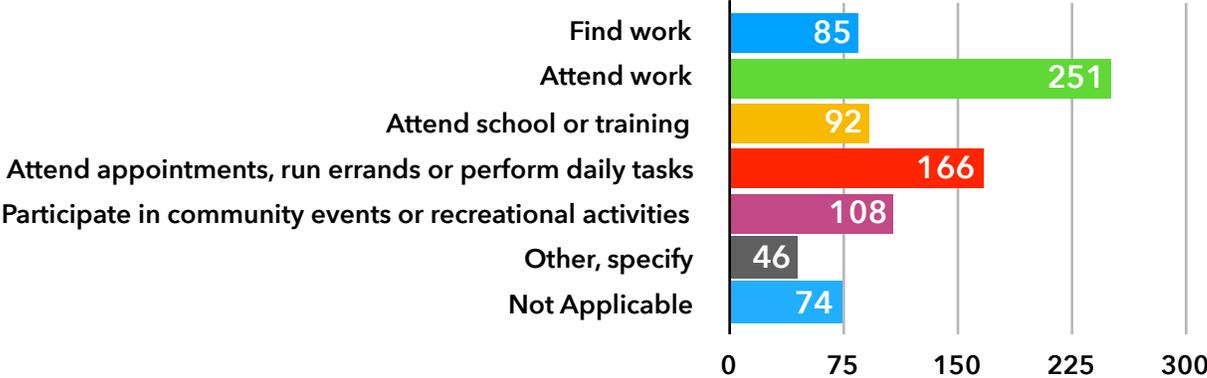
Smaller group and more teachers based (1e 3-4 kids per 2 teachers)

Early start time

Take my son to school

**12. Lack of suitable child care has affected my ability to (check all that apply)**

**Number of respondents 449**



12. Other, specify
Keep my house
Work full time
Increased the need for a second car as we juggle after school pickups
I am bouncing between my 50+hr work week and dropping off at Kindergarten
None of these, but I rely overly-heavily on extended family
My son is recommended to attend a structured preschool
Live day to day due to anxiety
Find a proper full time job because have to drive my children to and from school They cannot walk on roads with no sidewalk, and they are within walk limits But NOT SAFE to walk on 24th ave Cars go SO FAST I will not endanger my children (
Contributed to post partum depression
We have full time care for now, but are struggling to find before/after for Sep 2020
Work to my fullest capacity - 3 year old is in my classroom before and after school because his preschool/ daycare only runs 9-3, same as my teaching day and I couldn't find any before or after care Added stress at work
Work-life balance
I will have to give up my career after my mat leave as I cannot afford full-time childcare for two kids I will have to look for a new job after 10+ years of working hard to be in my position
Volunteer
Causes huge stress
Pick up last minute shifts
afford to live
I am unable to volunteer at the school I work at as I am the only one able to pick up due to location
Start work at appropriate hours

## 12. Other, specify

Late for work

Cannot work the full amount of hours required by my work

Live with a parent

Pay unreasonable rate for help

My mother has to take my son on days my son's current family run daycare is closed There are no children his age & he really misses having friends

Work extra

Made us rely on in-laws heavily and scramble when they go on holidays

Have to rely on busy family members

There is times where I have to call in sick because of no childcare

Still on maternity leave but am afraid i won't have child care for my return to work

Do a job that I would enjoy and pays more

Husband is home but will be employed soon and then we have a challenge

Plan for when my children enter kindergarten

multiple babysitters

Be with my family-because of lack of childcare, husband and I work opposite shifts (9a to 5p, and 3p to 12a)

my wife is working and i'm stay home dad for now, but soon ill need to attend interviews for permanent residence and ill need to apply for work soon

Yet to be determined

Not work full time

Enjoy mat leave

Family time

I may need to change jobs

Zero exercise (

Feel my children are actually looked after properly in the setting they are in

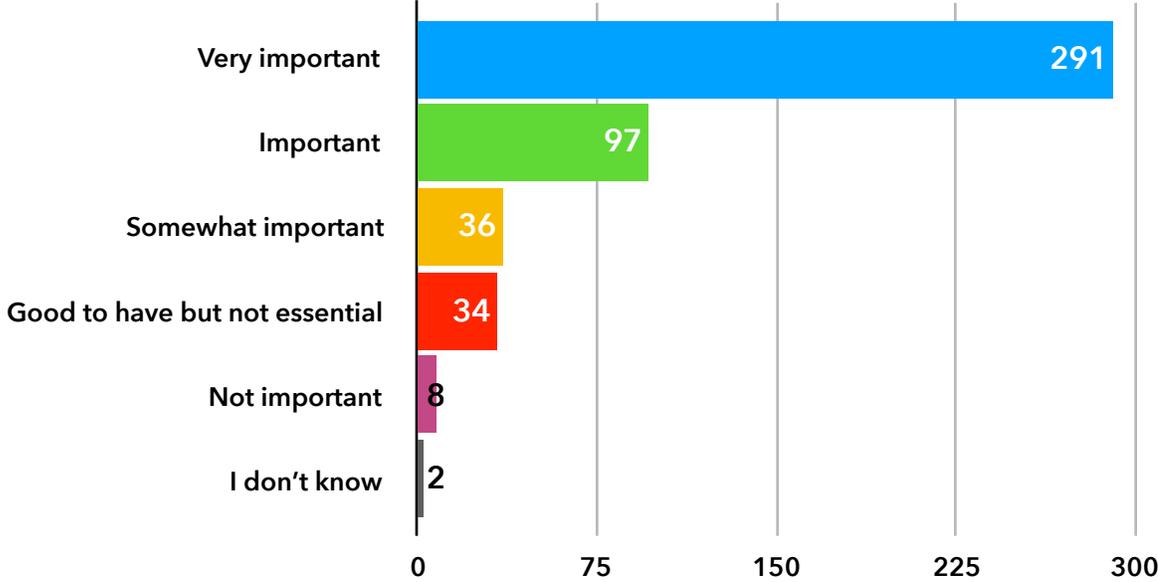
Afford life

Use grandparents who have to travel

Work full time

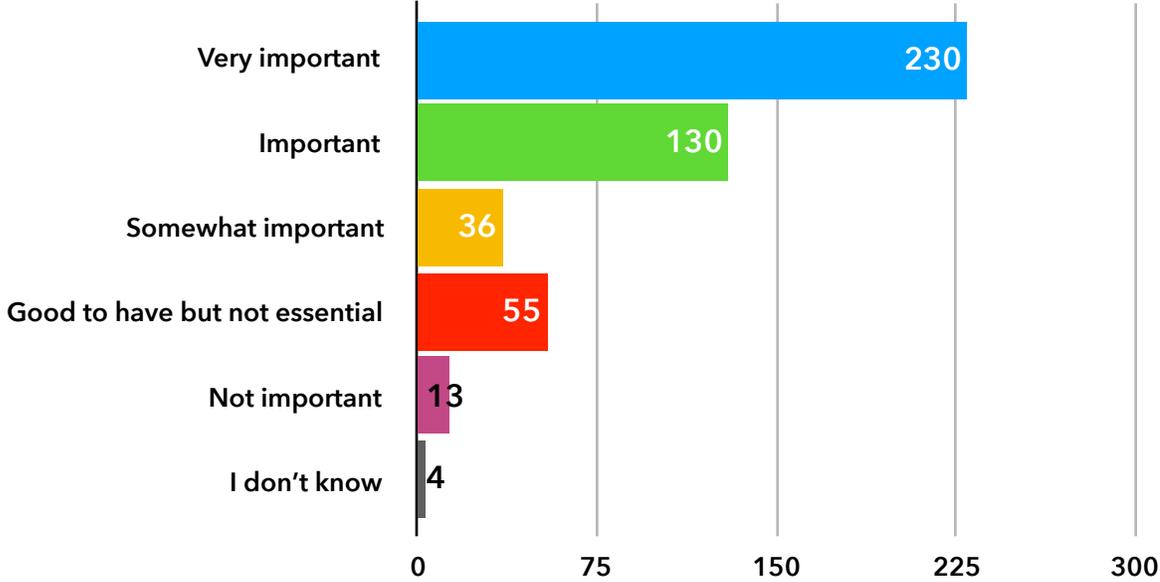
Return to work

**13. How important is it that child care be licensed?**  
**Number of respondents 468**



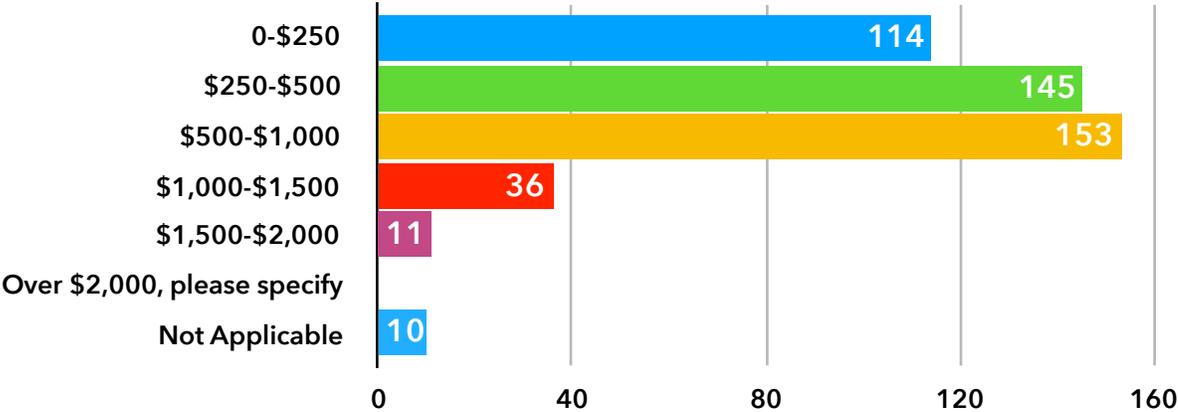
**14. How important is it that child care staff have an Early Childhood Education (ECE) Certificate?**

**Number of respondents 468**



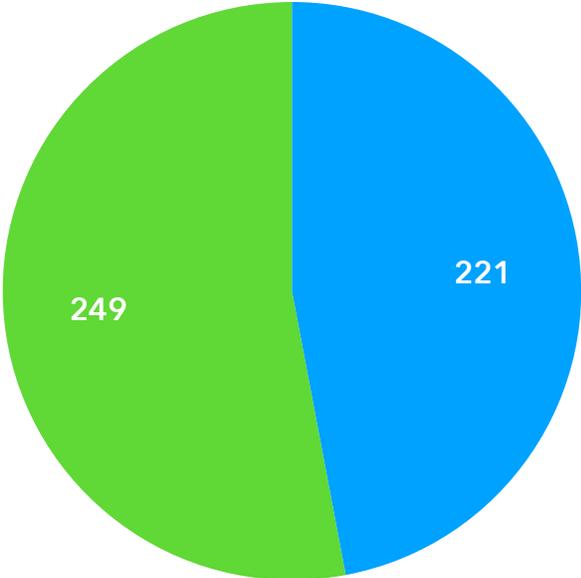
**15. My monthly budget for child care per child is**

**Number of respondents 469**



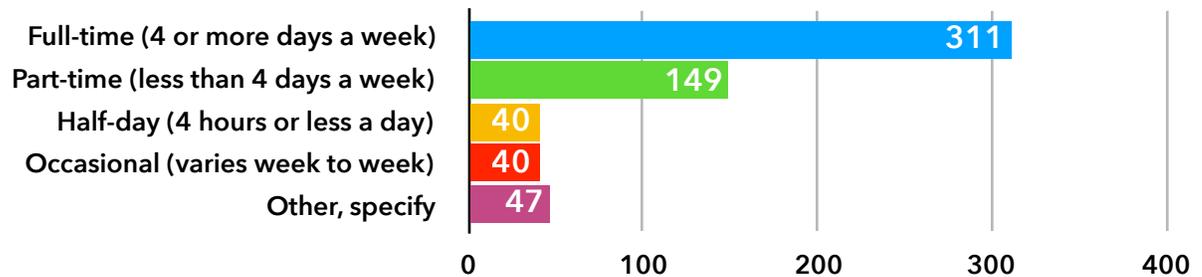
**16. Do you have a child(ren) who currently have child care?  
Number of respondents 470**

● Yes ● No



## 17. My child(ren) is enrolled in child care (check all that apply)

Number of respondents 519



### 17. Other, please specify Responses

After school care

Before and After School

Before and after

I run my own in home centre

1 day only

The next door neighbour picks him up I would prefer a licensed place but no options that pick up at his school

Before and after school care 5 days a week

Has a spot for daycare full-time when I go back to work Feb 2020

Fellow parent with kids at same school

N/A

Summer care

4 mornings

Afterschool care 2x per week

After School Care Only

Before and after school care

Active beyond the bell for my 5 year old

2 days daycare, 3 days grandparents

After School Program

Before and after school care

1 day a week

3 days a week /25 hrs a day

Babysitters and Grandparents fill in when needed

**17. Other, please specify Responses**

4 days a week/4 hours

After school care

Grandparents

Grandparents and friends care for him after school

I needed to hire TFW-nanny since I had a hard time finding a daycare for the past years Which is more costly

At home care

Live in nanny

Preschool

I pay a friend to watch

nanny

beyond the bell

3hrs/day 4 days/week

Before and after school

before and after school care

My mom will be quitting work to take care of my kids

Starting February 2020

2 are in daycare one is in before and after school care Will need before and after school care for the other two in 20and 2021

Not yet

I am the childcare

Grandparents

Active After the Bell

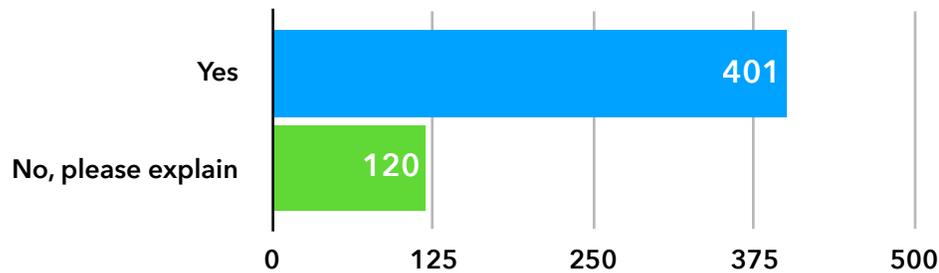
Before & after school care

nanny

2 days until end of maternity then full time for both

before and after school care

**18. Do you have child care at the times/days that you require?  
Number of respondents 521**



18. No, please explain
does not run late enough
We also rely on relatives 2 days/week, but sometimes there are scheduling conflicts and we wish we had an extra day at the Childcare Centre
No coverage after 6pm
Unable to find reliable after and before care, on waitlists for years
The program is closing in 202
Hoping for 4 days a week but daycare is at capacity
We are using the Active Beyond the Bell Program at RC Garnett They do not offer before school which we need
closed for school holidays, have some summer coverage If school is closed daycare is closed with exception of summer
My daughter was going to daycare 3 days per week but we dropped her to one when I had our second daughter We decided to increase her back to 3 days a week but the 3rd day was no longer available so she is only in 2 days a week
we have to leave work early, get in late 2 days a week to make it work
Ideally we would like before and after school care, instead of just after to allow for more family time so both parents arnsnt flexing their work hours so much
I work part time shift work, but am forced to pay for full time due to the i consistencies of my schedule My child HAS to be there before 930am even though I don't leave for work until 2pm
Sometimes we require a part time or half day care where we have to rely on other people to care for our children while my partners shift starts and mine ends His scheduled work starts at 5 on nights and ends at 8am and mine ends at 5 and requires a 30-60 minute drive home in traffic
Wish I could do 2 days
Not my preferred days, but I am able to make it work!
Daycare is only available 8-5 which is not opened long enough
I need part-time childcare but I work on a rotating schedule (not set days) so I end up being required to pay for full time childcare
An earlier start time would be helpful
I struggle to get to my son's after school in the two hours I'm allowed (435) before I'm charged a late fee
Would like after school care for my school age children that goes until 5pm
Can not afford more days even though I am working

## 18. No, please explain

No before school care

They open after I start work and every long weekend they take an extra day which they are closed Leaving me with no care

ultimately yes but family, not a child care facility

Need morning care

I only have one in preschool right now, but would like full day care and before/after school care if I could find it

I need a support worker for my son to attend a preschool

Yes, but we had to enrol her 3 months early to secure the spot She will start gradual entry in November

Have to drop off early (made arrangements with the centre when they changed their hours) Have to rush to pick up since they changed their closing hours Wife can't pick up now, husband has to leave work before he's done sometimes

I need some Monday's, but not all Monday's so I do not have my son in daycare for that day

I currently make it work It is open 7-6 It would be great if was open earlier I commute to Vancouver and I am on the road 3-5 hours a day depending on traffic

Lack of special needs training so we reduced

Only runs 730-500 but need it to run later - around 600

My daycare charges extra for pick up after 445pm

I have to Ask other parents from Blacklock Elementary for before and after school pick up to Blacklock Elementary (walking)

I have to get extra care because I don't get off work until six or 630 Also some days I need before care when I start by eight in the morning So I have to pay extra to someone else because there is no childcare for after five

I have 9-3 I need 8-4

My parents are taking care of my child until I can find more daycare days

It is not suitable but had no other option we have to send him there only

Again, set hours and only for 85 hrs a day when we need at least 12

Can't afford full time care

Earlier and later needed

My son is in daycare We scramble for after school care for daughter when family is away

Work starts at 6am and no centers are open would need before/after school care for one child and fulltime for another

1parent has had to alter work start time as child care provider didn't open early enough

Pay a babysitter on top of childcare

I struggle on any days I need to work late as the childcare we have is no where near home so only I am able to pick up

I only have after school care and I need before and after school care

Need one more hour per day ideally (630 - 600)

Would be great if it started earlier

I adjust my schedule

For my 5 year old yes, and currently expecting so will need child care again

## 18. No, please explain

yes we have made it work but it is too expensive to do more days

Sometimes we can't get there by 6pm close Traffic from Vancouver is a nightmare

I would like my son to be in preschool 3-4 times a week but unfortunately some centres are too expensive or the ones that are somewhat affordable don't have space

1 day is lacking as Part time program doesn't run the days that are needed and full time is not available

Daycare closes at 5 but I need until 6/7pm care

Not open first day of school etc

Our daycare has set days for part time so I have to find additional care for one day

My daughter's daycare closes at 6pm, not allowing me to work later shifts

Needing more days per week but just not able to get

Our current daycare is no longer offering before and after school care and this is a problem for us

after 6pm

Not always available on the days I am scheduled to work

My son is on the autism spectrum and his support person works till 5pm I have shifts that are till 6pm so I have to adjust my hours with my employer

But haven't secured after school care for next year at willoughby

Most of the time

My husband and I both work varying shift work, so sometimes we have care and other times we are scrambling

No Before school care for January 20found yet

No drive to or from school

No before school care

They don't open till 7am and are closed for more than 3 weeks per year

Current is only from 9 -1130 , I have to rely on family and friends to go to full time work

our shift varies every week its hard to adjust child care days every week Would be preferable if there are per day charges The one my child goes has per day charges but the centre is really old and even stinks I feel bad that I have no other option No childcare accepts wed,thurs,friday's The only otion is either Monday wed Friday Or Tues Thurs

Doesn't open till 0700 and I require earlier Care also not consistently available on Pro-d days, winter break, spring break or summer break

I'm on wait list for all days and it ends too early

Not always due to adm days, spring and xmas break

It's hard to find the care at the hours and with the flexibility I need

I've changed my work schedule to offset the cost of daycare

Very hard to find daycare for people who work shiftwork

I have no child care other the my friend

I'd like the option to give relatives/friends a break by enrolling him in a program that runs at his school (North Otter)

## 18. No, please explain

I need more time but they are full

not open late enough (need past 6 pm)

Currently with a unlicensed afterschool care due to active beyond the bell being cancelled at North otter

yes but also rely on a friend to help

My days off vary each week due to shift work, therefore we have to pay full time even though we only use it an average of 2 days a week

I need after school care until 6, of which is affordable

Friend doing before school as a favour as there's no alternative Husband late for works on mornings she can't do

Shift worker Cannot go to a normal daycare due to hours

Can't afford 5 days, so have my son in 3 days a week

Need flexible days that rotate work shift work

Currently yes, but this is changing next year I have to make the choice between working less or finding new childcare that can accommodate my work days

I need before school care

Not able to find evening or weekend Child care

Have had to change start time of work as care does not start early enough

not for both

some days I am unable to find care

I could start at 5 am or earlier and no one is open at that time

After school only - need before school care

I would like before care available through the active beyond the bell program

should start earlier, 630 am

Active Kids only runs to 430pm

My foster children have special needs and the daycare cannot care for them for a full day as their behaviours are very challenging

before school care was not available

I'd like some help with my baby, but can't find suitable people who can help

We must enroll our two daughters in full time before school care because part time is not available This is very expensive

Need earlier and longer

Not in Langley We have to drive her to Coquitlam we live in Langley and work in Surrey and downtown Vancouver

Currently childcare suites our needs The before and after school care program my son attends is considering closing during summer Only 2 other centres do school aged care from his school and they are full - waitlist only and have to pay to have children on waitlist so

Could use a couple extra hours for errands and studying

Yes but I am very unhappy with the care yet I am forced to stay there due to no other options

**18. No, please explain**

Have child care for 3 days a week Unable to obtain full time care Would also like the option to have occasional care on weekends, holidays, and ProD days that the daycare is closed on

I am required to work weekends and cannot find reliable child care

Need after school care that runs until at least 6 pm

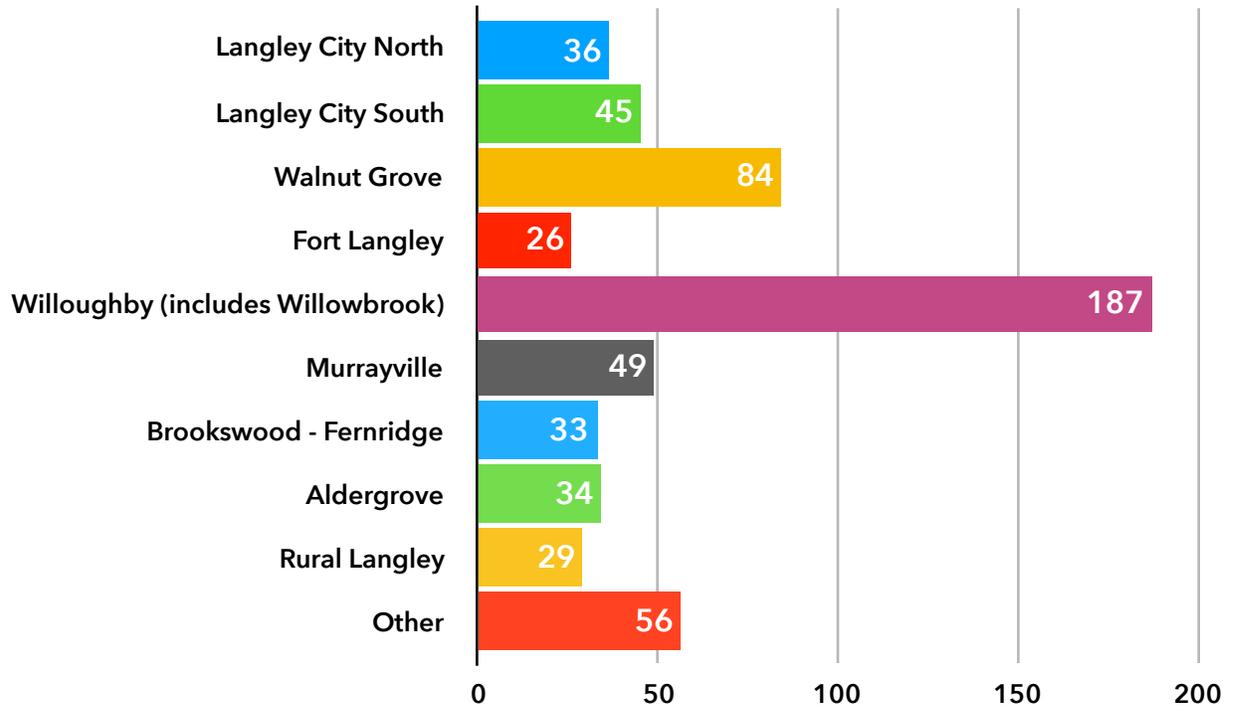
I have to pay for early mornings and later pick ups

Would love a place that offered weekends ! As some parents need to work these days as well

We do right now but the centre is talking about closing for the summer months

Currently I am on mat leave and my oldest is in daycare for the social aspect I will require full time or part-time when I return to work July 2020

**19. The location of child care is in (check all that apply)**  
**Number of respondents 518**



19. Other
abbotsford
Cloverdale
Yorkston
Willoughby/Yorkson
Clayton Heights, Surrey
South surrey
Pitt Meadows
MAI is not visible on phone
Surrey for after school care
Cloverdale
SFU
Cedar ridge
New Westminster

