



MINUTES OF THE CRIME PREVENTION TASK GROUP
HELD REMOTELY VIA VIDEO CONFERENCE

THURSDAY, MAY 27, 2021
AT 6:00 P.M.

- Present:** Councillor Nathan Pachal, Chair
Valerie Frolander, Member at Large
Mary Kydd, Senior Representative
Nadia Gugubauer, Member at Large
Heather Giuriato, DLBA
Jenny Hinch, Chamber of Commerce
Allen Yuarata, Member at Large
Andrew Brumby, Member at Large
- Staff:** Paula Kusack, Deputy Corporate Officer
Dave Selvage, Community Safety Manager
Francis Cheung, Chief Administrative Officer
S/Sgt. Dave Brown, RCMP
- Absent:** Khesro Amin, Member at Large
Lida Magnus, Youth Member

The Chair introduced and welcomed the newest member of the CPTG, Andrew Brumby.

1) AGENDA

It was MOVED and SECONDED

THAT the May 27, 2021 agenda be adopted as circulated.

CARRIED

2) MINUTES

It was MOVED and SECONDED

THAT the April 29, 2021 minutes of the Crime Prevention Task Group meeting be adopted as circulated.

CARRIED

3) PRESENTATION

- a) Langley City's Proposed Interim Strategic Plan
Presentation from Francis Cheung, Chief Administrative Officer

Mr. Cheung explained that the City's current Strategic Plan expires at the end of 2021. Before the pandemic, in early 2020, City Council was in the planning stages of developing a new 5 year Strategic Plan to take the City from 2022-2026. Due to the pandemic, that process was paused. Council determined that an interim strategic plan should be formulated to keep the City moving forward through the next year or two to get past the pandemic. Planning will start late this year to develop a new 5-year strategic plan.

Council and senior staff took part in a workshop to create a 1–2-year plan to take Langley City through the COVID-19 recovery phase. Mr. Cheung provided a presentation that highlighted the following discussion topics at the workshop:

- Objectives;
- Expectations;
- Brainstorming plans, principles, initiatives and resources;
- Guiding principles

The discussion resulted in three specific themes which included:

- *Immediate Action:* Ideas that are low-risk and quick, affordable and effective to implement immediately;
- *Game Changer:* Ideas that are innovative but doable with a few adjustments to current budget or practices
- *Think Ahead:* Ideas that are great for the future

Mr. Cheung reviewed the initiatives under each of the three themes sharing which City departments will take the lead on executing them. He shared the timeline of the development of the Plan noting he anticipates Council will adopt it formally in July.

The Chair invited the task group to ask questions and shared that it is a council priority to make sure people feel safe and secure in the community and that the CPTG can play an active role in achieving that.

Mr. Cheung encouraged the task group to think of ideas that improve safety and security and how they can execute action in that regard. Consider ways to work with the Community Policing Office to extend what they do further into the community; work with the City's bylaw enforcement team and the RCMP to ride along on foot and/or bike patrols; develop initiatives the CPTG can take on, like the education flyers the CPTG is currently distributing.

ACTION:

The Chair suggested the task group have a brainstorming session to determine concrete action. He suggested using S.M.A.R.T as a guide to action which is criteria for setting objectives and means: Specific; Measurable; Achievable; Relevant; and Time-bound.

The group agreed and the brainstorming session will be added to a future agenda once Council adopts the Interim Strategic Plan.

S/Sgt Brown suggested we invite the new Officer in Charge, Adrian Marsden to a CPTG meeting.

ACTION: Staff will invite Superintendent Marsden to a task group meeting.

Mr. Cheung left the meeting at 6:44pm

4) UPDATES

- a) Crime Prevention Outreach – Hand Deliver Flyers to Multi Family Bldgs
a. Debrief / Feedback from volunteers who delivered flyers

The Chair thanked the volunteers for delivering the flyers to the multi family buildings in the specified delivery area. He noted that they covered a lot of area and he saw some of the flyers on the doors himself. He invited their feedback on the process.

Overall a positive experience however they felt the posters with tape on the windows may not have looked professional and appeared somewhat messy. They did receive some feedback indicating that residents intended to join the CPTG flyer distribution email list. Most people they spoke to were receptive to the information.

There was discussion about distributing another flyer in July and then ongoing every few months. There was concern about posting them to the front doors without permission from the strata however the overall consensus was that it was important to get the information out there. The group agreed that the distribution should not be more often than every two months.