**19. Other**

9 Abbotsford

96 Surrey

In home childcare occasionally because there is no before school care at my child's school

clayton heights, surrey

Cloverdale

My full time child care for my toddler is in Surrey

Abbotsford

Surrey

Surrey

232 and Fraser Hwy

Surrey

Cloverdale

Cloverdale

Simonds elementary

My home

Clayton Heights

Hazelmere

Surrey - Cloverdale

Home

Surrey

Surrey

Driving to surrey, or parents drive to aldergrove to help

Cloverdale

Surrey

Surrey

My home

Clayton Heights

Cloverdale

Abbtosford

Surrey

Cloverdale

**19. Other**

Cloverdale, Surrey

Coquitlam

Ladner

Australia

Surrey

Surrey

Clayton heights

Clayton Heights

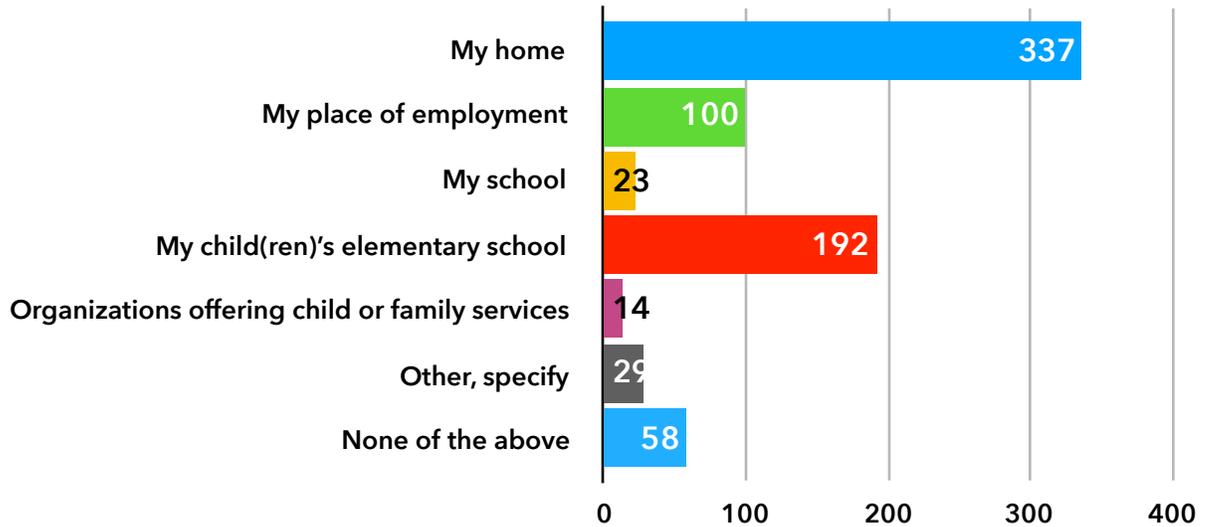
Surrey

Clayton

Newlands

Clayton Heights

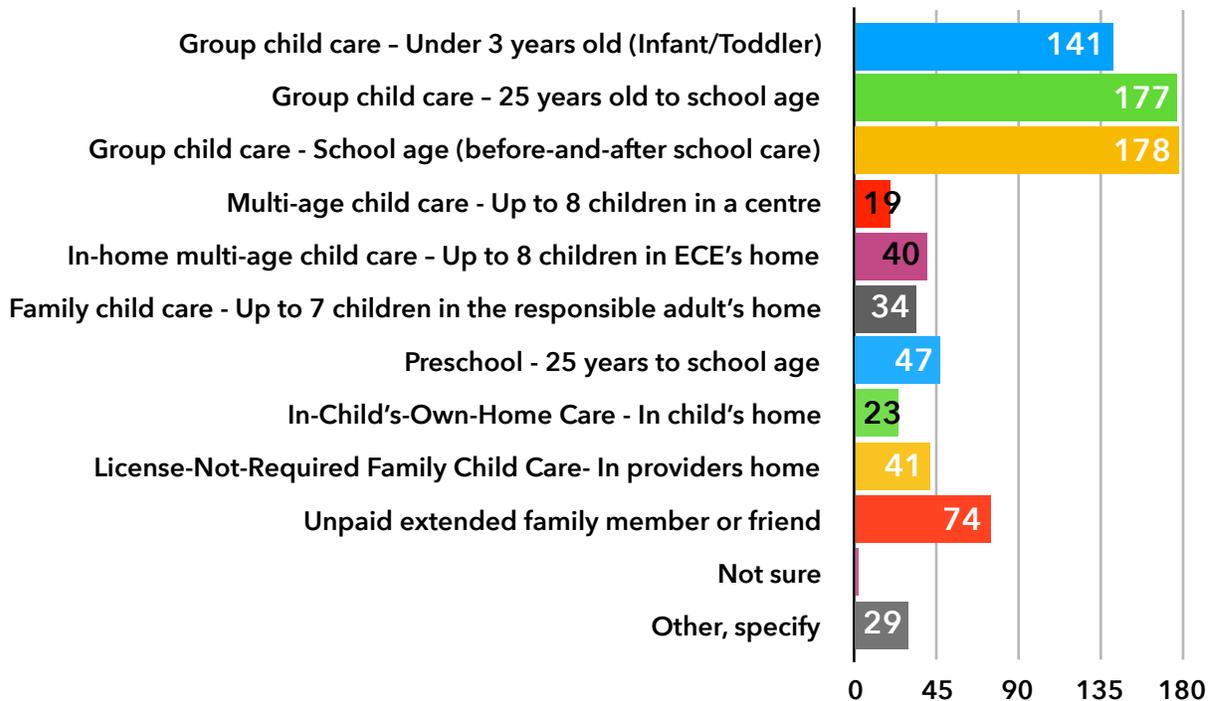
**20. Did you find child care services close to (check all that apply)**



20. Other
Only service that allowed us to choose our days of care monthly
wherever there was availability
In my home
Center daycare
willing to come to us
School mom offered to help
We found what we thought could provide the best care for our child Unfortunately, it's far from home and even further from work
family friends
Depending on my shift I have to drop my Child in Brookwood or in Clayton and pick up is in Brookwood Clayton or rural Langley I have to drive to Delta for work so well areas are out of my way and we live in Willoughby childcare has been a hassle for five years
Previously the town over but now in my home town
I have a place that I trust, but it is not anywhere near my home or work I would love a good quality place for both kids close to home or work
close to Grandparents
Caregivers house
My DRIVE to work
would have liked to find services closer to home - this was the closest I could find for under 3 year olds
Grandparents
961970 Affordable

Care that would pick up my son from school
Not close - like the facility
Places with available spots
A drive, but preferable place
In-home care by nanny
after school programs
My mom, I can't afford anything else
Grandparents
My older kids went to school in Surrey last year Daycare close to that school
Only accepting at the time
Out of way
Wish it was a bit closer

**21. My child(ren)'s child care arrangement is (check all that apply)**  
**Number of respondents 519**



21. Other, specify
Informalities paid arrangement with fellow parent
We arranged our work schedule so my husband can stay home one weekday each week to care for our child, as well
Active Beyond the Bell through the Township
Active Beyond the Bell
Neighbour with one child in the same school
Active beyond bell program
After school only (active beyond the bell)
Paid unlicensed school mom
Paid parent of children in same school
Occasionally friends but I pay Because childcare such a rip off now you have to pay your friends something
Before school
Martial Art school and after care
706921611 Regular day care
Babysitter

**21. Other, specify**

Active beyond the bell

After school program with the community centre, use as child care

In home licensed ECE up to 7 kids age 0 to 5

My youngest son lost his group child care for 25 to school age

Preschool

My other two children go to before and after care at school and near school in licensed centres

Beyond the Bell

Active beyond the bell, great program, not able to get subsidy though so it's expensive

Beyond the Bell

Beyond the Bell at LFES

tae kwon do after school program

after school program

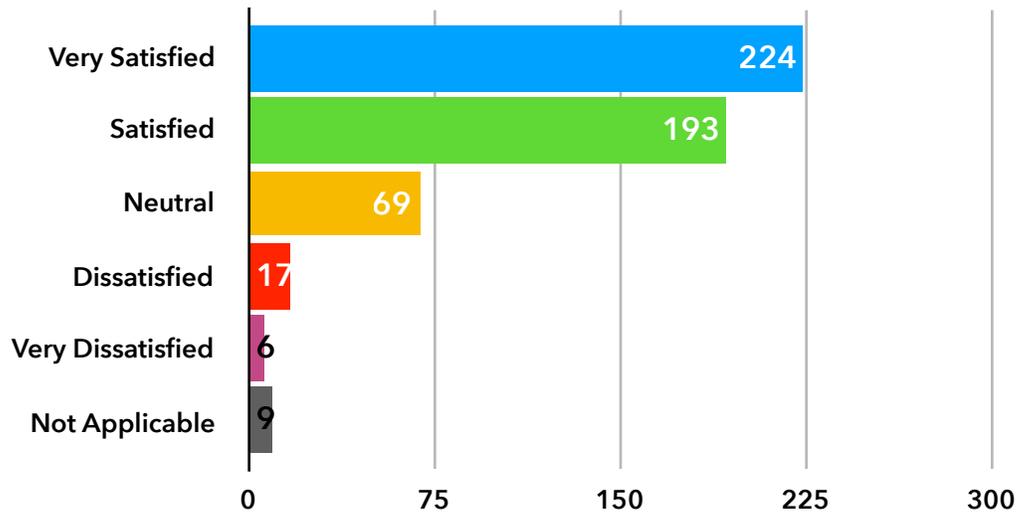
Multi age at the school through the township

Active Beyond the Bell

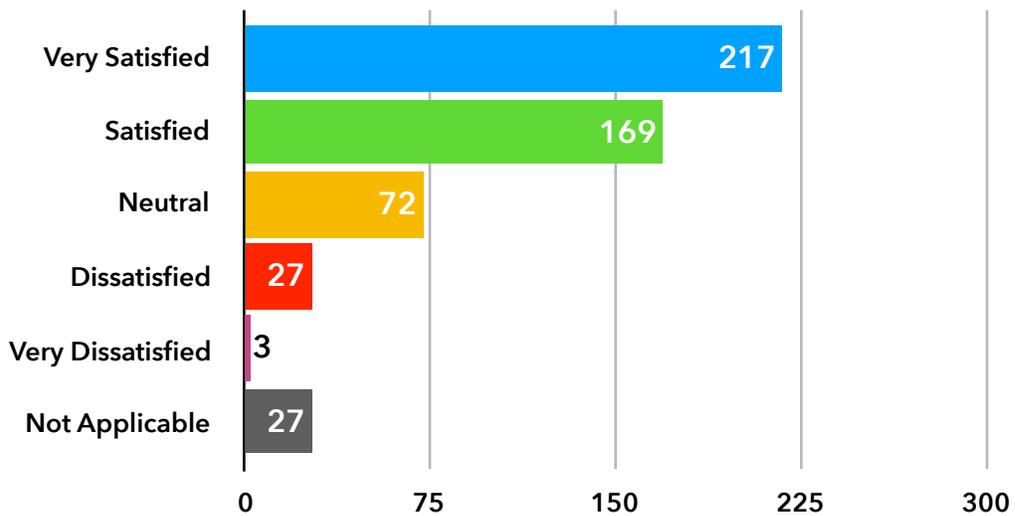
Paid family members when they are available

**22. Please rate the various factors of your child(ren)'s current child care arrangement Number of respondents 518**

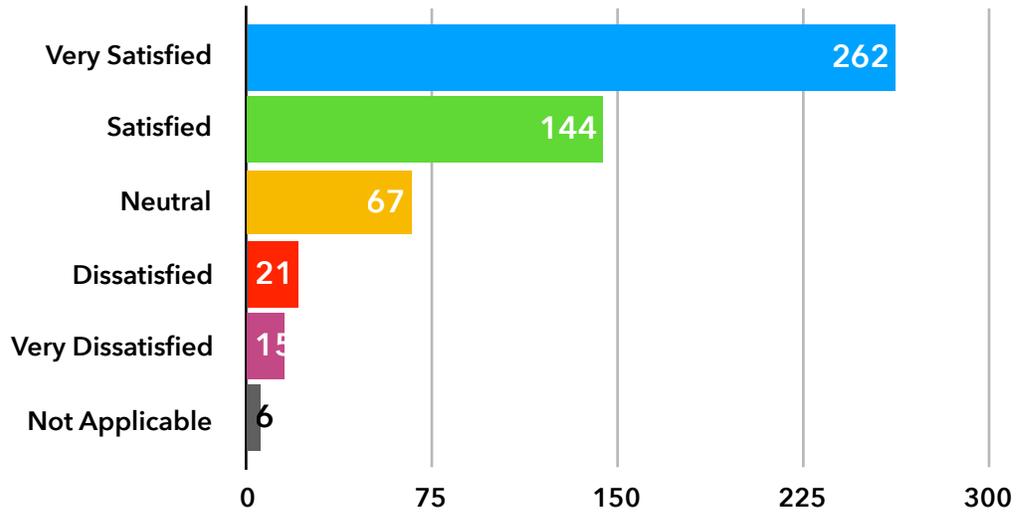
**Quality of care and activities**



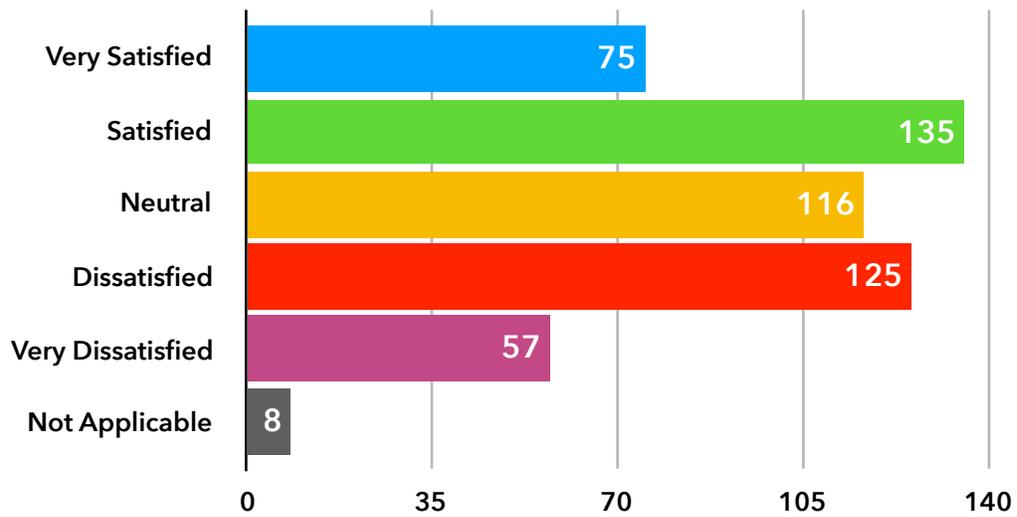
**Education and experience level of staff (eg ECE, Early Child Education, staff)**



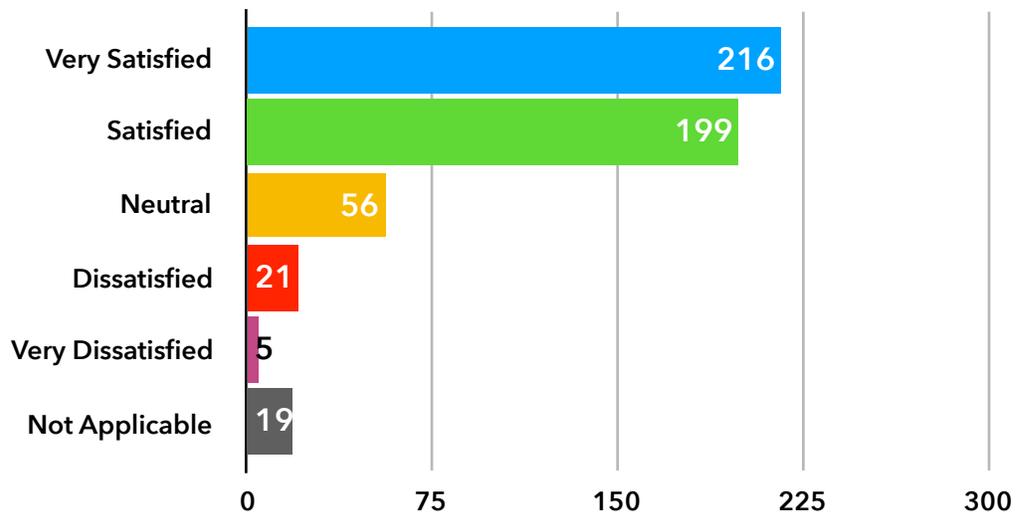
### Location of care



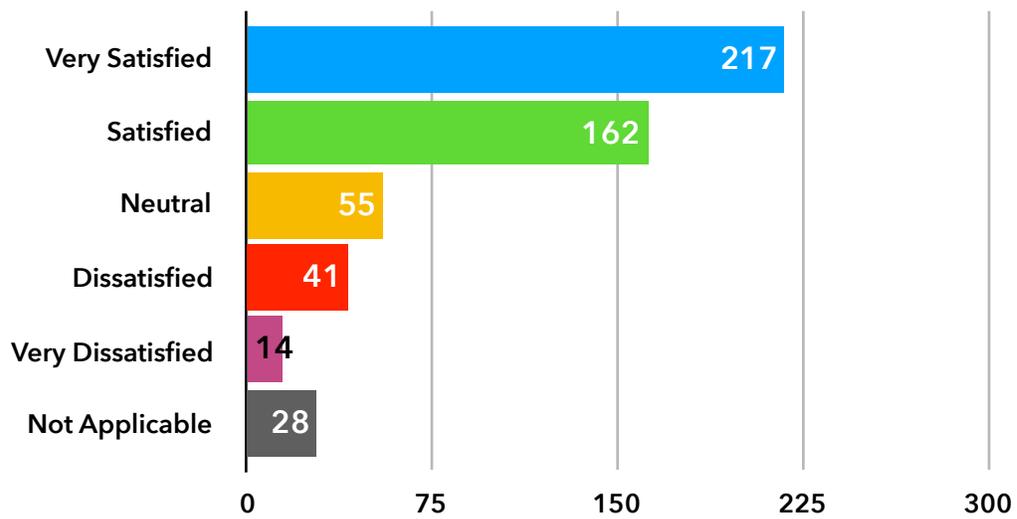
### Cost



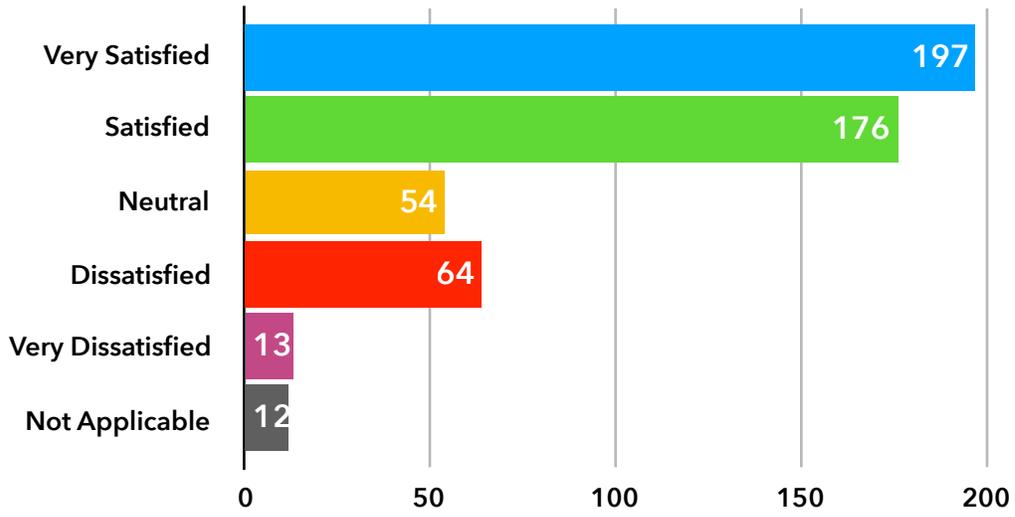
### Quality of the facility



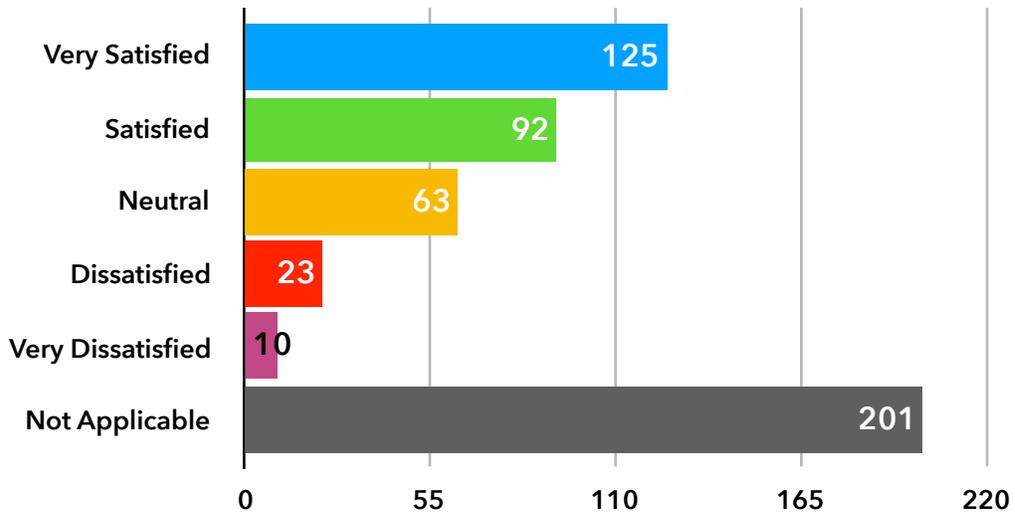
### Ease of transportation to the facility



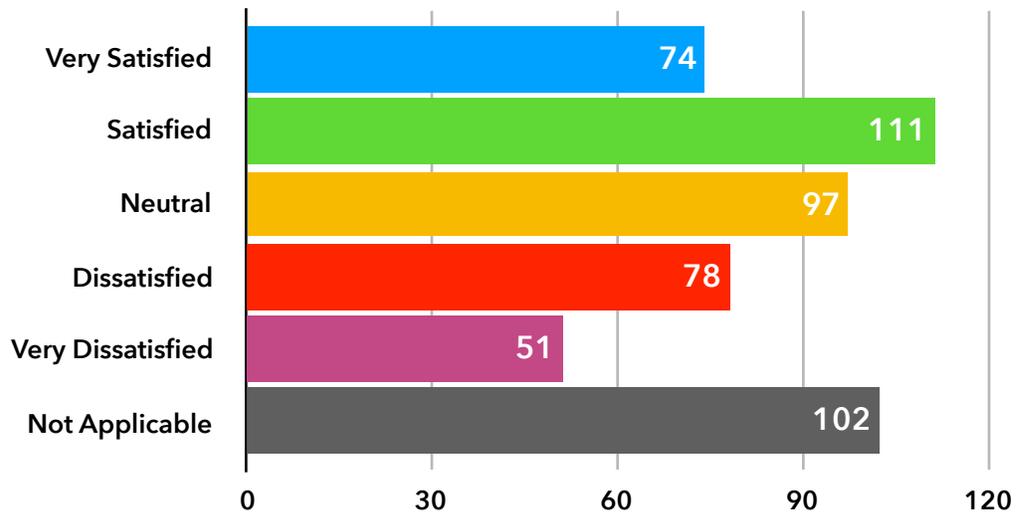
### Hours of care



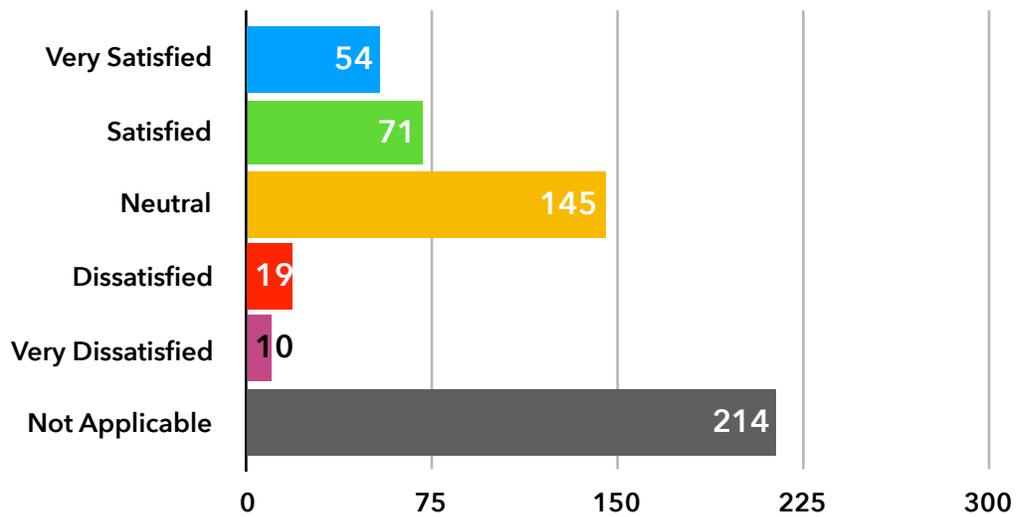
### Accommodation of siblings



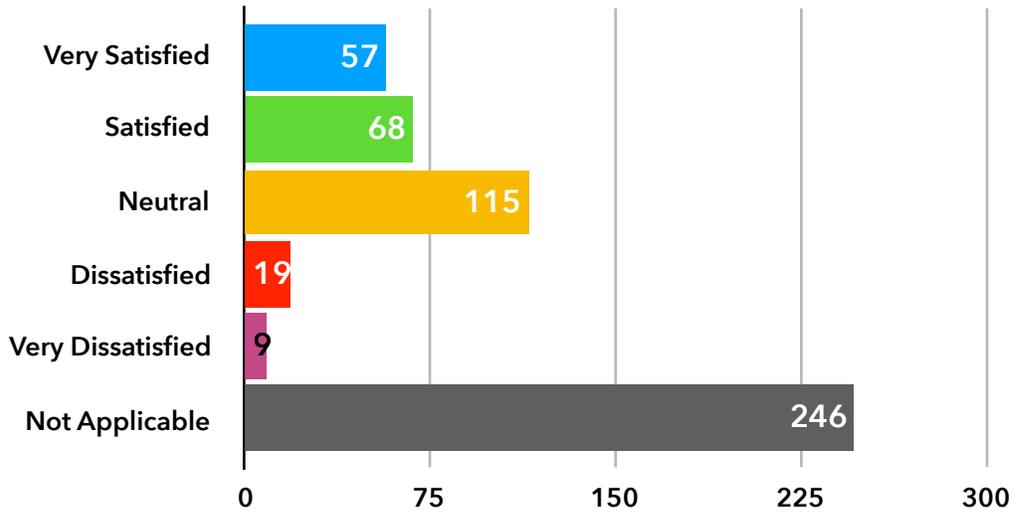
### Care offered in early mornings, evenings and holidays



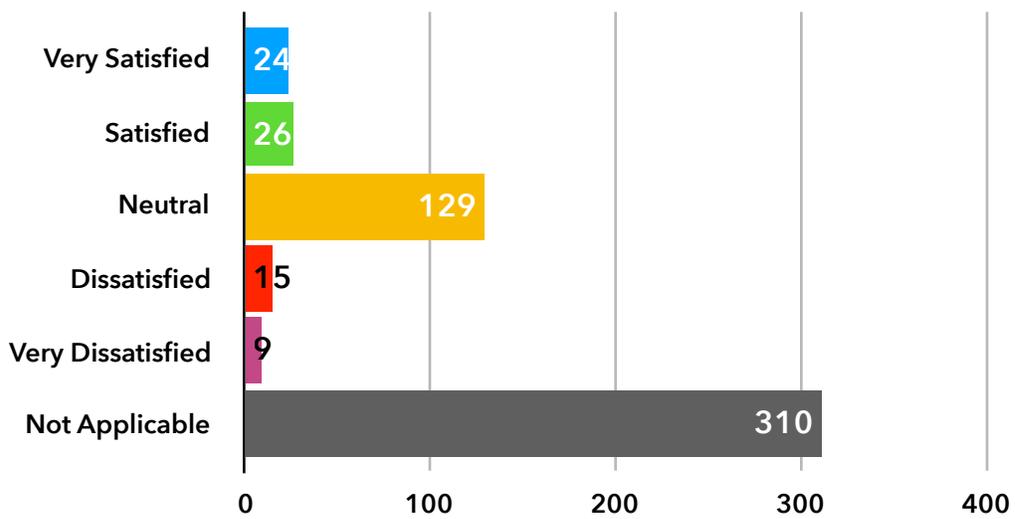
### Multicultural programming



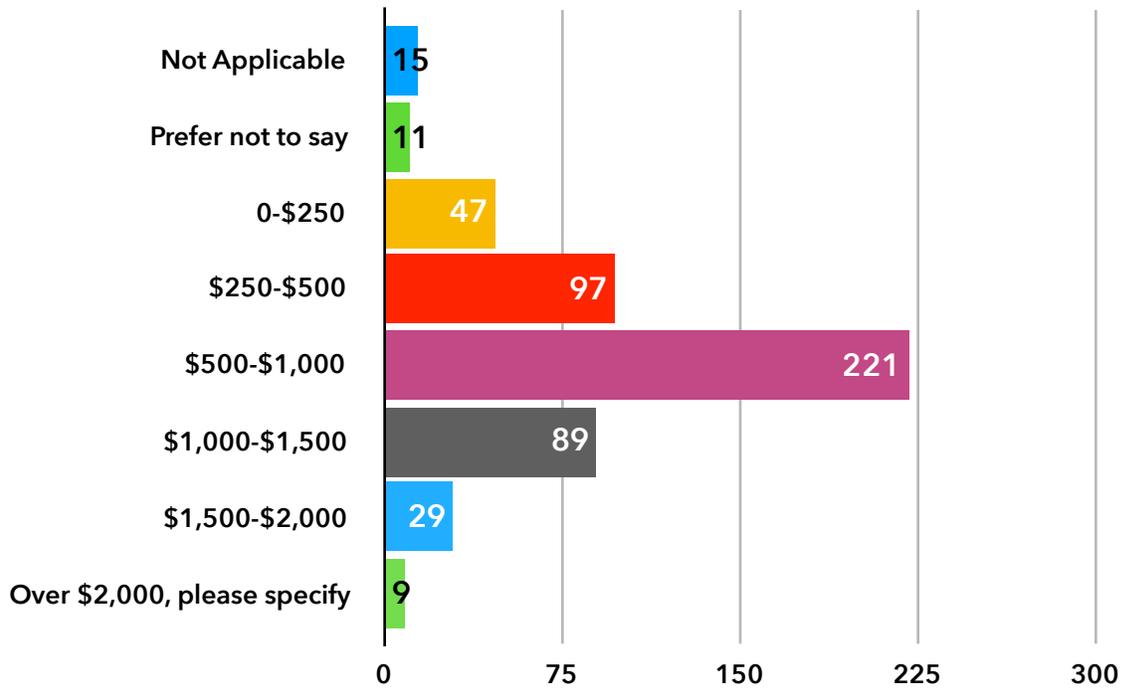
### Inclusion of children requiring extra support



### Indigenous programming

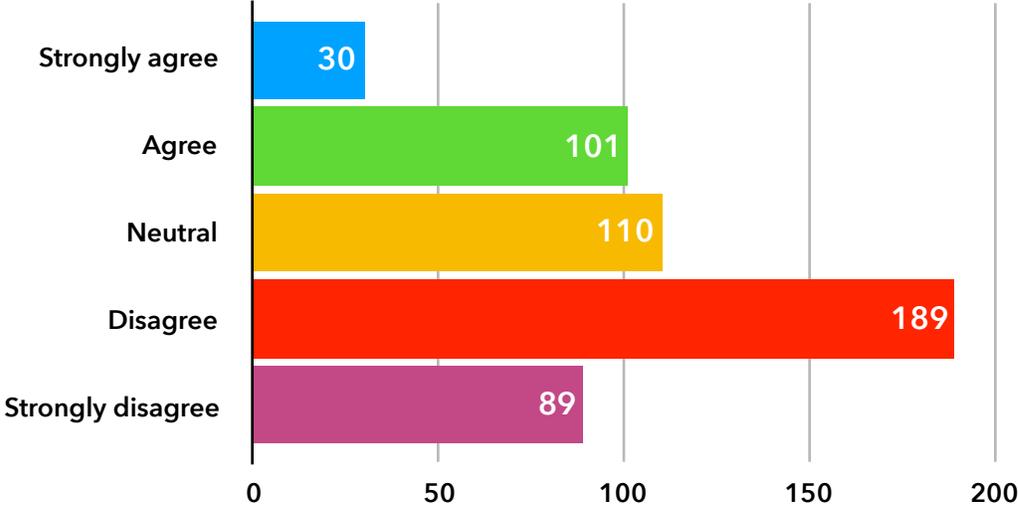


**23. I currently spend the following each month on child care per child**  
**Number of respondents 518**

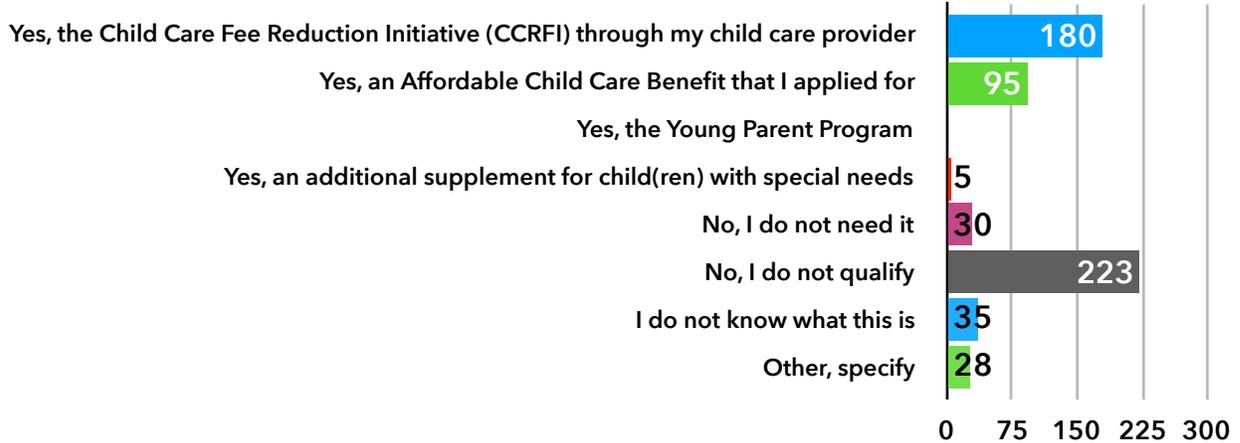


23. Over \$2,000, please specify
495 & 835
2300
20
2200
2200
875 for one and \$300 for school age afterschool care 3 days a week
2400
3000
6800

**24. The fees my family currently pay for child care are affordable**  
**Number of respondents 519**



**25.Are you currently receiving a child care subsidy for your child(ren)?  
(check all that apply)  
Number of respondents 517**



**25. Other, specify**

Program doesnt qualify

have been waiting 3 weeks for Affordable Child Care Benefit Unable to reach them by phone and no response by email or requested call-back

I do not qualify for anything other than the subsidy given by the care provider Paying for childcare sets us back and can set us back month to month

I have applied for the Affordable Child Care Benefit, but not yet heard back (I was previously enrolled in it at her former daycare)

Not accepted in the active beyond bell program

Special needs supplement

Need to apply

Have paper work to complete to be applied retroactively

My children are counted in numbers for my Multiage care facility but do not qualify for ANY subsidy and I loose income due to those spaces being taken up by my children

No, the center said they don't qualify

No

applied for

Have applied waiting to see if we qualify

Waiting for re-approval for Affordable Child Care benefit

some is covered, active beyond the bell is not (

Fee reduction initiative should include all gradesnot just kindergarten

**25. Other, specify**

friend is not licensed

Application pending

paid for by MCFD

Prefer not to respond

I am waiting for the answer from the government

Getting care from family

Other

I am the childcare provider

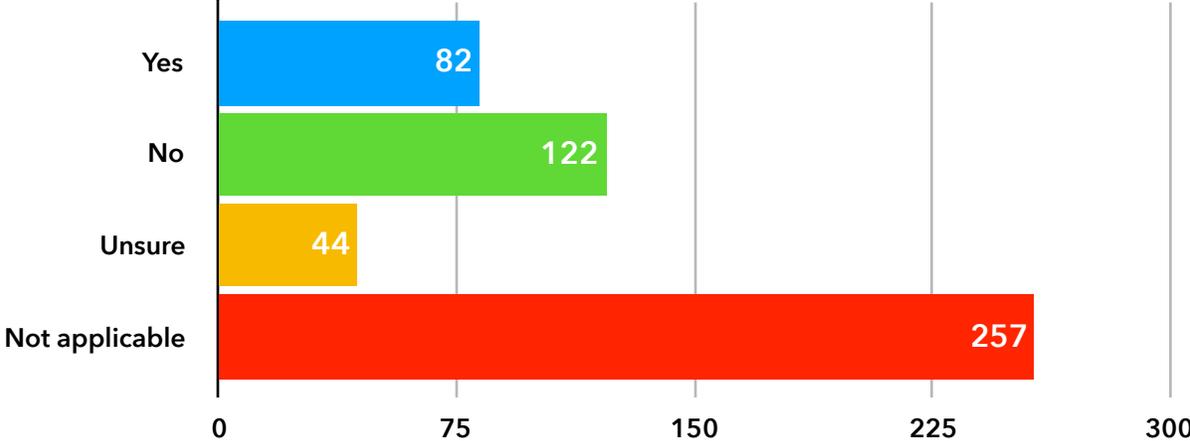
I haven't bothered to apply again because they have continuously misplaced my paperwork and you can never get them on the phone I've given up my full time job and am now a stay at home mom in order to reduce cost and stress I'm told I could apply for my preschooler and I really should but the process was stressful

I'm applying for Jan when my infant starts

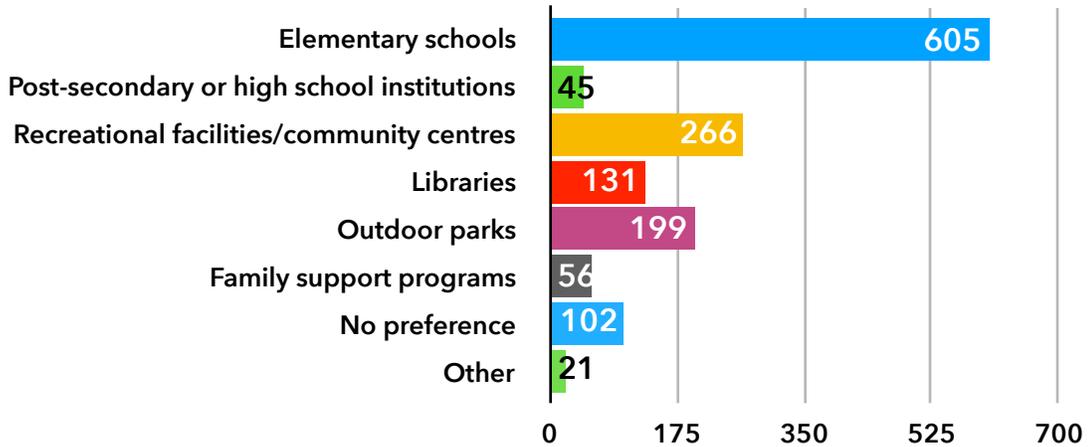
Have not applied yet

Household income does not allow for subsidy, CCRFI is not taken at our daycare because of her lower rates (eyes rolling)

**26. If you do receive a subsidy, is it enough to make up the difference between your ability to pay and the cost of your current child care arrangements?  
Number of respondents 505**



**27.If given a choice, I would like my child care program to be at the same location as (check all that apply) Number of respondents 748**



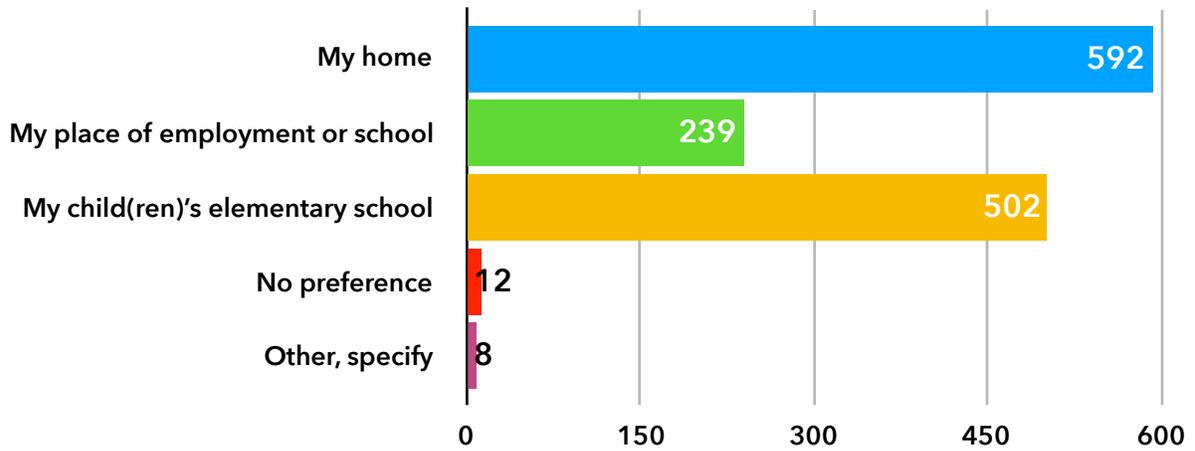
27. Other
My elem school program starts too late and ends too early
There has to be transportation to and from school for them
Home
Civic buildings
ndependant spaces
church
the outdoors being a priority
Near transit hub, park & ride
Easily accessible by transit
home
quiet area with outdoor space
Anywhere away from the school would require transport to be included
Nearby location to school
Why not Churches?
In our residential complex
in home care
My place of employment
Middle Schools
Gordon Greenwood Elementry

**27. Other**

Seniors Care Homes

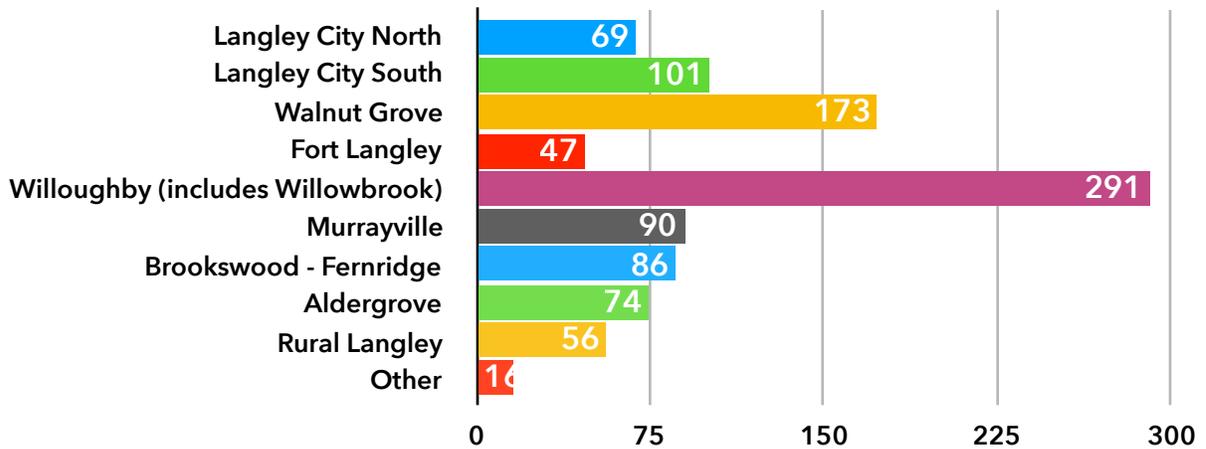
At home care

**28. If given the choice, I would use a child care program close to (check all that apply) Number of respondents: 751**



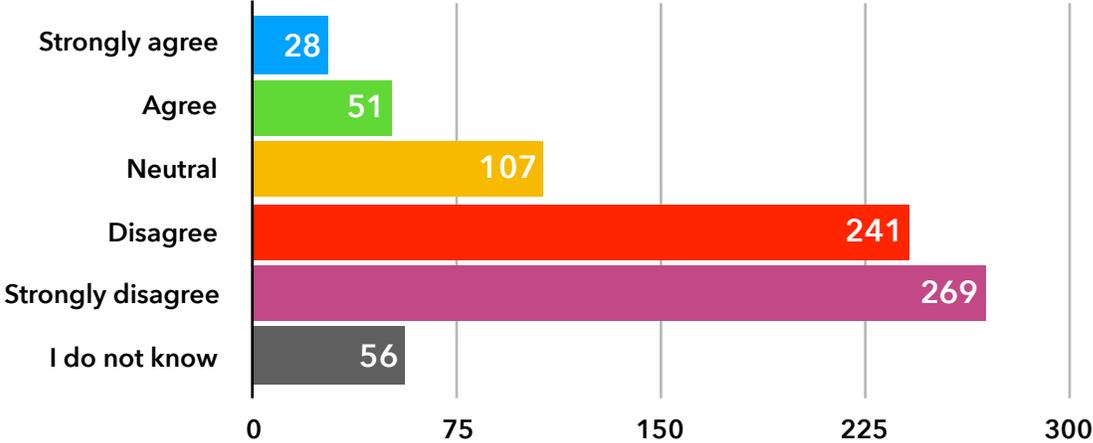
28. Other, specify
transit
close to my home would be great if there was transportation to school
I would LOVE a childcare option at elementary school This would be so helpful
Transit
in home
Grandparents
My Middle school
Community centre during exercise times

**29. My PREFERRED location of child care is in (check all that apply)**  
**Number of respondents 750**



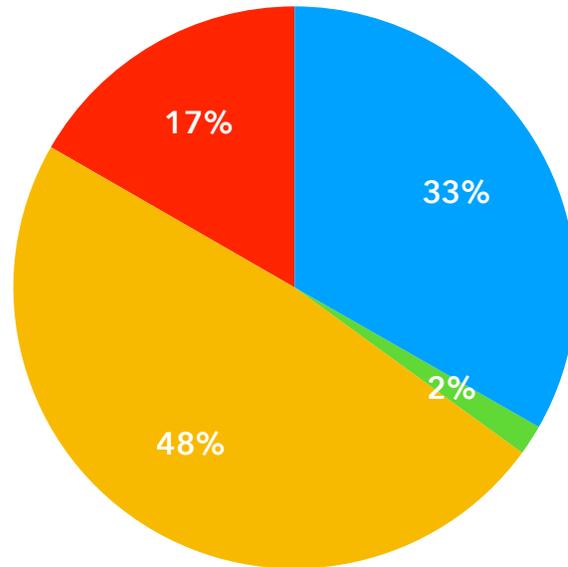
29. Other, specify
Yorkston
Willoughby/yorkson
South surrey
Map is not visible
Central/downtown langley city
Langley Fundamental Elementary
Abbotsford
Surrey (work) but unknown elementary school of my kids in the future
Cedar ridge
Yorkson area too
North otter
Nickomekl
Nicomekl
Surrey-Newton
Cloverdale
Cloverdale

**30. There is an adequate supply of all forms of child care services in Langley for my needs** Number of respondents 752



**31. I am (check all that apply) Number of respondents 810**

- Employed in Langley
- A student in Langley
- A parent or guardian of a child attending an elementary school or in childcare in Langley
- Other, specify



31. Other, specify
employed in abbotsford
Job hunting
Employed in Delta, live in Langley
a resident of langley
Inhome daycare owner
Employed in surrey, child is not yet school age
employed outside langley
Live in langley
Live in Langley
Employed in Vancouver
Employed in Surrey
University Student outside langley
Live in langley commute to Vancouver

**31. Other, specify**

Child care provider

Resident

SAMH

Parent of a child in part time preschool

We live in Aldergrove and I am planning to send my kid to king traditional school

Employed in Surrey

Mom Looking for work

But I commute to downtown Vancouver for work

highschool now

Employed in vancouver

Currently on maternity leave but will be returning to work full time

residing in Langley

N/A

A parent of a child that will be attending school in Langley in Sep 2020

Self employed work from home in Langley

I live in Langley and work in Surrey

Abbotsford

stay at home mom

I would like to attend school With that, I'll be on a student income and childcare costs Cost per child and availability are the reasons I am not enrolled at this time

A resident of the township of Langley with twins and a toddler in differemt private daycare centres

Child attends daycare in Langley as it has the centre that was available closest to our home We live in clayton

Toddler did attend childcare had to withdraw as could not afford it once I started mat leave for my second child I will not be able to afford it for two children

employed in richmond

RLNR provider in Langley

ECE working from home

Employed in Surrey - reside in LANGLEY

employed in Surrey

New Job may involve Langley White Rock

Live in Langley but work in North Van

Stay at home as childcare is not affordable for 3 children

Employed in Surrey

**31. Other, specify**

Employed in Vancouver

Someone with ECE that is no longer in the field

Employed in Abbotsford

Employed but work in port coquitlam

Employed in Chilliwack

Employed in Surrey

A parent of a child in preschool in Langley

Employed in Abbotsford

Work in Abbotsford

PT EMPLOYED IN SURREY BUT LIVE IN WILLOUGHBY

Employed in another city

employed in surrey

Employed in Burnaby

Employed in Burnaby

Employed in Burnaby

LIVE IN LANGLEY

Employed in surrey

self employed in Langley

An auntie

Employed, in Abbotsford

Live in Langley

A parent living in Langley, working in south surrey with a child in daycare in cloverdale

Live in Langley work in Vancouver

Stay at home mom

Self Employed

Employees in abbotsford

Own a business in abbotsford

Employed working in Burnaby

A parent of a child who couldn't get childcare in Langley

Travel frequently for employment

Hoping to be employed after finding daycare

**31. Other, specify**

Employed in Cloverdale
I am employed in Surrey
i live in langley
Employed outside of Langley
Live in langley work in surrey
Stay at home mom
Student living in Langley but attending school in Abbotsford
Pre school attending Future elementary school and already on wait lists for that even though we don't know what school they're attending
Employed Surrey
P/t business owner
Working full time and commuting to Vancouver
Employed in Abbotsford
A parent of children entering kindergarten in less than a year and in 2 years time I live in Langley but do not work in Langley
Homemaker
Employed in Delta
Employed in Surrey
Live in Langley
Employed in south surrey
stay at home mom
resident of Langley with childcare in Surrey
Stay home parent
Stay at home mom
Work 1 or 2 days a week because daycare is too expensive for my 4 year old
Employed in the Lower Mainland
Employed in surrey
31 Employed, work in Surrey
69 Parent living in Langley
810 stay at home mother
Employed in Tsawwassen
I am under employed due to lack of quality, affordable childcare

### 31. Other, specify

01 Employed in Surrey, husband works in North Vancouver, would like child care in Murrayville or close to James Hill Elementary where my children will be attending eventually

Work in surrey

my wife is working in langley but im a stay home dad

Live in Langley, work in surrey, 2 children in care Catchment school is a ten minute drive with no childcare spots available for before and after school care for our soon to be schoolaged child Will have to go out of catchment/city for school

5092Employed outside of Langley

Employed in abbotsford Shift worker

work in maple ridge

Employed in Burnaby

Looking for work as soon as my child finds suitable child care

Employed in Vancouver downtown with a child who was on waitlist in childcare

I work in port Kelly's but I live in Langley and my children will be attending in DT Langley

Employed in Vancouver

Foster Parent

Student at SFU

Sahm

Moving to area shortly

None

Remote employee of a company not in Langley

Daycare provider in Cloverdale

Parent of kids in Langley who will be cared for by my mom in Langleg

Employed in Abbotsford

Employed in Abbotsford

Employed over entire lower mainland

A parent who lives in Langley

Employed in Surrey

Stay at home mom

Looking to start studying

Employed in surrey

Parent of infant in langley

On mat leave

**31. Other, specify**

Live in Clayton heights

Full time dad

Self employed

Employed in Vancouver, newborn coming in December

employed in surrey

work and kids attend school outside of where I live

Maternity leave

Stay at home mom

On mat leave now

Stay at home mother

Stay at home mom

Grsndparent

Live in Langley

336 Employed in Abbotsford

Needed to find a daycare

Work in Surrey

Work in vancouver

Employed in Coquitlam

Employed in Surrey

I am on maternity leave, my husband works in Langley

Home maker

Employed in another city

Currently on mat leave

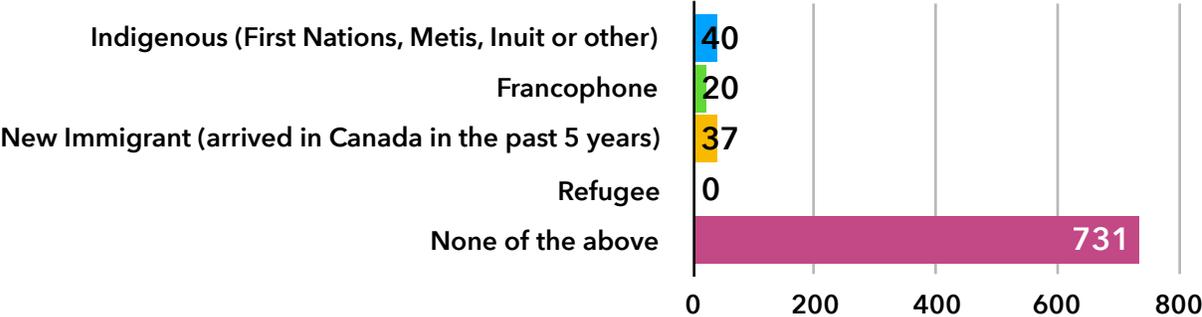
Employed outside of Langley

Employed in Abbotsford

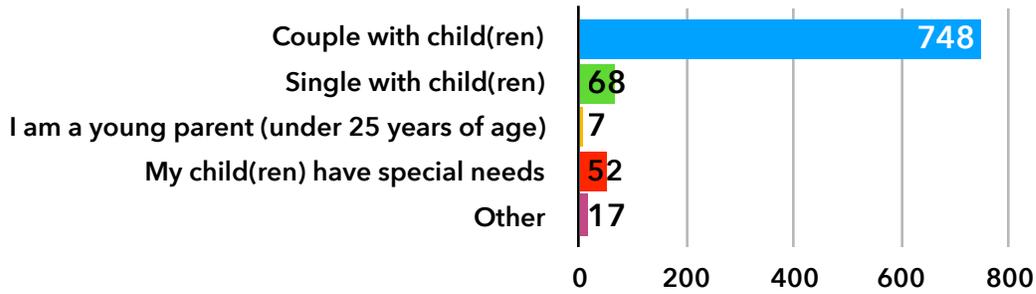
Employed in Surrey

a parent on maternity leave currently but I was commuting to Richmond for my work

**32. My family is (check all that apply) Number of respondents 822**

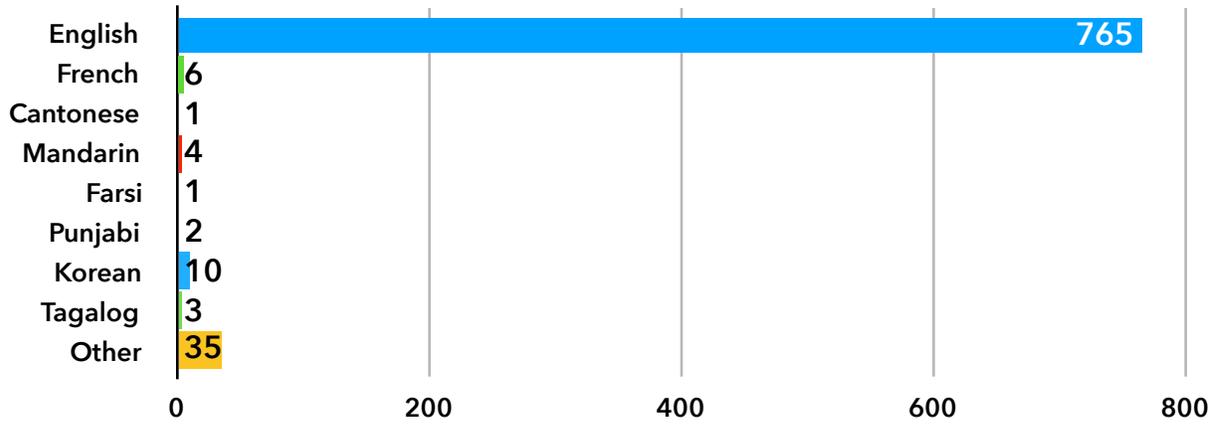


**33. My family situation is (check all that apply) Number of respondents 826**



33. Other	
<input type="checkbox"/>	Husband works away from home so I have to rely on myself for school transportation
<input type="checkbox"/>	Being a couple does not automatically give us extra income for childcare
<input type="checkbox"/>	First responders
<input type="checkbox"/>	I am immigrated as of the last 5 years Husband is Canadian, nonimmigrant
<input type="checkbox"/>	Couple no children
<input type="checkbox"/>	Mother is sick, I'm grandma
<input type="checkbox"/>	grandparents
<input type="checkbox"/>	My daughter is deaf with hearing devices that able her to hear in optimal hearing environments
<input type="checkbox"/>	Separated with children
<input type="checkbox"/>	separated with child
<input type="checkbox"/>	Auntie
<input type="checkbox"/>	i am disabled
<input type="checkbox"/>	Foster Parent
<input type="checkbox"/>	Couple with no children
<input type="checkbox"/>	Parent expecting
<input type="checkbox"/>	He away 8 months a year
<input type="checkbox"/>	Blended family

**34. The primary language my family speaks at home is**  
**Number of respondents 827**



34. Other	
German	
Arabic / Kurdish	
Arabic	
Sinhalese	
Hindi	
Hindi	
Hebrew	
Russian	
German	
Gujarati	
Hindi	
Portuguese	
Spanish	
Brazilian Portuguese	
Spanish	
Russian	
Russian	
Malayalam	
Hindi	

**34. Other**

Spanish

Portuguese

Spanish

Spanish

Romanian

Spanish

equal amount English/Korean

American Sign Language

Spanish

Urdu

Italian

Russian

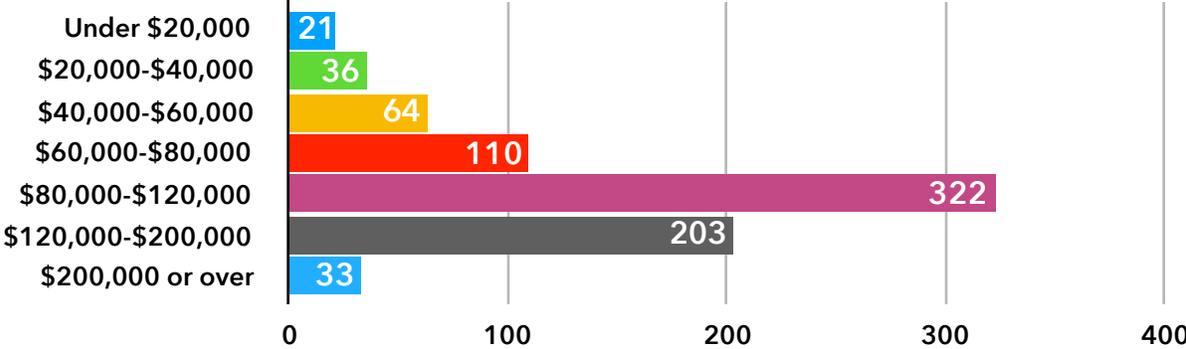
Spanish

Spanish

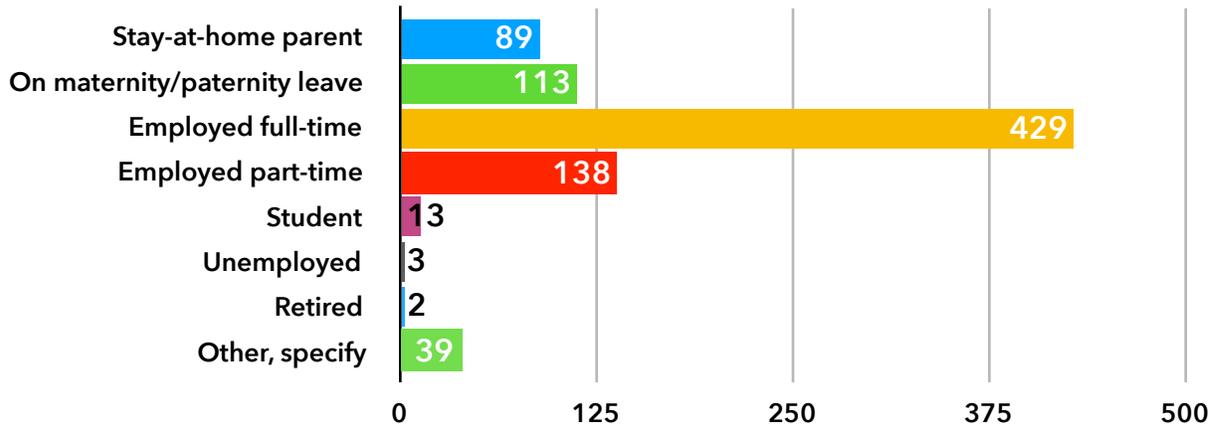
Japanese, Spanish, and English

Spanish

**35. My total household income last year, before taxes and deductions, was**  
**Number of respondents 789**



### 36. My current situation is:



36. Other
Self employed
Work from home parent
one part employed part-time, one parent employed full-time
Employed but taking unpaid leave to care for my special needs child
I run a RLNR
work from home
On call work 2 days a week, as that was all we could afford for childcare Otherwise I would still be unemployed stay at home parent
Self employed
Self employed
Unable to work for lack of childcare
Self employed RLNR provider
Grandparent
Just got part time
Working casual and will start mat leave April 2020
Disabled
Husband full-time and Wife part-time
Employed full-time and student
Looking for work
Employed, volunteer, student
Self-employed Full-time

### 36. Other

Looking for work but can't find daycare

disabled and stay at home parent

self employed

Employed full time, and university student

Working 26-30 hours a week due to my child care restriction with afterschool care

Also part time job

Self employed, part time

Work from home parent who travels to work in Delta on occasion

Staying home but looking for work

Employed full time with a side business

Foster parent of behaviourally challenged children

Work at home parent

Quality childcare is ridiculously overpriced There needs to be a cap on what childcare centers can charge

On 1 year leave from full time employment

Self employed

I am a stay at home parent and provide care for special needs adult in our home

Grandparent daycaring granddaughter

I gave up my ft job this past year so our household income would be less this coming year

Stay at home parent & student

### 37. Do you have other thoughts regarding child care in Langley?

Number of respondents: 513

<b>37</b>
child care should be 8am - 530pm so I can keep my job to pay for child care It should also be affordable so mothers can still work Most mothers can't work because it doesn't make sense due to the high cost of childcare
need more infant toddler programs, most difficult to find and school aged according to my friends I am blessed with a great program and facility in [REDACTED] in Aldergrove
No opening, wait lists are years long, quality of daycare with availability are awful
Not enough quality child care to support the huge influx of young families to our community
We have made childcare work by getting creative, adjusting work schedules where possible and using a patchwork of resources and people Keep in mind, it was hard to answer some of these questions as we've had to arrange different childcare for each of our children
Longer afterschool care (beyond the bell could extend to 25h?)
Less cost, more centers
I'm very happy with the childcare I have, but very much feel like I lucked out compared to friends I had to wait for a sibling spot to open up at the current centre due to lack of space, which has delayed my job hunt, and hours have been reduced since starting at the centre due to staff hiring challenges, which also impacts employment prospects
The wait lists are so long! We were on several wait lists for 9 months and still couldn't get care at the time we needed it, so I went back to work part-time instead of full time When childcare became available part-time (2 days/week), I increased my hours at work Our childcare schedule is cobbled together and very reliant on our extended family It would be nice if there was some funding for them
Very very limited options, barely any in willoughby and we have soooo many schools in the area that have only 30 spaces-need is for a few hundred
Very difficult for shift workers to find childcare spots that don't require you to pay fulltime fees to enrol your child when you only need 4 days a month Currently drive 40mins to and from work to drop children off at daycare
I have arrangements with 3 different providers because services are waitlisted FOR YEARS
Before and after school care in urgently needed in Rural Langley
There is not enough before and after school programs
Child is starting Kindergarten next September There doesn't seem to be adequate options for before and after school care in the Brookwood area
243 The more we are earning each year, the more we have to pay for the childcare because of less funding from affordable childcare benefit We hope this will be changed Otherwise, no point for us to earn extra if we have more expenses
264 The current wait for and communication between applicant and the Affordable Child Care Benefit is deplorable Calling during the day means waiting on hold for upwards of minutes and 1 in three calls the wait time is exceeded and the call is terminated 2 in three attempts gets you the ability to ask for a call-back but I have not yet received one (now over 24 hours later) A emailed request for follow up has also gone unanswered
Most child care caters to one age group or another causing parents to have multiple drop offs Also there seems to be a lot of new childcare centres in willoughby and walnut grove but very few in brookwood and Murrayville Those that are in the southern areas have multi year waitlists It's also hard to find what facilities have space, the organization that tracks this does not keep the information to date
Thank god for semi-retired grandparents who can help with care Otherwise we could not afford and could then not afford to work, and could then not afford housing
RC Garnett only has 2 centres that offer before and after care One is quite expensive and the other we have been on the wait list since our son was 4
Needs to be affordable
More options for earlier drop offs and late pickup

37

1 We definitely need more childcare facilities in our ever growing community

As a provider I have a huge waitlist for infant care

Availability of before and after school care in certain areas of Langley is very limited For the Simonds school area there were like 2 licensed options available There are no large centers that have delivery connections for this school So it was staying on the edge of our seat to see if we recieved a spot in one of these 2 options which thank god we did Otherwise we would have been really screwed

Check out the system they have in Denmark regarding before and after school care for K-grade 5 I'd be happy to meet and explain School care is by far the hardest to come by and it's putting a lot of parents out of work

If childcare was more affordable I would be able to return to work to help contribute to my household earnings

No

Finding a spot, regardless of ability to pay, for school aged Willoughby children is next to impossible We have had to cobble together 3 different care givers to provide the necessary before school and after school care we require for our daughter

Need more flex scheduling for shift workers and early drop offs before 7

Not care, however Langley is also far behind on supports for pre/postpartum

No

Affordable childcare is the biggest concern for me My husband and I both work full time and both have post secondary education We own a modest town house in Willoughby However, childcare still does not feel affordable The closest daycare to my home charges over \$1500 a month This simply does not fit in our budget and limits us in terms of future family planning We would love to have multiple children close together in age; however, the childcare for more than 1 child care would be too much

There is a huge need for care in Willoughby!

Langley child care needs to grow in size with the abundance of people with children moving into the area

There is a large unmet need for before and after school care for elementary schools in Walnut Grove The Beyond the Ball program is awesome, but would be even better with before school options and extended evening options - especially with traffic problems getting worse

Cost is an issue

It has always been very stressful to find daycare for our children There are not many daycares in our area and none that stay open late enough to accommodate mine or my husbands hours

More spaces needed, especially for before and after school care! I have absolutely no idea what we will do for care when our son starts kindergarten

Cost of childcare and hours that allow commute to work

No

There needs to be more care for School age children The options are very limited currently

I really think income should be reconsidered for benefits and subsidies, living in Langley has some great expenses to it and owning a house while raising children is expensive

Waitlists are large and it's difficult to find care

I lucked out on getting a space close to my home, but was on tons of waitlists prior to I switched jobs since my child started at daycare as the hours weren't ideal for the commute I had My thoughts are that it shouldn't be so hard to find childcare I wish my daycare center did more with my child, had more of a structured schedule but this one is the closest to my house

There is not enough facilities and people are getting desperate!

Concerned about lack of before and after school spots

37

It is exceptionally difficult to find childcare in Langley for children under 3! My daughter's existing childcare closed last month, and the daycare I ended up finding is about minutes each way + drop off time, so even though I work from home I end up spending about 2 hours/day "commuting"

There is only one licensed facility in my catchment That is not acceptable And the staff are not ECE trained

I think we need more options and lower rates If we didn't receive a subsidy it wouldn't be worth it for me to return to work after my mat leave and I have a "good" job

There is a great SHORTAGE Not enough spaces, not enough licensed ECE's

Not enough child care options for families with varying ages of children When my children were 1yr, 3yr, 6yr I required a Nanny to care for my children (in my home) as there were no centre in my neighbourhood that accommodated toddlers, preschoolers, and school aged children

No

Was so hard to find a centre that didn't have a year long wait list, had to visit multiple and pay to be on waiting lists

Have not used child care in langley because it was too expensive to work and pay childcare, so did not return to work Though our family is privileged enough to live off one income, I would have liked to return to the workforce sooner and believe childcare is something that should be government funded

No

Having quality childcare onsite at schools would work best for me, but I know that schools are overpopulated so rooms are always being used, or the small amount of spaces they have limits the amount of families they serve

None

We need more!

More affordable spaces attached to elementary and before and after school programs at middle schools

any spots that do exist they want to charge me double for as my son has special needs, so they want the extra worker paid for by me, plus the regular fee's This is simply not possible

Childcare is too expensive and not great quality [REDACTED] is good quality but \$2000 a month!!

children with special needs are excluded unless a parent can afford to pay for an extra employee out of pocket

before and after school care is a real challenge for any parent But especially for any parent that needs care before 730 and as late as 530 As a family needing only part-time care, we are discriminated against and often told in order to have a space, we need to take a full-time one This is also a problem with TOL camps offered during school breaks

The quality of staff is absolute garbage

Quality of care, education and training is VERY concerning, especially for school-aged children Some staff have 0 education, training or experience and seem to dislike and/or have no understanding of child development There are high waitlists at every centre and the cost is unaffordable in today's economy I feel 'stuck' - like I have to keep my children in the care they're in because it's no better anywhere else, even if there is space Not enough school-aged care programs to choose from

More affordable child care is needed with before and after school care

There is very little after school care offerings for school aged children Thankfully our school has the beyond the bell program which I am VERY thankful for However, it is only 2 hours in length and so afternoons can sometimes be a struggle since the program closes at 440 I wish it went until 5 pm

Hard to find Expensive Not flexible for shift work The reason I do not work F/T

It needs to be more affordable and available for parents of young kids and after school before school care for school aged kids

Not enough infant spots

37

Daycares need to be inclusive
No
There needs to be more options for before and after school care The wait lists are long
No
There needs to be more
No
It's just so expensive it's more than our mortgage
Child care is so expensive we have to look for it elsewhere Doesn't leave much money for a single mom to do extra activities
I would love to find a non-profit, inclusive centre who have trained special needs ECE staff Something like Richmond Society for Community Living has, Treehouse Early Learning Centre
It is VERY hard for parents working shifts to find child care
More infant/toddler spaces needed (MUCH MORE) For example at one licensed daycare in willoughby I was told my son would be #22 on the wait list! This is not okay and very stressful for parents trying to arrange for basic child care
The after school beyond the bell program is a neat option, but was booked up so fast, I was looking for a few days a week a couple times a months to give grandma a break Was full in July for Sept-Dec for our school
Love active kids beyond the bell
It's hard to find and it's expensive
There needs to be more options
It needs to be more affordable Due to cost, I work part time around husbands schedule to save money and we get no days off together
The rec programs seem to be geared at younger kids - more childcare for 9-12 year olds needed for when school is out
N/a
The lack of before and after school care is shocking here
The programs offered for after school care only run until 4 pm without care for my younger child which is challenging
[REDACTED] is reluctant to admit my son to the preschool bcoz he is diagnosed with ASD but confirmed there is a secured spot but not hiring a SEA for my son to attend the preschool
We need more support for before and after school care for families with 2 full time working parents
I appreciate the government funding, as it does help with younger kids but it has only caused facilities to raise their rates Childcare is still very hard to find & unaffordable
No
It is so hard to find before and after school care, particularly in the summer months or spring/winter breaks It feels like an impossible task It is a part time job to find places that offer and get kids on the wait lists
Spaces are limited for infants and toddlers, numbers needed to increase for spaces
Before and after school care IN THE SCHOOL!!!
Having a no screen policy would be nice
expensive to offer

37

I feel fortunate to have a spot, but it seems there are lots of people with needs that aren't being met (neighbourhood social media boards)

Costs inflated due to demand & not enough before /after care

As my children are nearing age 12, it would be so nice if bus services in rural Langley could pick up and drop off my children at their driveway This would solve my problem completely The pickup bus point still requires my children to walk on 24th avenue where there is no should or sidewalk, and it is not safe for them to be walking on it

I can't afford to have two kids in daycare so I have to wait to have another kid

I have been very disappointed with the centre's I have used , few are able to retain staff and keep children safe I have used daycare services for 12 years , it hasn't gotten better

More inclusive daycares available More training for staff with autism Kids More before and afterschool options in rural Langley

It is difficult to find space in a quality child care provider that also is within budget

Need more before and after school care that drive kids to and from school

no

There needs to be more after school care options for Elementary school And preferably outside options like Forest School My son goes to [REDACTED] in South Surrey and it's great But very expensive \$600 month for my first grader! I would like to see more outside programs in Langley please

Wait Lists shouldn't cost people money Most daycares charges parents for wait list, but don't guarantee the spot So to make sure I get a care when I need I have to put my name down into few lists and pay \$150/each and loose it all, just at the end to get into one Outrageous!

Put them in elementary school classrooms with certified ECE's

My daycare raised the fees 18% over the last two years (which was approved by the provincial government)!!! That is not acceptable Rising operating costs (rent, utilities, food, staff wages) cannot be passed onto the families like that!

There are not enough quality, affordable licensed spaces for children in langley

No

No

Desperate need for before and after school care for Blacklock Elementary Would have gone back to work sooner if my 2 1/2 yr old could have gotten into a daycare when I needed it Instead, had to wait 10 months

No

Yes, when you speak about child-care , I want the city of Langley to begin to address the needs of families who have done person/care past the age of 12, we have our severally disabled son living in our home, he is now 53 , and we are still having the same needs as families with small children , but the need is not acknowledged, we are not wanting a flag being raised in our honour , we are just wanting to have some of the same resources directed towards our needs as well , we have not stopped

Need more before/after school spaces!

Yes beyond the bell should be before school and should be at least until 7 o'clock after school and it should have more involvement for the children not just a couple teenagers that let the kids run around

You have to get on a waitlist before you even get pregnant It was hard finding a spot when my mat leave was up Thankfully we found a good place

Really need more options in Fort Langley

no

The applied for subsidy uses gross income which is highly unreflective of our available budget for childcare especially for self employed people

37

I had to stop working part time and went to casual employment because of lack of childcare spaces I had been earning benefits in my previous job, and now I pay for benefits through my employer for \$6000 a year Would have been good to find childcare

I wish we had more preschool options near our house The one we used for my older son at Nicomekl Elementary, [REDACTED] had to close due to no space and we are too far to walk to any others for our littlest son

It would be nice to have drop-in care for incense at community recreation centre so that mothers on maternity leave can attend Fitness classes

Not enough child care for Lynn Agrippa Elementary School

Need an easy way to find all options for child care

There are not enough child care facilities It is very hard to find a spot, most centres have long wait lists

i will need child care in the future

Everyone wants their childcare to show license and a certificate to work with children I 100% understand and agree The issue is cost There needs to be a friendly supplement by the province to bring down and help these costs per child I stay at home because I am not prepared to work FT for 50% or more to go straight to childcare It's not worth it at that point

Require avenues for those that are shift workers who are employed to assist and secure British Columbians

No

More space at active kids

Huge gap in school age care around Belmont school

More affordable and flex days/drop ins would be nice

Needs more centres

I grew up in east van, we had the boys and girls club one block away from the school This was perfect! Lots of activities, sports and skill building It would be nice to have this for our children here I think the two should go hand in hand Always there for our children!! I'm so thankful I had this experience during my elementary years

It would be great to see child care centers situated in or beside senior homes Would be an incredible opportunity for both generations

I have seen on fb parents looking for after school support programs and not finding any with space This would be something I would need in two years

While we have found an amazing daycare, the search was hard and waitlists are long I dread looking for after school care when that time comes

21645 No

14224 Early Childhood Educators do NOT make enough money, they do NOT have a resonable liveable wage

109 Training on what to say to children and it's ok for them to feel sad mad happy etc

Quality of childcare is lacking and many children appear to not be welcome into programs when their behaviours are big Supports in the name of Supported Child Development are available but waitlists are lengthy and support worker service is limited due to the demand At what point are childcare centres held responsible for the children they are registering in their program and meeting the needs of these children?

5 My focus is finding before and after school care spaces at elementary schools in rural langley

More before and after care is needed

no

RLNR providers should be allowed to care for 4 children not just 2 not related to them

Need to be affordable for parents but worth the employees time to live

Before & After school is hard to find and staff turn over at these centres is very high They do not require ECE

I am on the Board of Directors for my children's school and we find it very difficult to find qualified early childhood educators

Not enough benefits/programs for school age children

Many but not enough time here to discuss

There is not enough quality care in Langley - need more QUALITY programs

Childcare is lacking in rural LANGLEY All programs offered at the schools are full with long waitlists Hours are not early enough

there needs to be more quality care available at elementary schools, I waited 3 years to get a spot at my child's before school care facility and still waiting for PM care almost 4 years later It puts a lot of pressure on working parents to get to the school by 240pm! That's hard on working parents who have to find care

Need to be more spaces created for before and after care My children are in the same school but have to go to two different day cares as there is not space for them to be together Hopefully next year a place will be open It is not guaranteed The program my daughter is in is closing after this year because of difficulty in staffing for a split shift and the lack of available of quality care givers

Before and after school spots are extremely limited and very few for Willoughby Elementary

Childcare Centers are in desperate need of educated and qualified Early Childhood Educators There needs to be a continuing education ECE program offered in Langley

There is an apparent lack of quality child care in LANGLEY city

More affordable More flexible hours, earlier and later hours to help parents who have to travel for work

Need later hours up to 7pm

Before and after school over priced

Richard bulpitt after school care is way way too full And needs to go until 430 for the \$10 not extra cost pls

Where is the staff you plan to use im a childcare provider and there simply is none

The hours provided do not take into consideration the Metro needs of the area Traffic is also an issue and summer hours for working parents are also an issue

I would love to see French child care services offered in Langley's public francophone school École des Voyageurs (SD #93)

No

There isn't enough before and after school care in Langley but more specifically Aldergrove

All elementary schools should have before and after school care provided on site that doesn't involve a 6 page waitlist

The shortage was frightening when I moved here and needed it

After school via Township is only open until 430, for full time parents?? I need AT LEAST 530

more childcare for special needs children is necessary

I remember setting up daycare for my 12 month old, only to learn 2 weeks before I would leave her that the providers husband was abusive, forcing her to take kids, and she had cancelled the daycare completely It scared me a lot This was not a safe situation to be in for my daughter There needs to be more daycare, more affordable and safer It was expensive for my daughter \$1000 per month outrageous

Need more child care that offers before and after school care especially to Noel booth

Make it affordable people get cheap houses and handed food

Not offered late enough

I think the problem lies in no support from the government for ECE's Why is school not funded until the child is 6 Brain growth is most rapid in the early years More time and money needs to be invested in child care and the staff

[REDACTED]

No

Evening and weekend availability is strongly needed If the only available childcare spaces are M-F 8-4, nannies cost \$15-20/hr, and subsidy is based on gross annual income, then educated parents looking to re-enter the workforce will be forced to turn down well paying contracts/commission based work to compete for graveyard shifts at Tim Hortons to sleep when care is available

We need to have more before/after school care options

4 No

We need more badly We were on a waitlist for 2 years before getting in and others struggle to get care in our area

Need more licensed group care for nicomekl elementary

Not enough after school care

The problem is that it is difficult for programs to hire ece trained and quality staff This means programs cannot run to their full licensed capacity Quality of care is diminishing Money should be put into advertising for Delta continuing education to return to Langley and bring the quality training back into our community That way practicing students will visit local daycare and preschools and get hired in our community Opening programs would be great, but you need qualified staff

I would love to see an after school recreation program offered at George Preston

There is not enough child care in Langley and what is available is way too expensive

There are not enough childcare spaces When our kids were younger, we had a hard time finding child care With the price of housing, parents need to work and Langley needs more childcare

I am looking for childcare for when my son attends kindergarten in 2020z We need more childcare options that are attached (with availability) to schools that also accommodate school closures and summer holidays

The shortage of spaces means if I don't pay for July & Aug for care that I don't need, I may not have the spots in the daycare in Sept that's not a good system

Build more facilities and hire more workers The population is growing!

Availability for part time spots and definitely needs to be more affordable Preferably in the Willoughby area where the population has skyrocketed with young families

Very long waitlists, low accountability once you are in a program bc they know you have no where else to go,

While, I have been able to find childcare, I have heard many parents who have not So, have been reluctant to change our current childcare as my child grows as I worry that I may not be able to find any alternatives Having childcare attached to an elementary school is an excellent option

I feel there needs to be more places for young children to attend pre schools or pre k for longer hours to gain socializing skills and learning things that can benefit them for Kindergarten

Planning for affordable and convenient childcare in Langley is key to the health and success of our community Too often, childcare seems to be relegated to a family's personal problem but it is in everyone's best interest to ensure that safe We need to prioritize it being at school locations due to the # of early dismissal/pro d days throughout the year We also need better support for children with special needs (after 6 our family lost funding for help but the need very much exists)

More support (ie Langley inclusion society) is needed for children above the age of 5 who have mental health issues

37

No

There needs to be more FULLY qualified ECE teachers! ECEA's and RA's are undertrained leading to poor quality care for the most impressionable years in a child's life!

While there are many programs in Langley, few are willing to take children during flexible hours or charge more for children with special needs

We need more childcare options in our area that opens and closes late to accommodate shift workers Willoughby is rapidly growing and we need more support for parents to be able to go back to work and contribute to the economy

Be affordable

I hear people constantly looking for care and talking about how unaffordable it is

There aren't enough child care centres in Langley so they all have long waitlist They are also very expensive and financially drain our household

Ya their is not alot of childcare options for slot of people Most places have waiting lists and very expensive I hope to see a lot more quality, licenced childcare facilities in Langley

Thete is summer camp at elementary school

More affordable childcare spaces are desperately required in Langley Our youngest child just barely got into the before and after-school care at her elementary school and only because her older brother was already a student in this facility I am concerned for families with less financial means who struggle to find safe, affordable care for their children

Elementary school why not extend school hours and hire more teacher

Lower prices

Child care for children with special needs is lacking, I receive a subsidy for my son with special needs, he was in an after school day care with his sister but he was asked to leave because they didn't have the means to care for him

Need more before and after care There are too many families with young children and not enough spaces or resources

Would like affordable before and after school care (I only need 30 mins before and 30 mins after )

Child care is very expensive

There needs to be more affordable before/after care options with staff that LIKE children and a monitoring of abuse/inappropriate staff and a place where parents can make someone aware of that

We need more child care providers that are more flexible and open longer and on weekends and holidays

I struggled to find a good space for Infant/Toddler Care, as well as someone to give adequete care to my special needs son Luckily we have a good spot now Having Daycare/Preschool and before & After school care within the elementary school is the best, especially when the are open on school breaks and summer

1 I find the turnover of staff far too rapid; I also feel that many staff members currently working at my son's child care facility are immature and lack knowledge of supporting children with anxiety and other mental health concerns

No

My stepson pays for youngest grandchild, unable to afford accomodations other than staying at home because of childcare expense

Program offered through TOL for after care at elementary schools need to have longer hours!

No

I am nearing the end of needing it, but more open spaces and affordability is key

Needs to be more affordable options

37

no

There is not enough childcare so long waiting lists Child care is extremely expensive

Would love to see extra support workers for children with disabilities

(I answered very satisfied above for my oldest son's Before & After Care The answers would be different for the limited options for my youngest son) There are many talented teachers who work very hard and should be paid more This would help with recruitment and retention I'd love to see more neurodiversity trauma informed education available to them I don't think centres that offer daycare so parents can work (vs a few preschool hours) should be allowed to have potty training requirements

I am a casual nurse and can pick and choose the days I work When I work my favourite job I have to take whatever is offered If I work my less favourite location I have more shift options but I do not enjoy it as much I can't work the same day every week as that isn't possible at my favourite job My not favourite job causes me significant anxiety If my mother and MIL did not watch my kids then I would need random day drop in for a toddler and random day after school care for two children

No

If you have a child with special needs you are completely screwed You are not able to work very much, you have to take part time jobs to work evenings and make very little You cannot find child care or affordable childcare I have to quit a good paying job that I went to University for because of this Not all kids can be in a daycare setting We are drowning in debt due to this Also childcare needs don't end at age 12 for special needs kids When they turn 12 there are even less options

Not enough care for kids with special needs

I think it is important for early childhood education to encourage children to be outdoors and experience nature

I think it is important for children to be encouraged to spend time outdoors in nature

Need more quality spaces in Walnut Grove Current daycares are not even taking names for their waitlists

Every school should have a before school program \*breakfast program\* and an after school program, run by volunteers to create more volunteer opportunities and provide FREE childcare There are more single parents now than ever before who need this benefit to help even if only for 1 hour before and after school

There needs to be more options with long term planning I am not sure with how fast Willoughby is developing, where my toddler will go to school (catchment may change), so how do I know where to register her for before and after school care??

Licensed home & group centers need to be physically checked more often; more daycares need to offer preschool programs & lunch included

No

Schools seem to be over crowded Especially Willoughby Would like more on site before and after school care and daycare for my younger

More subsidies, more qualified teachers, more high-quality centres

We are thankful for after the bell programs and would really appreciate a before the bell program

More affordable

Make sure that it is affordable and flexible Not everyone's schedule is a 9-5 job and sometimes the hours imposed are not realistic Or the price is not realistic Having care within the school makes it great for the kids too

no

No

Before and after school care too expensive for very little care provided

Ok

I have managed to secure after school care by registering the day registrations open, but am waitlisted first a few days I regret the decisions I made as a parent when my children were younger, and out of desperation I put them in unregistered homes that were only sometimes supportive of their needs

I believe there are few but excellent programs that provide references for child care in the TOL For my daughter I will be seeking childcare in which the providers have been licensed (ECE) criminal records checked, and make a point to maintain a safe and healthy environment at all times I am concerned that because of my small budget I might not find a place that is ideal in regards to my preferences

I cannot find before and after school care for parkside elementary for next year

10324579 Money for childcare ought to be allocated to the parents instead if one-size-fits-all childcare 'spaces' If one parent wishes to stay home with children, which is in the best interest of the child, then that is affordable With this option, one can also use the money for out-of-home or in-home childcare (nanny) I feel this is the best option because it gives everyone the choice

Need more infant child care, those under 15 years old

We also find ourselves in a situation with our son (11yrs old) who may not be quite ready to take care of himself for before and after school and pro-d days etc, and have been told by the the staff at Yorkson Creek Middle School that they have no such programs to accommodate children and parents for these times and school days, and they have no plans on implementing any program such as Active Beyond the Bell like Richard Bulpitt and Lynn Fripps

Governments should not be in the business of raising children

Would love to see the "beyond the bell" program at my child's school (Langley Meadows)

There is zero childcre available after 6pm

Our current child-care is too expensive and cleanliness and quality is not there! Kids get sick constantly and we're expeceted to keep them home and stay home (some days unpaid) We are a FT working couple and over half of my pay cheque goes on Child Care alone Not counting other wellness activities we and our children want to participate in Personally, we find that the housing market and cost of living in general are outrageous these days

No

There are no Strong Start or like programs in Brookwood which would be more convenient

The township needs to build a safe place to cross 203rd st when leaving Kids & Co and heading back into the neighbourhood to the West Currently there is no sidewalk on the East side of the road where the daycare is and crossing the road is extremely dangerous for parents who are walking Picture a mom with an infant in a stroller trying to get back home This is unacceptable

The cost of childcare and lack of flexible childcare means I wont be able to return to work if I wanted to

It was hard to find, this is how I became self-employed I could not find before and after school care near my children's school that was a fit for our family

It is exciting to see more funding/ priority placed on the early years in Langley It saddens me that this was not the case when my first child was born The supports available then were very lacking and I hope more of a priority continues to be placed on these early years (0-3) in the form of programming, education and resources It truly takes a village to raise a healthy child

There is only one option for before and after school for my children's elementary school that is currently full and on the expensive side I know the township of Langley offers after school programs at some of the elementary schools in Walnut Grove but my son's school Gordon Greenwood is not part of the program I would love to see this option for after school programming at Gordon Greenwood in the future

No

I was lucky and able to find quality childcare within a 15 minute drive from home I would prefer a location closer to my home and less expensive We are making it work, but financially it's a struggle

After school care in school would be amazing Friends in clayton have that

We need more at a reduced cost

37

None
More please!
N/A
Not enough and also fairly expensive
Availability for affordable and quality part time care for 0-5 yrs old
Alex Hope needs a before school program as well as an on-site after school program
Use the elementary schools, safe, great facilities and convenient for parents
Finding before and after school care and care during school holidays is basically non existent in Walnut Grove unless we go back to the centre that provides terrible care and has put my children in counseling to deal with the neglect and trauma that occurred there
Need more options with longer hours so I can work full-time My toddlers current teachers in preschool program are not very accommodating and I am always hesitant about leaving my kid with them but I have no choice
good quality and environment, affordable and days flexibility
I didn't get to answer because I'm currently not seeking child care, doesn't mean I won't ever need it I was skipped to input my opinion
More winter, spring and summer break options with hrs of 0700-1800 at affordable rates is DESPERATELY needed Community center programs don't open till 0800 at the earliest and they fill up fast too
We need more Everywhere is full or does not cater to the school
Is limited, non-inclusive, and leaves me out of her work force
There is a lack of places generally in Langley I also see a lot of people looking for before and after school care
Extreme shortage which creates a huge amount of stress for parents
More affordable childcare so people can play fixed costs such as mortgage, hydro and gas/heat without being obligated to work overtime or compromise credit cards
No
It would be nice to see the wages of child care staff be increased, based on the qualifications they obtain, to draw more people into the field This could be achieved through joint cooperation of all levels of government If child care centres were either a part of schools or very close to schools then there also could be school courses or volunteer options for those students who have a passion for teaching and working with younger children and would provide connections between students
We were previously enrolled in a large center which we loved as it provided everything our son needed But it was over 1500\$/Mo When our second was born if we were to continue at that facility my entire pay cheque would go to childcare They also didn't have space for my younger son in their infant program So we would have to split them up This is unacceptable for both reasons So we had to go elsewhere Though I would have preferred a large Centre that provides all food and snacks
No
There needs to be an increase to Early Childhood Educators wages I have been an ECE for 27 years and I have had to leave the field as I can not make a living wage I am currently upgrading my education
More affordable
I would like before and after care at my child's school (no busing or driving needed), licenced and reasonable We also need care that can be flexible with days and we do not need five days a week
There needs to be an ECE college program run in Langley The problem isn't funding for more spaces, it's needing the qualified staff to fill the centres We don't have enough early childhood educators working in Langley

More full time preschool options

It is very focused in the more densely populated areas, the rural part of Langley (ie North Otter) has nothing available

More childcare spots for families who need themes

Affordable and accessible child care is an absolute must I found trying to find a daycare the most stressful thing about becoming a parent I advise all of my friends, who are starting to talk about conceiving, to start the search when they are pregnant or they will be left scrambling Having travelled all over the world, I know that affordable and accessible child care for all is a possibility & I would gladly pay more taxes to prevent families the same stress that we encountered when searchin

We need way MORE childcare options and more elementary schools

Not enough options

I have two daycares to choose from that do drop off to my kids school Those two businesses have no reason to uphold any quality of care because if I have a problem or have to leave for any reason, they have a list of 30 people waiting to take my place The childcare system is failing families and failing children People who can afford a stay at home parent are very privileged 2 kids in daycare at a reasonable place is 2 grand a month We're screwed with and without it

I think there needs to be more before and after school care spaces available and registration needs to be more organized and fair Priority should be given to repeat clients and students that attend the school and live in the catchment

I have loved the three child care centres we have had since living in Langley however the stress of not knowing whether we had a spot until the last moment before it was needed due to space issues has put more grey in my hair than anything else It's amazingly stressful and when families have to work full time to support the family and build a career for future opportunities for their kids, childcare should be at the forefront of priorities when it comes to space and affordability

My son and I really enjoyed Active Beyond the Bell The fact that it was based at his school meant no one needed to pick him up and transport him to a program The price was good, and the sports-based program kept him active I'm very disappointed there weren't enough applicants to keep it going this year Could TOL run the program at high-demand schools and bus children from other schools?

We need more affordable childcare so both parents can work and provide

My concern is also related to a children of 11 year old have to stay at home by themselves due to lack of alternatives

Yes, many thoughts Our Elementary school Alice Brown has made our before and after school care mobile inside of our school because they are growing and need their "room" Our school is renting another room to [REDACTED] who is incredibly inflexible and will not time shift their program by 15-30 mins so our before and afterschool program can share the room At this point our daycare scrambles around for 45mins until the room is unoccupied I would like more roo

later hours would be appreciated, lower cost

We need more before and after school programs Before and after school care is next to impossible to find or get into

Need more affordable out of school care with transportation to Blacklock

Other than we need more spaces and affordable spaces (ie childcare for two children should not cost more than my mortgage!)

I have had a few different scenarios in which my needs for child care have changed We live in the north otter area where resources are lacking even though our porperty taxes are so high they are unaffordable I almost did not have before and after care for my daughter upon her entering Kindergarten and the township decided to cancel the only program ABTB that could have made up the difference leaving me and many families in the community high and dry for child care

I am 5 months pregnant and already very stressed about getting on waitlists

37

Elementary school need a child care program after school without waiting list

Na

No

More options and fee reduction

Please make it more available and affordable for working parents with low salary and high cost of living!

Love the active beyond the bell program but space is very limited also not enough part time spots in ECE centres

North otter needs afterschool care Bring back active beyond the bell!

I love the Active Beyond the Bell would nice if they offered before school care as well as if it was licensed so that subsidy would cover it otherwise it's just too expensive for me so I can't use it as much as I would like too Good quality program though

No

None

More inclusive childcare

Concerned about lack of "before care" at middle schools

More daycare spaces at elementary schools need to be a priority

Make it affordable

We need more childcare at elementary schools This makes life for working parents doable and allows for one drop off and pick up Hours need to be from 730-6pm

Very few options for after school care, both school daycare and active kids is always full No other options

There need to be more daycare spots available in elementary schools for parents who work longer than school hours I have been on a wait list since January with my child's school and I still don't have the childcare that I need

No

Needs to be fair for all parts Providers work long hours and tons of responsibilities They need to earn accordingly Thank you

More French daycares!!

Why is it so difficult to find?!?! We have been so frustrated to the point of tears

It's very expensive and no full/part time spots It's cheaper for me to stay at home than go to work and have someone take care of my children 10 hrs a day Plus after school care is expensive too and no one to take my child to after school care So we are stuck with 1 income because we cannot afford child care

Affordable child care centres Higher wages for child care staff

It was almost impossible for us to find after school care for our son We ended up enrolling him in taekwondo because they picked him up from his school It wasn't even that places were full, it was just that there were almost no options

The options for older children are limited One of my children attends a FRancophone school which is not close to where we live and her school does not offer after school care and there are very few childcare options that offer transportation from her school

It's frustrating that there is not more childcare available in or near each elementary school for before and after school care Mine is not near my child's school so I am on several wait lists hoping to get a spot before my daughter starts full time Kindergarten in the fall Likely she will start a new school and new daycare no where we live

37

I used to bring my kids on a before and after school care I just need the after school care yet the daycare charge me for both I would be better for families if daycares will only charge the parents according to their child care needs Some after school care have limited seats, wait list is long I needed to hire a temporary foreign worker who is flexible with our work schedule (shifting) since daycares close at 6pm That is the only way to get a full time job, I wish there were more notable childcare institutions for ages 2-5 at a reasonable cost More than half of most working moms monthly income goes to childcare and that is horrible

More training for providers

More affordable options

All schools in Langley should offer a breakfast program / before school program It's highly unacceptable only some "qualify" based on how large they are # wise The school my kid attends is at capacity and can't offer a before school program as there's no \$\$\$ from the district

BEFORE and after school needed!

Not enough flexible, affordable options

Nothing provided to assist shift workers Early mornings and long day are hours Absolutely nothing geared towards this population of the work force

Need more of them with more space I live on 208st and 76 Ave and the ones near me are full with waiting lists

More Beyond the Bell programming would be great!

Too expensive

I would love to see drop-in childcare options in the area At the rec centre so I can swim/workout/etc, or in the evenings so I can attend school meetings, or even during the day for doctors appointments, errands, etc We don't have family that can babysit, and there is a shortage of sitters who are available during the day Also part-time care, so I can work on my home business a few days a week without committing to full-time daycare

Would love aldergrove rec center to offer paid drop in like over half the gyms in surrey have, no rec centers in langley have child care! They always booked full at the gyms and rec centers in Surrey and they paid drop in Also be nice to have more spots available for occasional child care as I work shift work part time and hours and days rotate

Would really like to see earlier drop off times and more flexible if possible

too expensive and unavailable s

Would love to see more before and after school spots available for Willoughby Elem (and a school closer to our community if 196/73 but that's a whole other issue)

The beyond the bell program is amazing because of its flexibility I wish it included a before the school option This impairs my ability to work

There is not enough community center care available I find that it's almost a competition to put your child's name in for care (after school, spring break, christmas, and summer) If you miss a date (which has changed before) you miss care As well no before care is offered the daycare for my 2nd child is way too expensive our subsidy was cut down because she is now 3 and we only receive \$10 a month - we went from \$388 to \$10 because of her age We are now paying a huge amount more

more quality care is needed at a reasonable price

Na

I was disappointed to find zero daycares for French speaking children between 0 and 3

No

37

Would help if there was more spaces and start dates were not primarily in September as my eldest was born in December so due to age was hard to get spot If we did not have the \$100 (3year old)and \$300 (16 month old) we would be paying over \$2000 a month so that helps but wish it was more as we often live pay cheque to pay cheque I am also gone from 5am to 5pm due to traffic/travel to work but can't afford not to work so don't get to see my kids much

Needs care for shift working families

Listening to the parents at my child's elementary school I am really lucky to have the space I have as there are only spaces for school aged care There are quite a few more families that need school aged care just at that school alone spaces do not go a long way when there are 250 students that could need child care

N/a

No

I just wish it was more affordable Although my husband and I make good salaries, the cost of living is so high It would be nice to get some funding from the government to assist with child care costs

more occasional care1

Extremely expensive to afford care for two kids

I am a childcare provider as I am only a registered licensed not required daycare there is a great need for spaces in my area as I have had to turn many people away as I have a family group in my childcare and cannot take on more than 2 children or one family group I have heard from many that there are really long wait lists in the area and request that I please let them know if I end up with a spot

High demand of childcare and low spaces creates less quality and skyrocket prices! Demand grows every day as people are moving in all the time An ongoing developing area Unfortunately the current childcare providers have lots of power over families and it's reflected in the costs it's like paying another mortgage god forbidden to have more than one child it's like a punishment Besides the fact we pay registration, we pay for wait lists; non-refundable and no spot guaranteed

Beyond the bell at LFES is awesome, and should also happen before school I don't agree with for-profit childcare centers based on past experience with [REDACTED] and would prefer municipally run programs at rec centers or schools

The after school program currently offered at our child's school is sports based and usually quite full, my child does not enjoy sports and would prefer a craft or art based program that she would find more interesting and relaxing after school

None

no

Too much building of new homes and accepting newer (younger) residents but no growing number of child care accordingly

Lots of new movers with young children but lack of childcare and school Should control number of growing young family with children according to number of childcare& school facilities

It needs to be more affordable so we aren't working and spending a half a days pay or more on childcare

Very limited with natural outdoor activities

It can be difficult to find a spot, and the cost is high The higher the cost, the more likely you are to gain a spot The more affordable spots often have long waitlists There is a limited number of before and after school programs with close proximety to Willoughby elementary schools

No

We are very satisfied with our current childcare provider It was very difficult to find space at a good facility and we were lucky to find the space we have I searched for available spaces a full year before I needed a space and found most places were full We had a bad experience enrolling in a daycare, paying a \$1400 deposit and then having them "lose" our space - we spent months fighting to get our deposit back, and were fortunate to find another space at the last minute

37

Price needs to be budgetly considering cost of living is so expensive in Great Vancouver

massive need for more of it especially closer to schools

Too many hurdles to go through with zoning requirements and NIMBYS with family daycare in residential neighbourhoods

The lack of services needs to be addressed immediately!

It's so very expensive and the cost of living isn't helping

The ministry needs to work with municipal organizations to offer exemption from licensing They also need to have better arrangements for programs outside of daycare (like sports dance afterschool care)

Yes nothing works for two people working in the city I find the programs to be crowded, expensive and limited in the options provided I also find that Langley is becoming suburbia and there isn't enough facilities of any kind for the numbers of homes being built and the trajected population Thankfully my husband and I make enough money that we can have one of us off to care for our child I know this isn't an option for many!

It would be good to have the active beyond the bell run in the mornings and later than 430pm in the evenings

No

Would love to see a centre that is full inclusive, something similar to Treehouse Early Learning Centre which is apart of the Richmond Society for Community Living, as well as see more non-profit organizations opening and running quality programming Would also love to see dedicated before and After school care programs located in that have workable hours such as open until 6pm, and opened at 7am OSC Programs that are not extensions of companies who use the same space for preschoolers 3-5 y/o

Waitlists are so long

Too expensive!!!

None

We need more after school programs (affordable), all my salary goes to the after school program

Need a program like active beyond the bell for before school

No

No

I was shocked how much harder it was to find affordable before and after school care than it had been to find all day daycare

We need more childcare centres that can accommodate different ages at the same facility

Cheaper

No

Not enough spaces

No

There are not enough after-school options for children who attend elementary school We were on a wait list for over 2 years There should be more options for care at 230pm at the school, on location I don't want my child to be going off-site, talk my a bus, or walking with care providers (sometimes private companies) who I don't know or trust

Hard to go back to work when half my pay goes to paying daycare I used to work in child care field and I know they don't get paid enough, work long hours, no benefits, hard to take time off or even sick days So hard to put my baby in daycare when the field is so broken

**37**

I decided to register my children in another municipality for childcare because the child care facility I was looking in to had a long waitlist As well the afterschool care would only take my school aged child full time or not at all It was not worth it for me to pay that money when I only needed part-time care

Langley has many great childcare options I would really like the school care programs to be expanded to offer more services

I am a registered nurse and I work shift work, days and nights (2 days, 2 nights, 4/5 days off typically) I could not find childcare in Langley My family hires overseas Au Pairs through the working holiday visa program Au Pairs stay as long as their visa allows (12-24 months), and is inconvenient to always be looking for new ones But it is the most convenient form of childcare for my family Kids can attend preschool, elementary school and participate in their own activities

Before care elementary schools

Too expensive

Very difficult to find after school care!!!! Especially that is appropriate for older kids (age 8+)

Not enough options

We need more affordable child care in Langley Our daycare is ending their before and after school program in June 2020

More space needed for before and after care My sister's kid is on a wait list

We should have some before/after school care options for children in the early middle school years located at the Middle Schools

NA

No There's just not enough and it's not affordable

Lack of affordable and trustworthy care Only ratings are words of mouth on FB or Fraser health

Very expensive

There are great day care options in Langley (always need more supply) There is lack of supply for quality out-of-school care for 5-12 year olds There should be some sort of priority system for allowing children with suitable day care to allow for reasonable cross-boundary to help with the out-of-school care shortages

No

Seems many programs are intolerant of children who do not fit in their box of expectations Lack understanding of what is developmentally appropriate behaviour and program planning School aged care is in a crisis especially in dense populations like Willoughby and centres are taking advantage of this Waitlists for care especially for this age group is unbelievable and centres closing over the summer or only open in the afternoon, do not suit the needs of working families

It needs to be way more affordable so both parents can work Im as gift worker and care is so hard to find after 5-6pm

We need more

Severe lack of occasional and flexible childcare that changes from month to month

Too expensive

Just would love to see a childcare facility in the bigger recreation centres so I can play pickleball and keep my sanity

better quality programming & greater benefits & pay for providers

We are loving all the programs and causal child care options

Affordability

**37**

Before and after school care deserves just as much attention as full day childcare

Need better options for shift workers, my husband and I both work for 911 4 on 4 off, 12 hr shifts (7-7's)

I couldn't find part-time childcare for my two oldest children, so I needed to go to casual at work to care for my kids This means that our family now has to pay for our benefits, as the casual position of my work does come with benefits

More monitoring of quality of care provided

I am a child care provider

No

Maybe encourage parents to stay home with their kids and help fund that

I would love to see moms properly valued/compensated for raising their own children in their home if they choose

Not enough Childcare spots available and the cost of childcare is outrageous Can't afford it

SAHMs should be funded too

More support for stay at home mothers I would prefer to stay home with them in these few years they have before school starts

No

more out of school care options

Not enough childcare places available and not affordable

Langley is just fine for daycare!

Too many child care centres require a costly deposit just to apply and get on the waiting list This discourages me from finding other places as it makes it financially burdensome

After school care and weekend care are very difficult

I am very lucky to make the money I do I know it is much more difficult for other parents without the money or ability to work remotely on occasion More affordable, odd hour (eg Night shift), and holiday care is needed

I work part time because child care is so expensive, that this way it makes it slightly more affordable and I get to be with my children part of the time We like that we can make this work financially for our family because we have no other choice It is challenging to find affordable childcare that can meet my unique part time work schedule We have been very fortunate with family childcare set ups

It must be affordable

Not knowing if you have childcare in advance (like months in advance) is very worrisome I'd like and need to go back to work, but no one can assure me I have childcare so that I can tell my employer I intend on returning and when

There needs to be more availability of quality care with better hours and without having to have a set schedule because employers are not flexible and don't allow for specific days or hours most the time There needs to be childcare available on weekends through the city

Need more locations Better programs and facilities with outdoor space

Not only are there no spot open for full or part time to get on a waitlist cost \$50-\$250 each time Which you only get back if you get in

Not enough spaces for the huge population Before and After school care is impossible and WAY too high

Not enough infant spaces My children are at separate facilities due to their age (one is 3 and the other is 1), which puts stress on our family The price/hours/level of care are not equal between the different facility Infant is at a licensed at home daycare and toddler is a daycare facility attached to a school

37

The cost is ridiculous and the availability for the days in a week that I need is impossible to switch to a new child care facility Believe me I've looked!

Better before/after school programs and affordability

Hard to get into and too expensive

Would love to see weekends and holidays be included - as some parents work these says and unfortunately need childcare on those days as well

No

I work part time around my husbands schedule due to the cost of childcare

The opening time needs to before 7 for the people who commute to Vancouver

Childcare for teachers where you don't need to pay for childcare when you are on holidays

No

Daycares need to be regulated more for cleanliness and safety

No

Before and after school care is very limited and does not cover the small schools

There doesn't seem to be many childcare available in rural Langley so I've managed to make changes with my work to accommodate with our childcare situation

I am pretty satisfied although I know that finding care between 530-7am and after 6pm is very difficult, my friend is a single dad in the film industry and I help him with his daughter as there is no where to find care for her

It is unnecessary People choose have children, and accept the associated costs My wife and I decided that the best people to raise our children are us, their parents, and so she stays gone with them There is a financial penalty for doing this, as we cannot split our income so we pay higher taxes than two people working earning the same income I don't want to see tax dollars spent so that homes where both parents work can benefit while I have to pay for it No benefit or penalty for raising c

No free or \$10/day care Langley could open more spaces in community center after school care The need is there Hire more staff, take in many more after school students, open up more regular daycare spaces

I am fortunate that my in laws are able to care for my son or I could not afford day care and the shift work that I work would be next to impossible to find care for him

There are not enough facilities and costs are way too high We chose our current daycare as we registered over a year in advance and our kids still have to start a month apart to allow them to attend Our daycare costs before taxes are the same as our mortgage Insane

No

It's unreasonably expensive for quality care

Finding part time care is very difficult

Møre affordable childcare options!

There's not enough infant care

It is just the expense I don't understand how child care centres can apply for a subsidy, get it but then still raise the fees once a year?! Even with a higher income how is it fair to be spending it all on mortgage and daycare instead of taking the kids on vacation?! We drop them off and go to work cause otherwise we can't afford it We need to work full time cause even if one of us would stay at home we couldn't afford the mortgage Other countries are able to even have free childcare?!?

If you cant afford childcare dont have a child

**37**

Really struggling as my son has gotten older Active is not as geared for older kids Additionally, I am unsure what we are going to do once he is in Middle school

More schools should have Beyond the Bell [REDACTED] is fully booked with no spaces available

Walnut Grove needs more flexible options (ie the part-time places have set days they're part-time, etc)

No

Expensive and not enough spots available

No

Activities for young kids

More centre or certified home child care spaces close to schools and recreation centres Municipalities need to work more with provincial and federal government to lower the fees or raise the benefit Our average monthly payment is \$800 for a full-time under 2 years old after the benefit As a middle class family, we are struggling financially and would love to have a second child but are very worried if we could even afford the child care costs Before and after school care is almost impossible to find I will need this in two years and I'm scared as to where I'm going to find it!

Availability not much for under 2

No

More subsidies needed

School pick up drop/off available is something we need

We need more infant/toddler care availability

We would have stayed in out-of-school longer if there were more options / better options / affordable options available Instead, we ended up sending the kids home alone with a key after school, and getting themselves to school on their own, sooner than we would have otherwise chosen

It is so difficult to find childcare I lucked out and found something last minute Otherwise I would have had to adjust my return to work date We were on waitlists that didn't get spots until I was back to work for two-six months

It would be helpful to have more information on the way to find and obtain childcare I would have no idea where to start

would like to see before and after school care provided at elementary schools On-site We can't afford all of this plus sacrificing work so someone can take them to daycare

Before and after school care is hard to find I would prefer it to be in the elementary school but would have to be at least to 530 in the evening

We have to pay the most taxes yet receive the least in subsidies Even at our income level we struggle to make ends meet More help is required for middle income bracket Childcare centres need to stay open later Both mine close at 530 and I work until 430 in BBY It's a daily struggle

More and affordable options during school closures

Chances are that we will not be able to afford child care for our 2 kids, therefore I may not be going back to work after my maternity leave

At home moms able to care for more than two school age children

I cannot find any childcare for my three children and I am set to go back to work April 2020

More affordable child care facilities



# Appendix B

## Child Care Providers Survey Results

# Child Care in Langley Survey for Providers

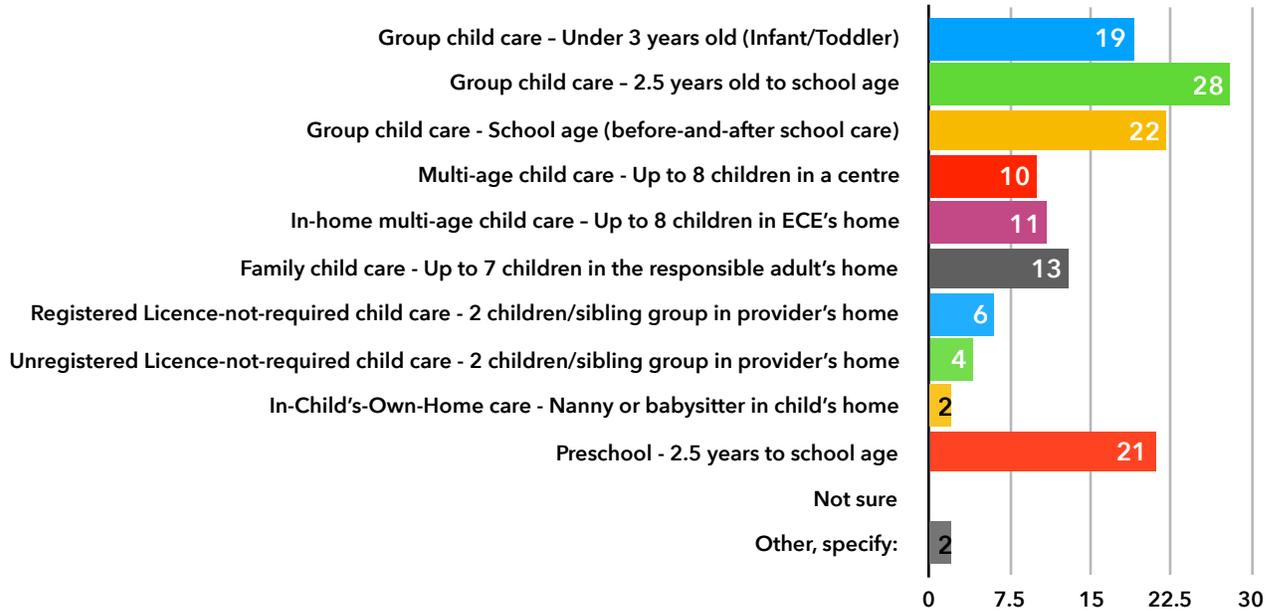
**1. What kind of program are you: (check all that apply)**  
**Number of respondents : 87**



1. Comments
Family daycare
Would be privately-owned or not-for-profit
Municipal
Grandparent

**2. Your child care program is (see definitions below this question, check all that apply)**

**Number of respondents 87**

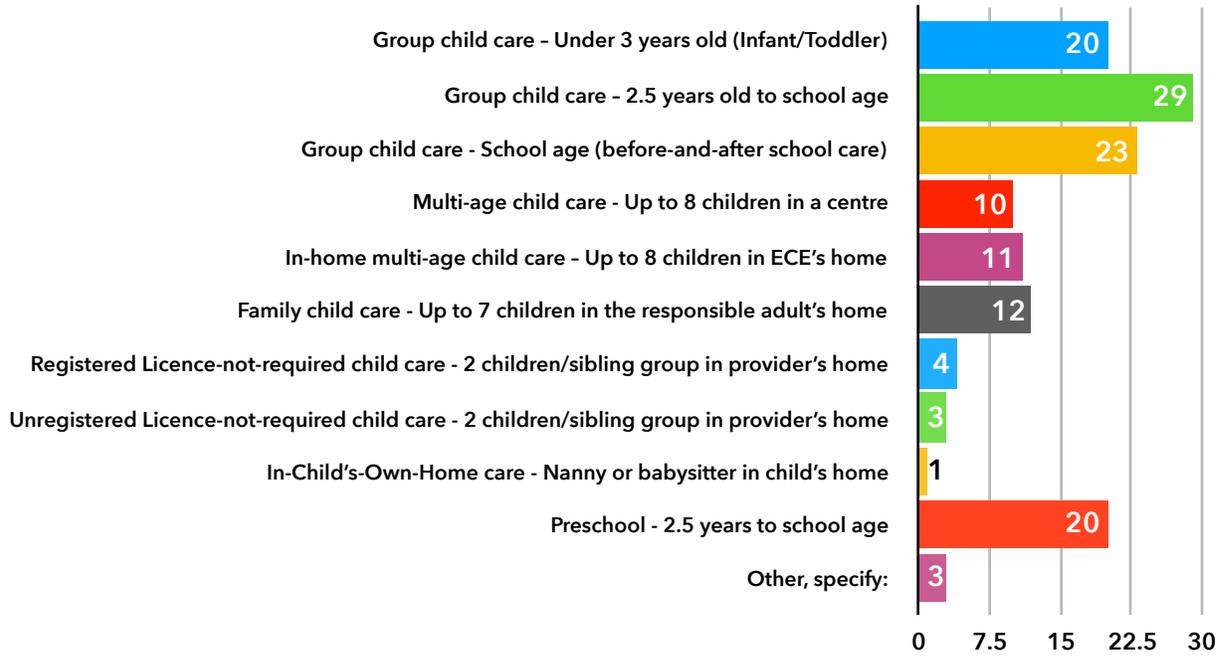


**2. Other, specify:**

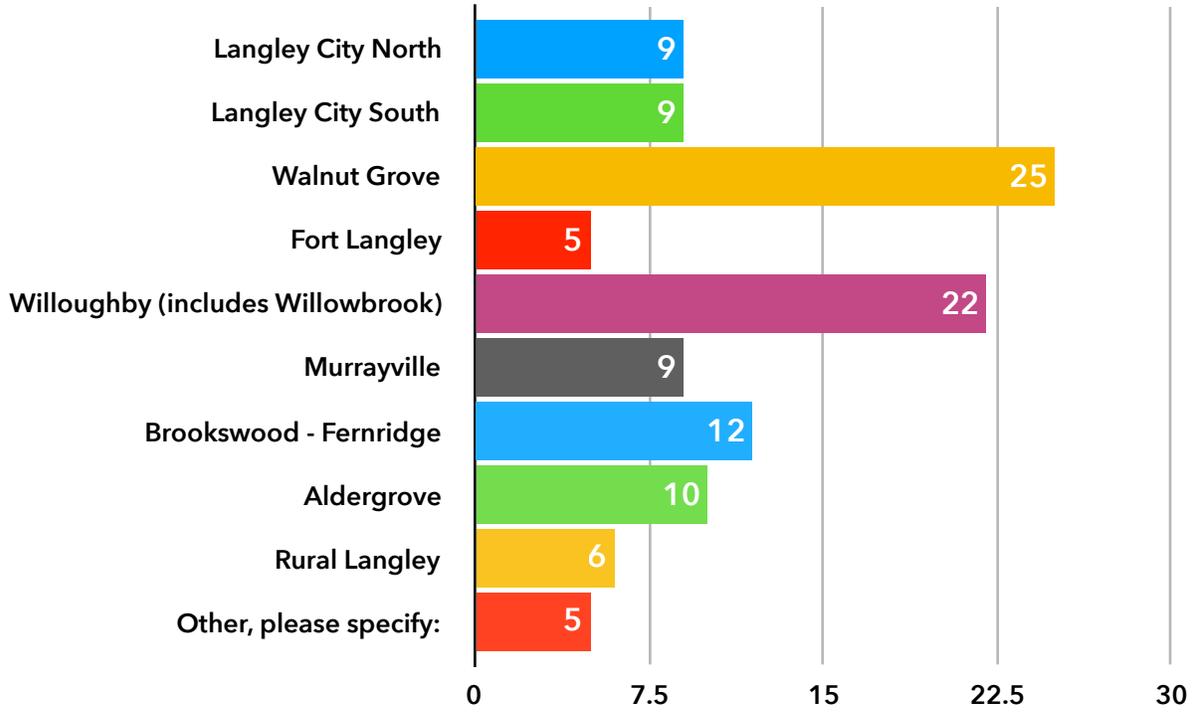
I would consider all of the above

Grandparent in shared home

**3. How many child care spaces do you have: (see definitions above, check all that apply) Number of respondents : 87**



**4. In what areas do you provide child care? (check all that apply)**  
**Number of respondents : 87**



**4. Other, specify:**

My own child attends Uplands, because schools get dismissed all at the same time it's hard to pick up from more than one school

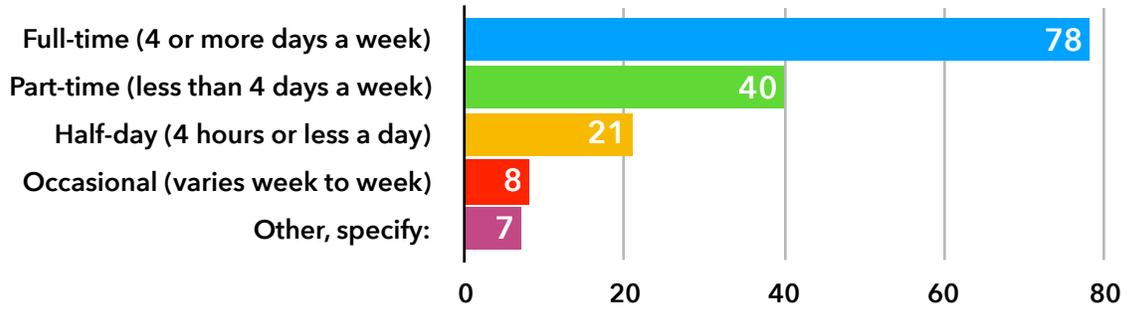
Surrey, Abbotsford

South surrey

Cloverdale

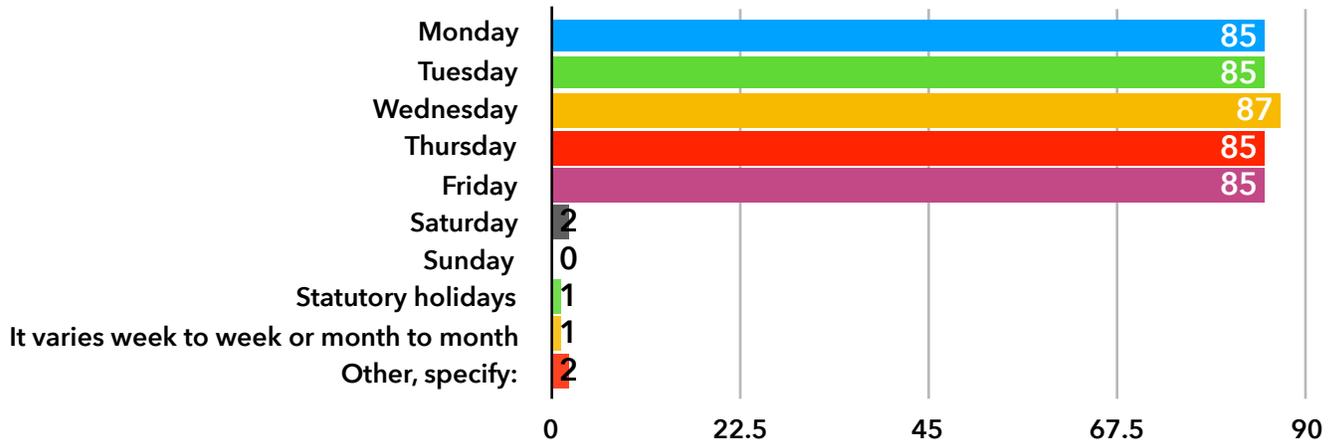
Families come from all over

**5. What days and times do you offer child care: (Check all that apply)**  
**Number of respondents : 87**



5: Other, specify:
Full-day on NIDs/Spring/Summer/Winter breaks
Before school, 5 days a week
Drop in based on availability
Preschool
Flexible 1-5days
before/after school
Preschool AM/PM as well as Full days 3 x per week for 4 year olds

**6. I usually operate on: (check all that apply)**  
**Number of respondents : 87**

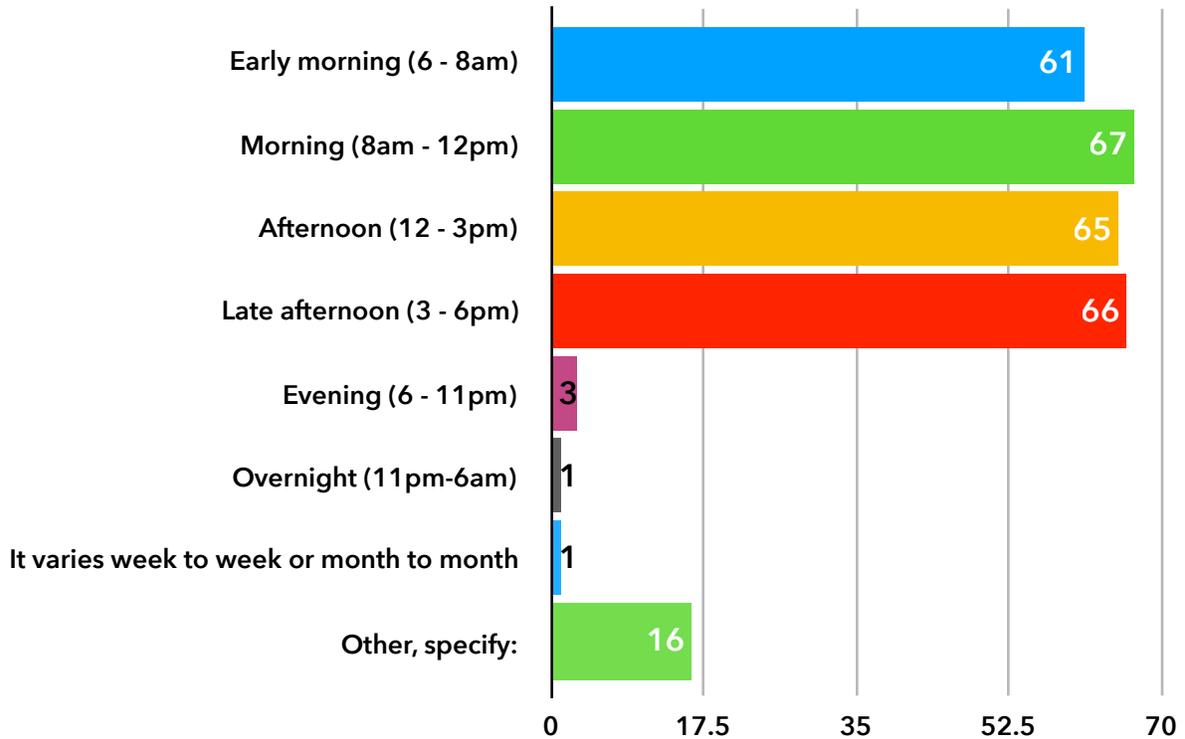


**6. Other, specify:**

School Days

That is the current shift, changes every three months

**7. I usually operate during all or part of these hours: (check all that apply)**  
**Number of respondents : 87**



7. Other, specify:
7-8:45am & 2:30-6pm Before & After School
Open from 645-430pm
After-School, but I would try to accommodate a variety of working schedules
7:30 to 8:30
6:45 - 6 pm
I'm open 7-5:30 with flexibility
Had to shorten hours due to shortage of ECE staff
Everyday 7-6
We are open 7am - 6pm on Prod days, Christmas break and spring break
7:30-5
715-515
we are open 7 - 6 pm on professional development days and holiday breaks
open 7am-6pm on Professional days and holiday breaks

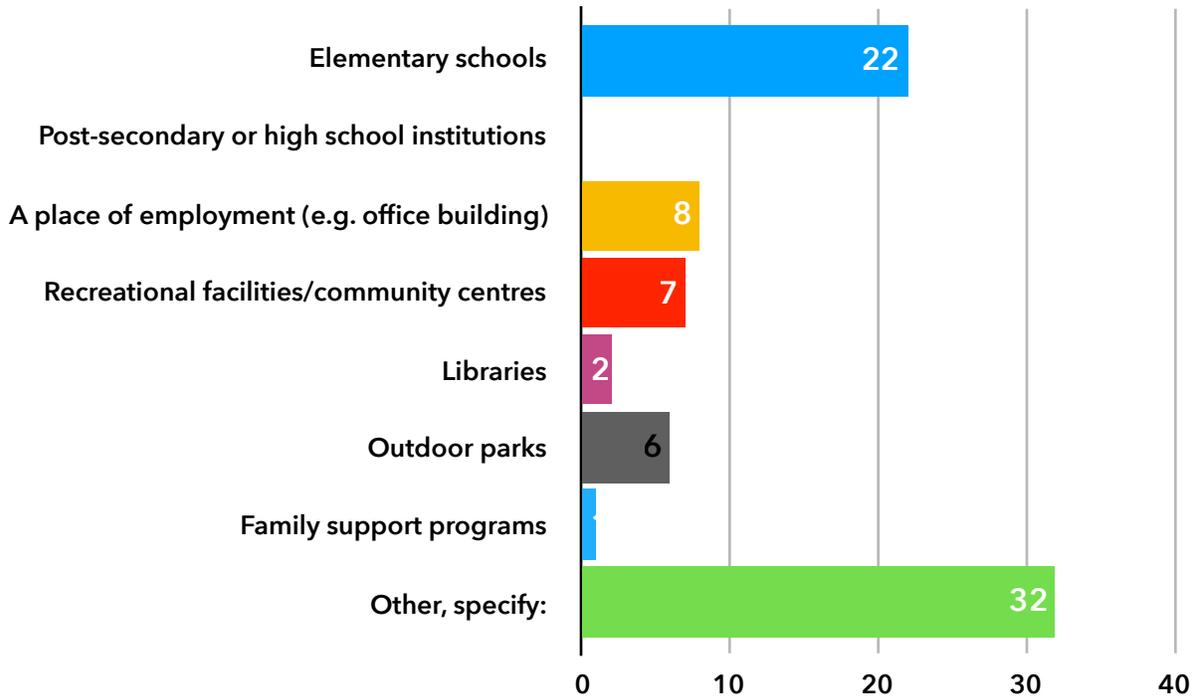
**7. Other, specify:**

7:30-4:30

7-6

morning 7-9

**8. Is your child care program located on the same site as: (check all that apply)**  
**Number of respondents : 65**



8. Other, specify:
My own home
Church
private home
Commercial complex
No
Home one block from RC Garnett
Family daycare. House.
Commercial building
church
Private school
Would love to operate an outdoor program next to my daughter's Elementary School
Our home on acreage
My home, next door to an elementary school

**8. Other, specify:**

In my home

Home

Commercial building

my home

Church

Home

Church

N/A

Home

In home

church

Basement of home

Church

My home

My home

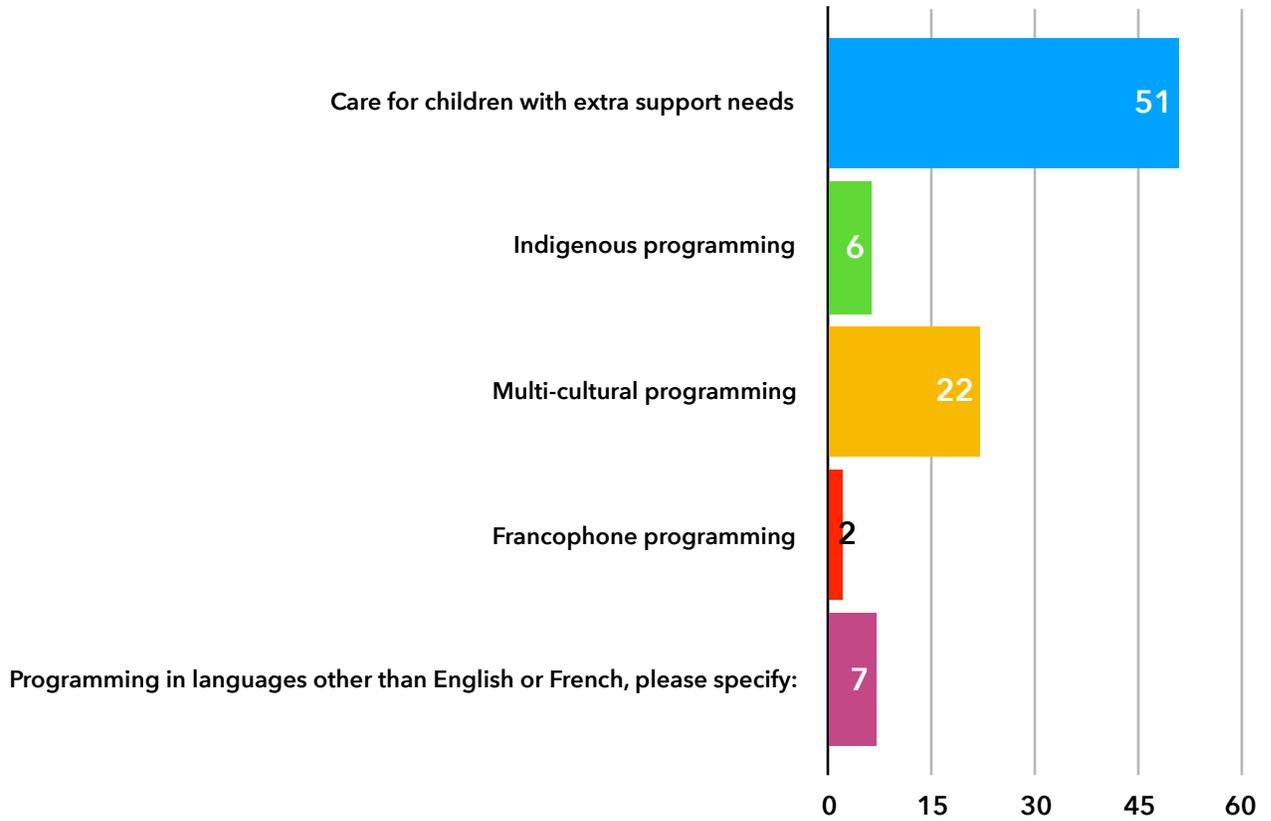
Child's home

Church (non affiliated)

Private home

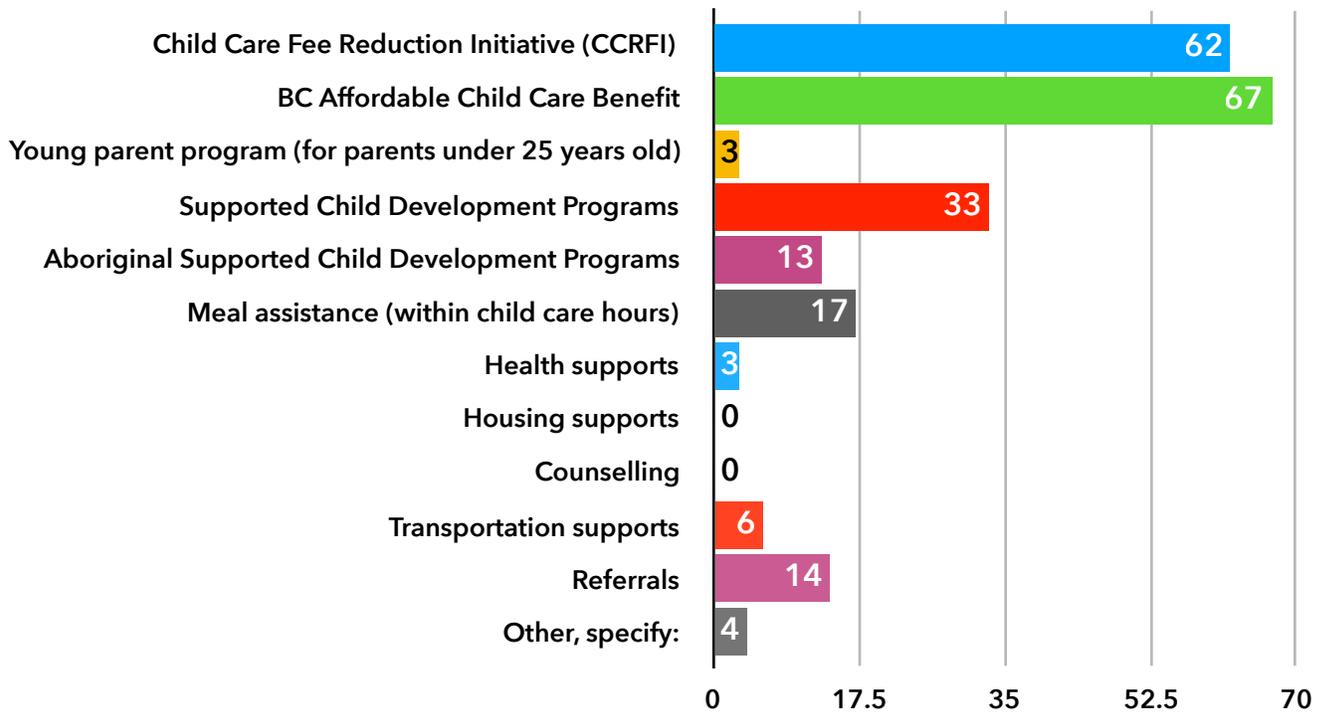
My own home

**9. Do you offer the following: (check all that apply)**  
**Number of respondents : 57**



9. Other, specify
Japanese and Mandarin
Korean
ASL
Farsi, urdo
N/A
Sign language
Spanish

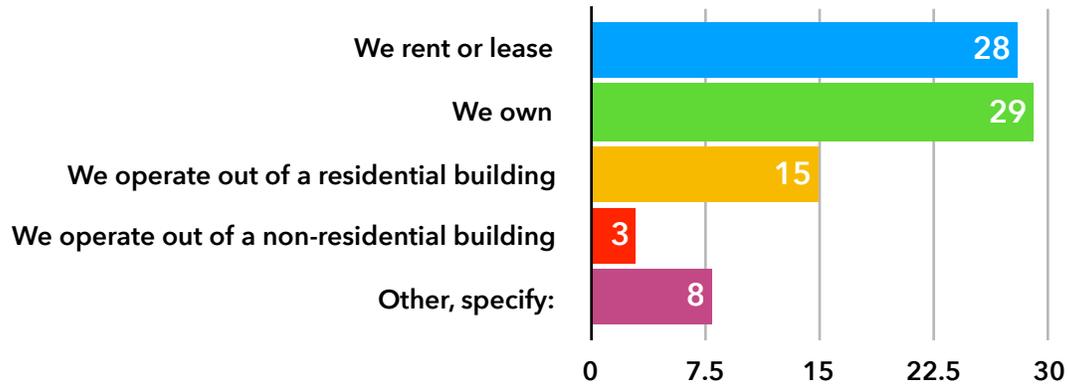
**10. Do you offer any additional supports to families: (check all that apply)**  
**Number of respondents : 78**



10. Other, specify
parent information nights, family picnic and Christmas concert and Spring Carnival
Varies depending on individual needs
School facilitated Breakfast Club available
We also work with OT& Speech

**11. Tell us about your facility: (check all that apply)**

**Number of respondents : 83**

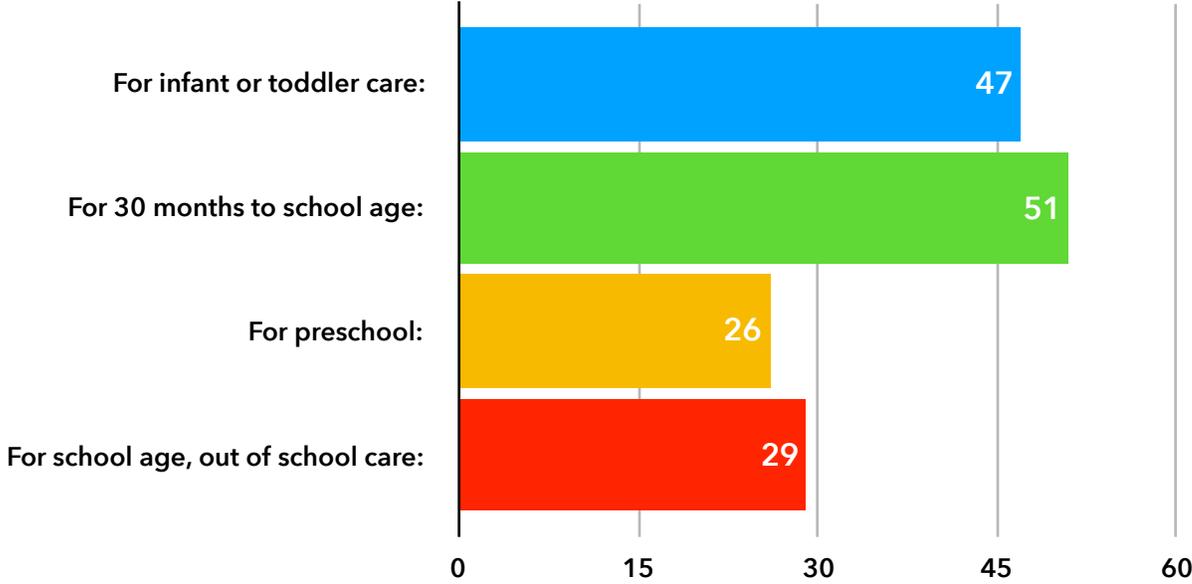


11. Other, specify:
Townhouse
I have not been able to find an affordable space to rent/lease/buy
We own two portables that are located on elementary school grounds and the school district charges a lease per building to have them on site.
Own, rent and operate out of residential and non-residential buildings
We own the buildings and lease the land from Sd35
basement of home
depends on facility... we own some modular buildings and lease property, or lease spaces
My home in which I own

**12. How many inquiries for child care do you get a week for the following age groups: (approximately, check all that apply)**

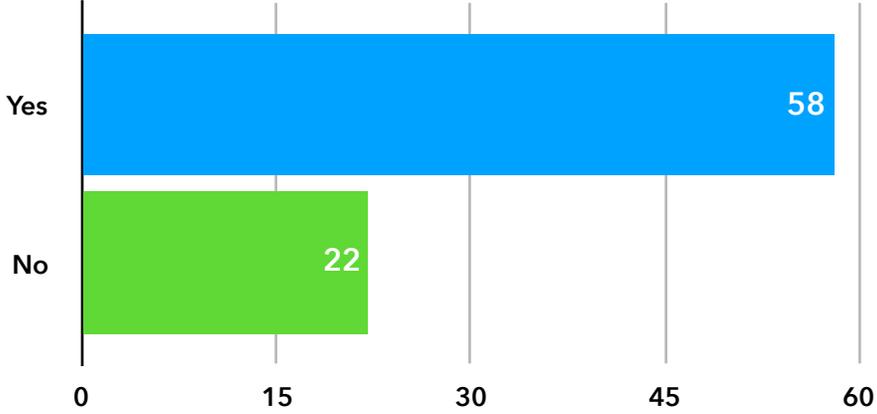
**Number of respondents : 71**

Note: The graph represents the number of respondents who receive enquiries on a weekly basis for each group



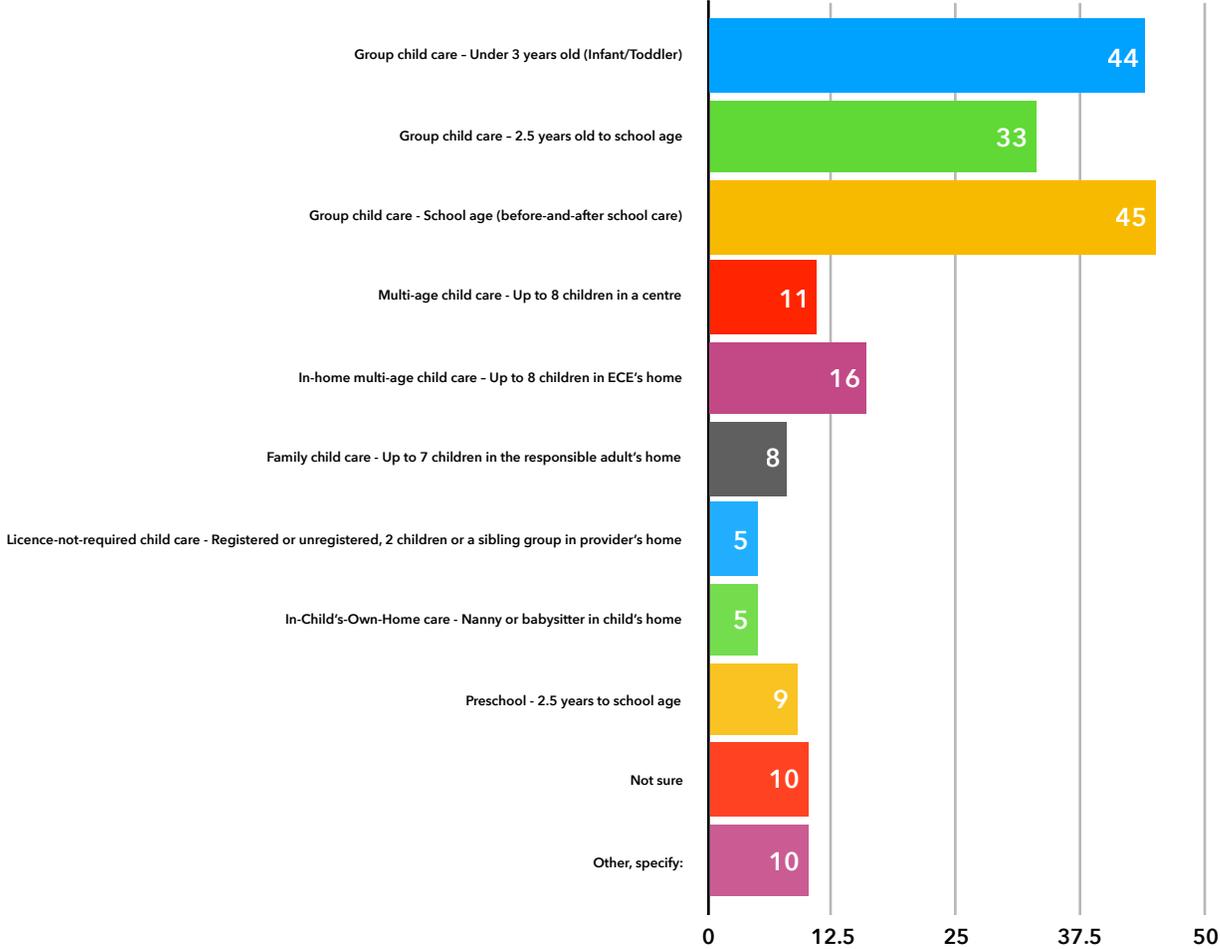
**13. Do you maintain a waitlist for enrolments?**

**Number of respondents : 80**



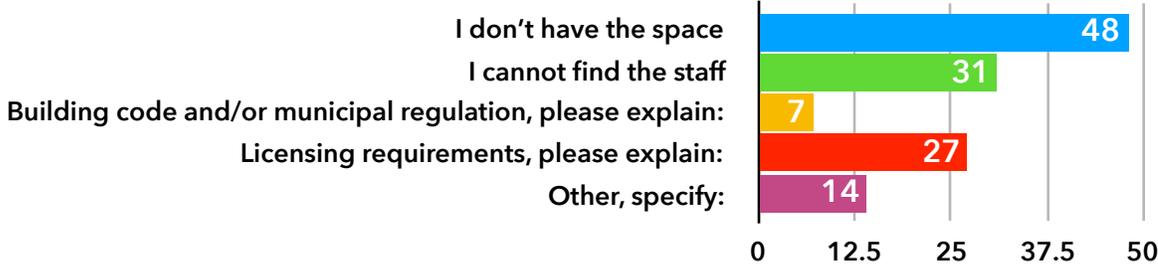
**14. What type of child care is needed the most in Langley? (check all that apply)**

**Number of respondents : 78**



14. Other, please specify Responses
School age
None! Have you seen how many there are. They can't get staff and they are over priced! That's the problem not that we need more!
All types are needed - each family needs are different
Before/after school care
Night time
Before and afterschool care
after school care and infant (but a location where you can have infants and over 3 at the same location)
flexible schedules (vary week to week)
Preschool Full days for 4 year olds
Before and after school care

**15. What prevents you from providing more of those needed spaces? (check all that apply) Number of respondents : 78**



**15. Building code and/or municipal regulation, please explain:**

zoning in our area does not match what we need to operate
Outdoor space, zoning
Need to go commercial to take more kids.
To open my own child care centre regulations
TOL only allowed a max of 8 children to be enrolled without a rezoning application
the spaces I have looked at to create a group centre it costs too much to renovate to regulations. specifically sprinklers and outdoor space
Restrictive zoning requirements. City planning department is very difficult to work with.

**15. Licensing requirements, please explain:**

I was licensed but at this time I am a RLNR
I am not licensed
ECE staff necessary for opening and closing
Need to go commercial to take more kids.
Can I open in home multi-age care in my Townhouse?
Licences for 7 can not provide more spaces if I am licenced for 7
No square footage
I rent, so I can not change my outside space to meet licensing requirements
I'm only licensed for school aged care and are not allowed to mix the age groups. I wanted to offer a 2.5 to 5 year old programming during the day from 9 a.m. to 230 p.m. and licensing said no.
Licensed for preschool not child care
Can only operate 1 Program at a time, cannot mix in the 1 room I have.
Most of my inquiries are for under 4, but being a licensed in home daycare I only have 4 spots for these ages
Only 8 permitted

**15. Licensing requirements, please explain:**

Staffing qualifications

Limited to 7 children

little or no support when navigating the package that is purchased through Fraser Health

We follow the Fraser Health child / space ratio

Maximum of 7 children within certain age brackets

Only allowed 7 children

I can only have 8

CCLR Facility Requirements Section 14.1

only allowed 7 am full

CCLR Division 2 Section 14 (1)

Too many limits on age

I am unlicensed so I can only care for two max at a time

Too limiting regarding ages

No sufficient outdoor space

**15. Other, specify:**

Happy with my setup

lack of people looking at the moment

Cost of appropriate Facilities

I've been told that the TOL is not interested in operating child care. Licensed Preschool only

My house is not large enough for a bigger centre and I cant afford the space to open one elsewhere

Only license for Preschool

The township will not allow me to offer different forms or care. TOL will not allow me to provide 6 hours of care to 3-5 year olds & then before & after school care to school aged children. I am willing to do both.

I know of two daycares that have shut down because of lack of enrollment

I do school aged care only

wrong age applying

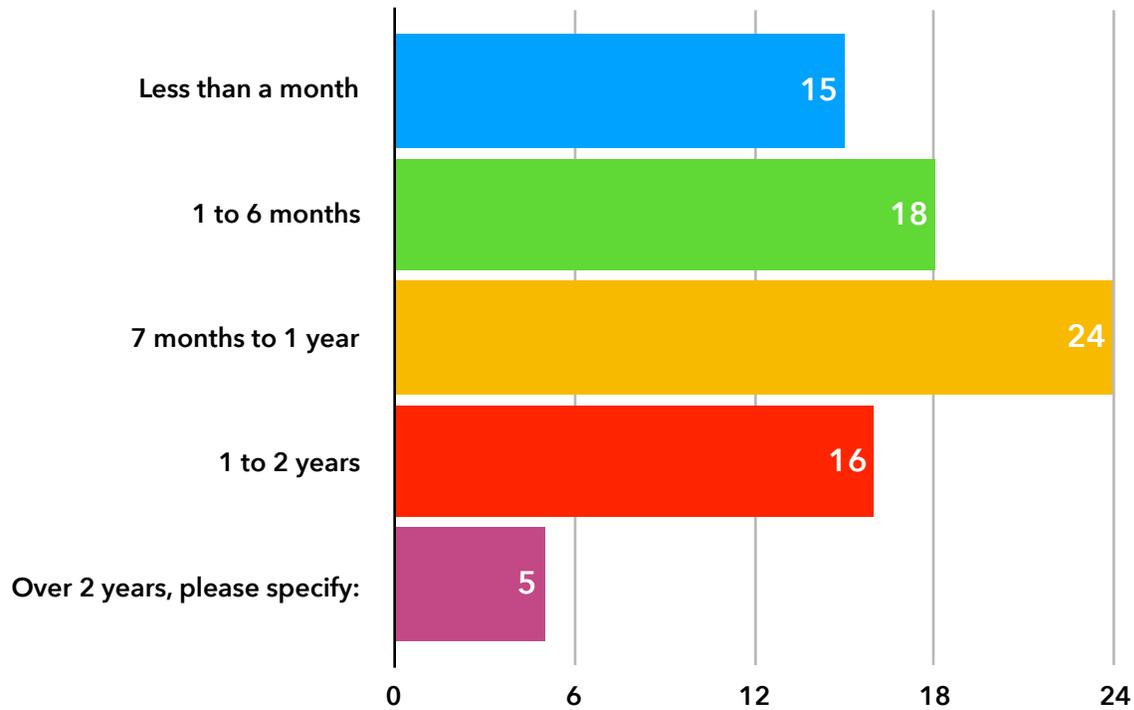
too challenging to find affordable locations!

satisfied the way it is

I need a bigger vehicle for transportation

No place to advertise in Langley

**16. How long does it take for parents to get a placement for their child(ren) into your program, on average? Number of respondents : 78**



**16. Over 2 years, please specify:**

it varies per program - daycare families put their children on the list a year earlier than needed. School age is harder with the children staying with us from K - Gr 7 before a space becomes available unless someone moves or their family needs change

2 - 5 years

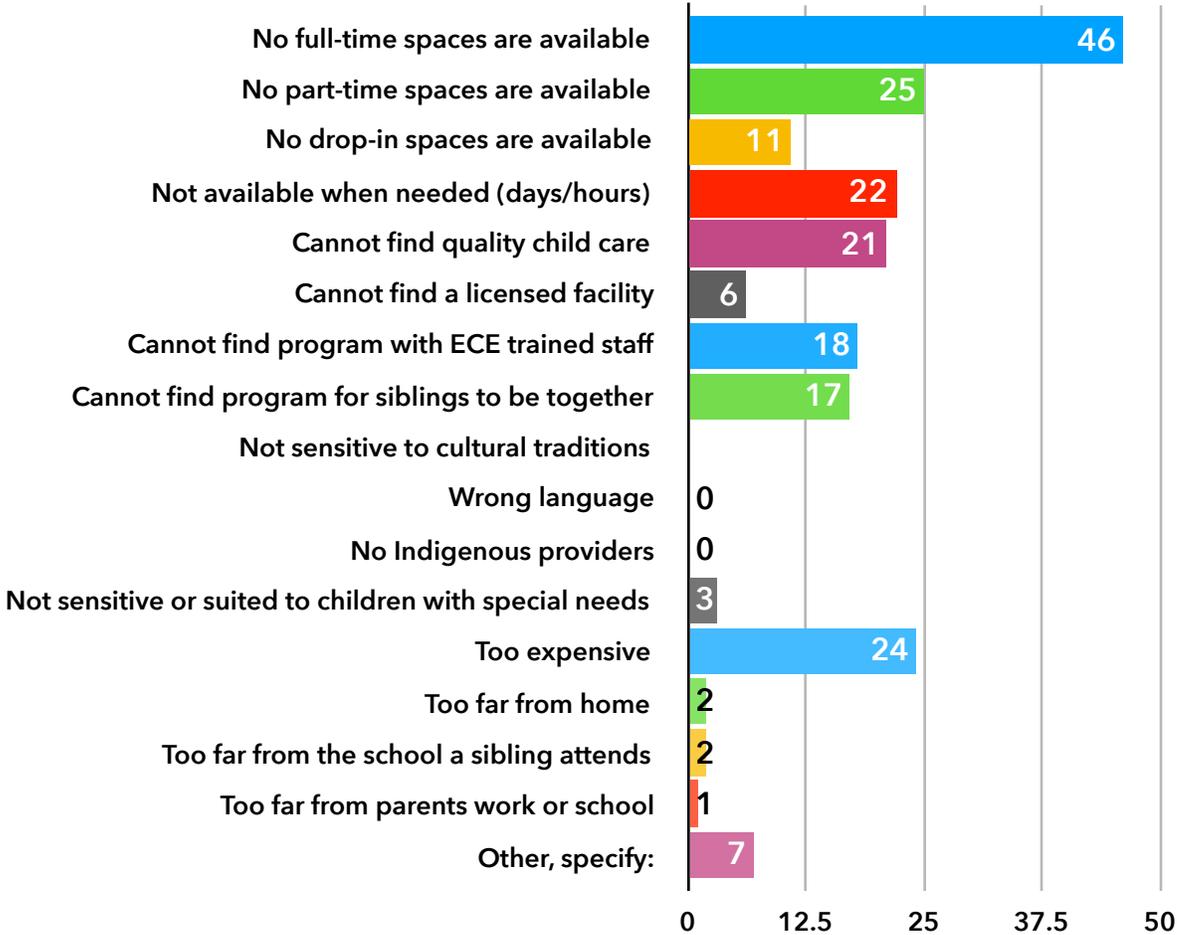
Kids usually start with me as infants and continue until they go to kindergarten so it takes 4+ years for a space to open up

Varies depending on age

Long term placements, usually have the children from 1 - 5yrs

**17. In your opinion, what are the biggest challenges facing parents and caregivers looking for child care? (select up to three):**

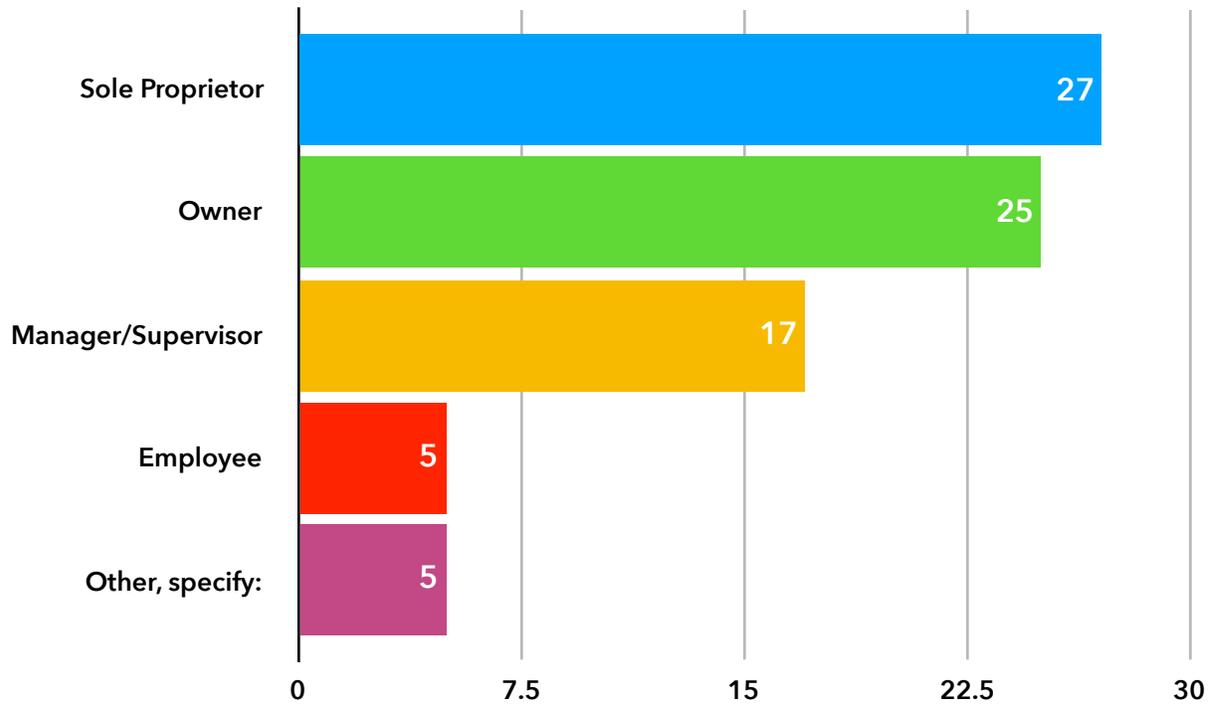
**Number of respondents : 76**



17. Other
Not enough child care spaces available for before & after school care
Too far from school
for caregivers - its finding the staff in order to have all spaces available to families
Not sure
No one has enough spaces for infant care. Facilities over charge for infant care.
Before and after school care is hard to find
parents don't know about daycares in Langley

## 18. What is your role?

Number of respondents : 79



### 18. Other, specify

Sole proprietor or owner

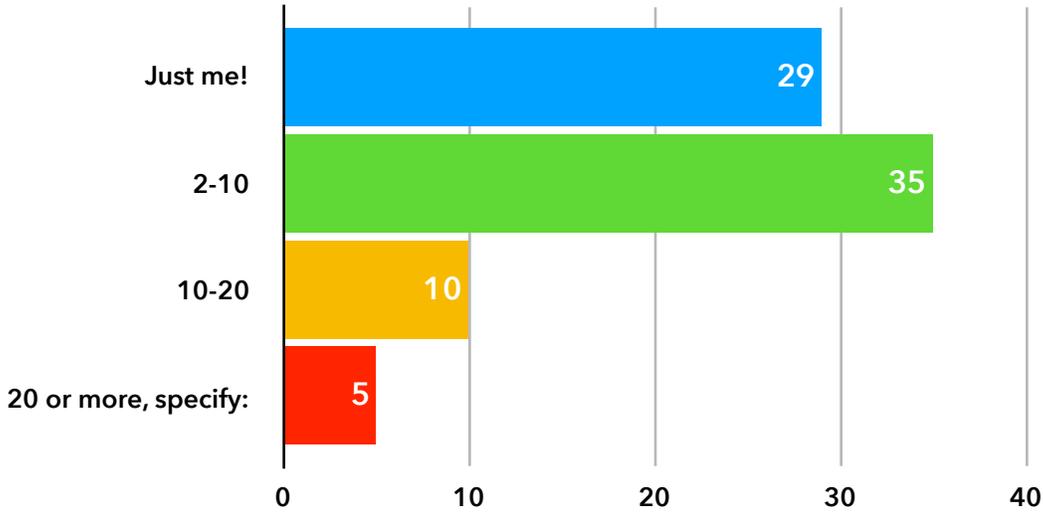
I'm home licensed family daycare . It's just me

CEO

Centre Director

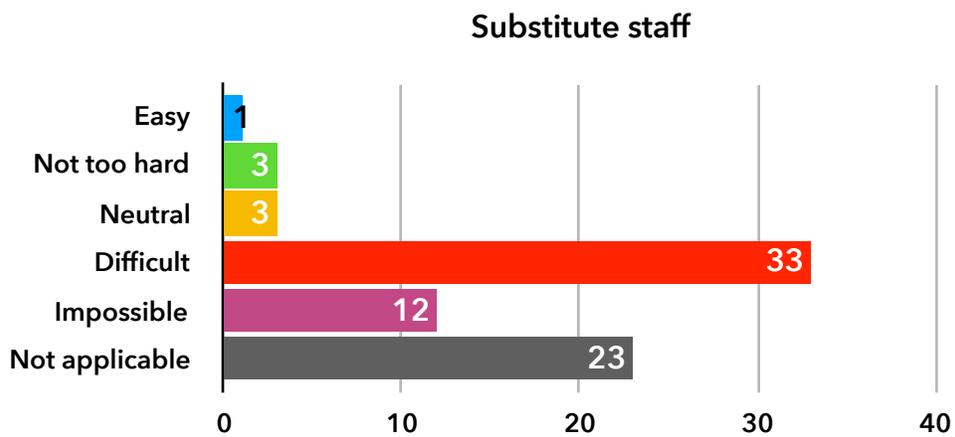
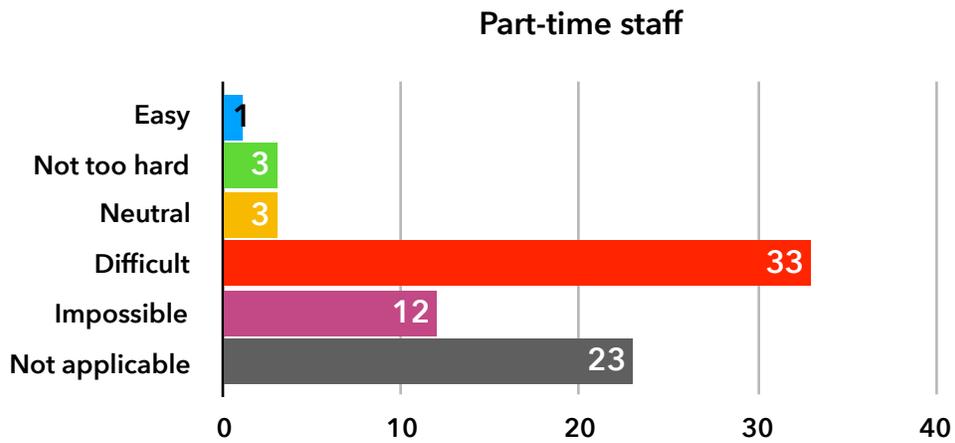
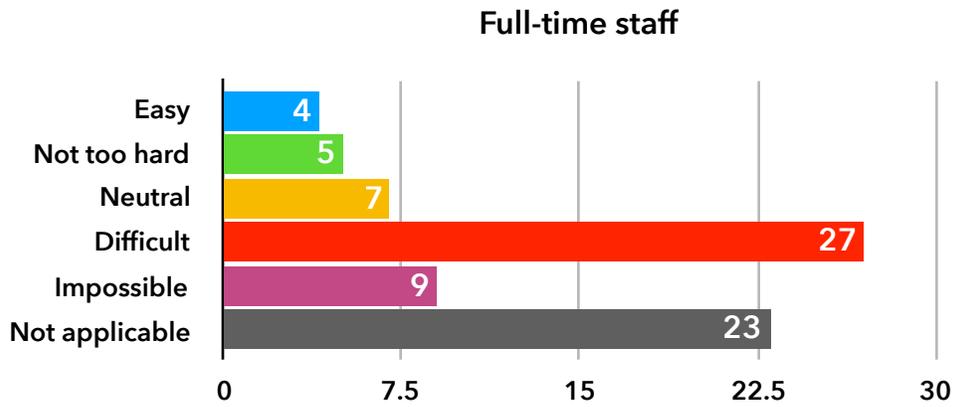
Owner/Operator

**19. How many staff do you have? Number of respondents : 79**

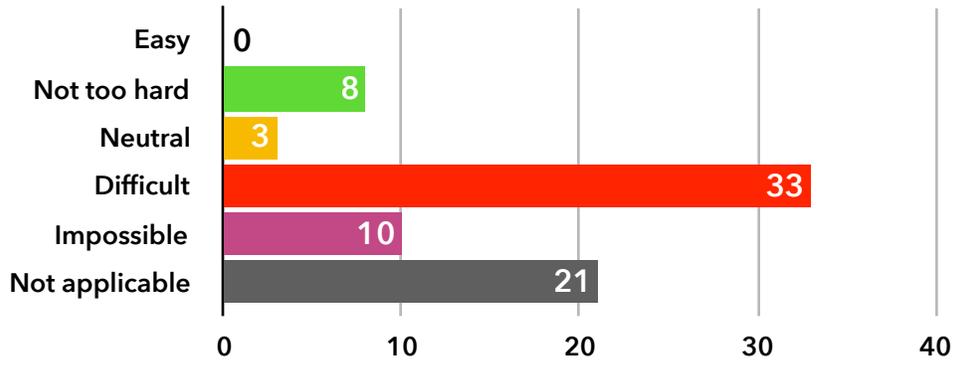


19. Other, specify	
35	
25	
22	
25	
50	

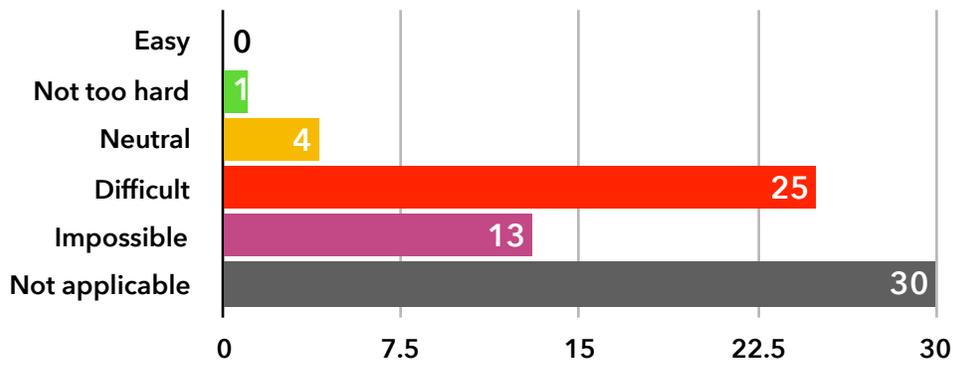
**20. What is your experience finding the following staff?**  
**Number of respondents : 75**



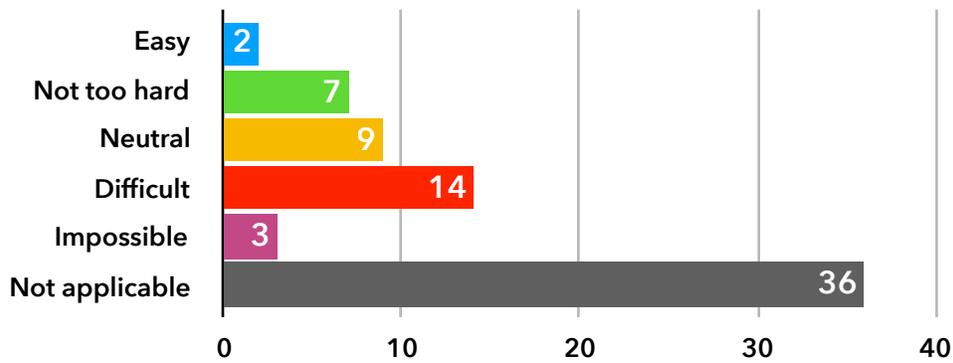
### ECE's



### Staff with special needs experience or training

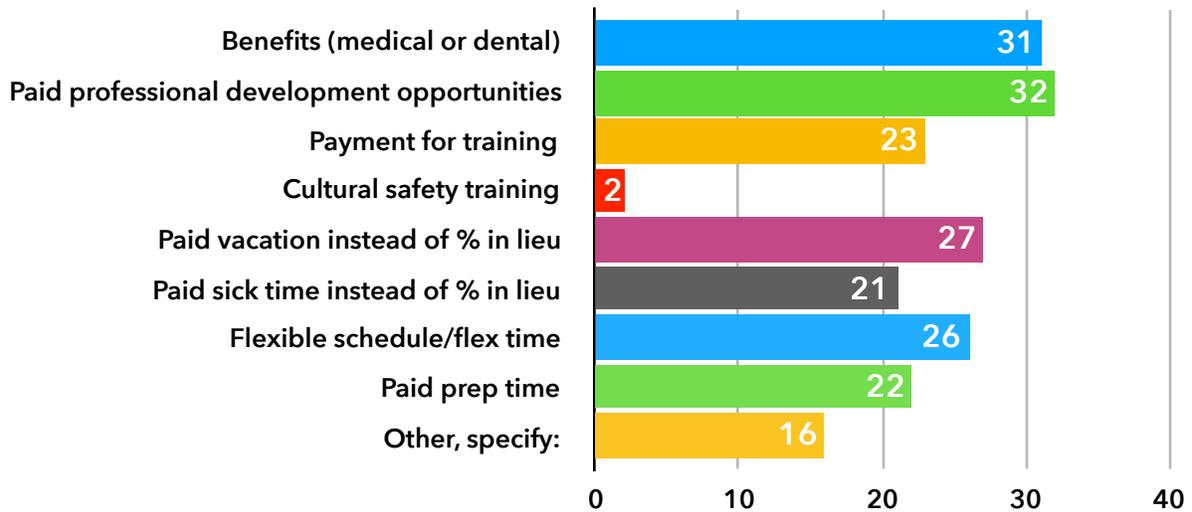


### Summer program



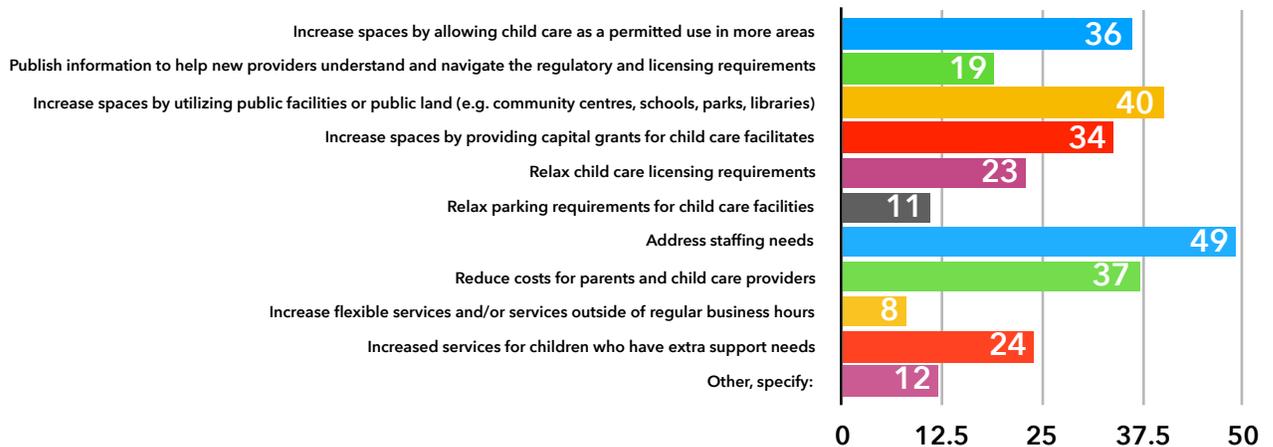
**21. Do you offer staff any of the following? (check all that apply)**

**Number of respondents : 60**



21. Other, specify
Not applicable
N/a
Not applicable
Rrsp plans
No staff
childcare discount for staff children
Union wages but sadly we have been denied the government wage enhancement for ECE staff
Staff appreciation meals gift cards
It's just me so I get paid whatever is left usually only amounts to a few dollars and hour no extras
no staff
RRSP match
Not applicable
N/A
tuition discounts, bursaries
We are a new centre, only two staff (both co-owbers) so this question does not apply at this time
Not applicable

**22. What can be done to improve child care services in Langley: (check all that apply) Number of respondents : 73**



**22. Other, specify:**

better trained staff that understand the field before they enter

Encourage government to go back to 3 kids under 3 and 5 kid under 5 and open up one whole space in every familydaycare! Like it was 10 years ago!

increase wages for ECE/I/T staff

Allow RLNR providers to care for 4 kids

Allow ECEs access to facility spaces at a reduced cost

Before/after school is expensive

Using schools for after school programs where there is a licenced child care facility on site is under mining and undercutting that centre. I have lost 15 children and have had to lay off staff because Active Beyond the Bell was put in at the elementary school where we are located. Active Beyond the Bell has No over head and no rules that have to be followed. The result will be losing child care space availability, not providing more.

Incentive for ECEA'S to upgrade and complete their education!

help off set wages so ece staff want to stay in field

Allow equivalent education and experience to qualify for ECE certification

After doing childcare for 20 years. I find it would be helpful to allow family daycares to increase infant care. I prefer to have 1-3 year olds where as some prefer 3+. It would be cost beneficial for parents as well because big facilities charge a lot more.

Allow notices for childcare in Community Centres, Libraries etc. NOT ALLOWED AT THIS TIME!!!!

**23. Do you have any other recommendations for Langley on creating the needed child care spaces? Please use this space to provide explanations for your answers in Question 25. Number of respondents : 35**

23. Recommendations
the lack of trained staff is a constant headache, to even receive a resume is difficult
No
not sure if more programs along the line of fee reductions. Trying to find some way for family daycare to get discounts at teacher stores
Help with staffing costs. Help with tax breaks.
More spaces need for inf and Toddler.
There are not enough good quality of ECE who have passion about what they do. I understand this is the way the society is heading because of living cost. This line of work take a lot of emotional and physical work and it's draining. We get burn out easy due to lack of quality ECE who are willing to provide good quality of care, not just for money.
Training needs to be offered in Langley so Langley people will be able to take the training more easily but until wages increase people will not go into this field as a career.
RNLR providers should be allowed to care for more children.
There needs to be a post-secondary ECE program offered in Langley
At this time, the Elementary school is in Fernridge. We have many spaces available. Parents are registering their children in unlicensed after school programs and in one case unlicensed before and after school program. These programs are running without having the overhead and rules that a licensed facility has. The programs in the Brookwood Fernridge area are Active Beyond the Bell, (REDACTED) daycare and (REDACTED) after school camp.
We need more QUALITY fully trained ECE teachers before creating more spaces! Many current centres are already operating with exceptions to allow under qualified staff just to be able to keep their doors open. DO NOT relax licensing regulations!
The problem isn't solely about opening NEW spaces. The problem IS staffing the EXISTING spaces. There are many centres either closing or not running at capacity because they are unable to find qualified staff (required by Licensing). Many ECE people are leaving the field because we are not able to pay them a decent living wage in order to survive and keep our fees affordable for families at the same time.
Allow more rooms in schools to be used. I have classrooms in Richard Bulpitt and Willoughby and would love to put portable on but school says there is no room. I also have a hard time finding staff that want to work for a wage of less than \$20 per hour
Provide funding to pay staff a more appropriate wage. I will be leaving the field because I cannot support my family
Allow in-home multi-age providers to hire staff/assistants
the facilities in Langley City are dated, the cost to get them up to regulations is very costly. With all the new builds in the Township and the limited downtown core for the City it is very hard to get the outdoor play space that is needed.
We need to get more people in the field of childcare to help with staffing
Do not offer directly competing programs in the same place as an existing child care program. Eg is active beyond the bell. This program is resulting in school aged centres shutting down
Municipal government should have regulations when give permits to develop townhouse&apartments. it needs to have ratio of the square meters to childcare space.
Shortage of qualified ECE - due to low wages and lack of benefits. Offer education grants for ECE
You already have the spaces! Centres are not fulling up due to over licensing and not enough staff

### 23. Recommendations

Municipalities are out of touch with reality of childcare problems. Relax zoning requirements so we can open more spaces.

If we had the money, we would expand out facilities!

I would like to expand my family daycare by renting a fair size space somewhere outside of my home so I can have a larger daycare to provide more families affordable childcare so they can go to work.

A college locally to train ECE's

The Ministry of Education and the Ministry of Child and Family Development may want to consider in the future to partner their resources together and include child care facilities on site of new buildings. The facility I operate rents space within an elementary school. When we first began there were numerous empty classrooms within the school. Now that the population has increased facilities that lease within schools are now losing their spaces however the demand for care has increased.

Potential use of space at George Preston Rec centre with bus transportation that could provide before and after school care services to the local elementary schools

Provide modular buildings on school properties to child care providers. We have one such location in Langley, but we had to pay for the modular and set up (which was tremendously costly and we can not do it again)

not at this time

Address staffing needs - educate more people

More places for casual drop in for families to run errands, work etc. And have like an hourly or daily fee. The Village is a great new space that provides this and it would be awesome if there were more options

Keep expenses down for people trying to open Family Child care spaces. I.E. Business Licence, Separate Fee for a Sign Etc. REALLY?????

We need more ECE providers

Allow more flexibility on ages

Consider to use the elementary school land to build a daycare by childcare providers who's willing to invest their energy.

**24. Do you have any additional comments on child care in Langley? Number of respondents : 29**

24. Additional comments
rent costs for leased space makes it difficult to keep costs down for parents
No
none
VERY VERY difficult to find quality staff
It's expensive to buy commercial property. If I could use my home and take in more children this would be better but licensing is holding me back. I have enough space in the home that's not the issue. To increase spots I need to open a commercial location.
Out of school care need more programs.
Fraser health and city regulations are there for the safety of the children. They should not be changed. Funding for private daycare or provide funding for parents paying childcare, instead forces childcare to opt in. I can opt in but how long this program is going to stay. Very concerning.
Encourage existing Langley ECE staff to get better quality professional development so that we keep up with the growing professionalism in the field
We are desperate for qualified staff.
I think that Before a program is allowed to go and either work from or go to an Elementary school that a conversation should take place with the facility that is already on site. Undercutting the existing centres is going to have the opposite effect. Child care spaces will be lost, not added. Parents should have a choice as to where their children attend. The choices should all have to follow the same rules and have the same over head costs.
ECE staff are leaving the field to work in the school system to make a better wage. ECE wages range from \$ 15/hr - \$ 24/hr (and very few are at the top of that) the majority is under \$ 20/hr. There are easier jobs out there that pay better than this - and ECE's are leaving for them.
No
We have the space to offer care to more children but not enough staff so our rooms are not full.
If the TOL opens high quality childcare centres on TOL properties with high paid union staff this will benefit the local economy immensely. Commerce in TOL will benefit as this service will attract quality employees to businesses in the TOL.
Out of school care should be a priority. These children have no place to go and after school programs is not enough, need both before and afterschool to support families.
My Centre is in danger of going out of business because of Active Beyond the Bell being put in the school where I am located. This was done without any discussions with me. I'm down 15 fulltime kids that moved to beyond the bell.
Be careful figuring out so many different options that u don't lose spaces
Childcare should get rental subsidy from government to make the childcare fee more affordable for parents.
It would be nice if the government allow Responsible Adults to study for the ECE Test without doing the full program. After, of course, 5-10 years as a licensed facility. At this point it's not worth doing the full course but we do the same work as ECE's and should be allowed to challenge the test or have a smaller course to become ECE's. Which would enable us to open different facilities.
There seems to be a huge need for before and afterschool care.
Expensive locations make it difficult for providers to open facilities.

Disgraceful to consider childcare facilities in a parking lot with no natural space and the amount of homeless drug users littering our parks

Every new housing development should have dedicated childcare spaces. Look at Willoughby, so many new condos, but no space for childcare

There needs to be more spaces made available for parents to be able to send their children to daycare

From my experience the demand for school age care in the Brookwood area has increased and the needs for it are not being met.

We operate a Preschool in Aldergrove, but have been asked many times about the possibility for before and after school care for school aged children. It seems to be a great need for our community.

No

Ease up on licensing restrictions

The biggest challenge is to find suitable space. When city or town give permits to build new townhouses and apartments, consider the childcare needs. Make the developers provide childcare space available as a condition to give permits.