ACTION: In regard to delivering another flyer the group can determine at the next meeting:

- Volunteers
 - A target date in July
 - Which flyer to distribute
 - Delivery area
- b) Contact Information from Block Watch / Crime Free Multi Housing Database
S/Sgt Brown to report back if the RCMP can share email contact information for property mgmt. companies, Block Watch captains etc. for use by the CPTG to build a database and share crime prevention information electronically.

S/Sgt Brown reported that he spoke to Block Watch staff and the contact list is not releasable as it contains personal information, the same situation as the City's contact lists.

He suggested that the City and RCMP collaborate by perhaps adding the RCMP logo to the flyer and then having the RCMP distribute the flyer electronically to their Block Watch captains, for example. They could also

consider having the CPO office send it out through their networks, ie: Crime Free Multi Housing program participants. The intention would be to use the lists we have to send out the information without having to share the lists with either party.

The consensus was to consider the above option for future electronic distribution purposes however it was noted that concern was expressed regarding those contacts receiving information they did not ask for.

The Community Safety Manager suggested the RCMP could contact the Block Watch captains and ask for their consent to send crime prevention flyers to them.

ACTION:

The Deputy Corporate Officer will send S/Sgt Brown an email to forward to Block Watch captains asking them if they would like to sign up to receive crime prevention tip flyers. She will include a flyer as an example of a typical distribution. S/Sgt Brown can forward it to the Block Watch captains using the RCMP contact list and we can wait and see how much uptake we have.

- c) Chamber of Commerce Feedback (if any) about the distribution of the first CPTG Business Flyer

Ms. Hinch advised that the only feedback the Chamber could offer was that the flyer received 66 views, but no comments.

The Chair noted that it was encouraging knowing that 66 more people are aware of the information. The group agreed it was a good start.

- d) Incentive program to retrofit insecure mailboxes in multifamily housing initiative update
Dave Selvage

The Community Safety Manager advised that he has not learned of any similar programs regionally. He reached out to a local property management company to see if they were aware of any similar programs in use and if they would be interested in participating in something of that nature.

He is waiting to hear back from Canada Post security about any ideas they may have. He will continue to research and report back any findings.

- e) RCMP April Property Crime Map

There was discussion about the various statistics. S/Sgt Brown reviewed the areas of concern and noted he felt they were crimes of opportunity, they are within densely populated areas, which is common, and are preventable. In response to an inquiry S/Sgt Brown noted that most likely the theft from auto is due to unlocked cars, rarely 'smash and grabs'.

ACTION: S/Sgt Brown will report back if the theft from auto was unlocked car doors or smash and grab thefts.

5) STANDING ITEMS

a) Crime Prevention (seniors) Outreach Project

i. Flyer Content Review / Approval

- o The next flyer, "RCMP Online Report" will be distributed early July

It was noted that the addition of a QR code on the flyer was a great idea. The group approved the content for the flyer, and it will be distributed in early July.

The Chair invited Mr. Brumby to create content for the next flyer, the subject of which is, "Educate Property Managers and Strata Councils about how to reduce mail theft". Mr. Brumby accepted the task.

ACTION: The Deputy Corporate Officer will send Mr. Brumby the previous flyers as examples of the initiative. This flyer would be distributed in mid/late August.

ii. Ideas for Outreach Flyer Topics

- o Green Dot Program (partner with Langley Division of Family Practice)

iii. Identify a volunteer to hand deliver Crime Prevention Tips for Business flyer

- o Flyer 1 – Natural Access – *delivered via email April 2021*
- o Flyer 2 – Natural Surveillance – *delivered via email May 28, 2021*
- o Flyer 3 - Territoriality and Defensible Space – *delivery July 2021*

b) 2021 "Know Your Neighbour" Campaign

The Chair noted with post-pandemic in sight, the group may be able to have a door-to-door campaign in the fall.

6) ROUND TABLE

Ms. Frolander noted she looks forward to the KYN campaign and is hopeful that it can take place as it was a well-received initiative.

Ms. Kydd shared some crime prevention events being hosted by the Langley Seniors in Action group and shared some details with the task group members.

Ms. Kydd advised that she has noticed that when people move out of multifamily buildings their mail is stacked up and left unattended. How can

that issue be addressed. The Chair advised that you need to write "Return to Sender" on the mail and put it back in the outgoing mailbox. Canada Post staff will not pick it up.

MOVED AND SECONDED

THAT the meeting adjourn at 7:30pm.

CARRIED

CHAIR

Certified Correct:
pdk

DEPUTY CORPORATE OFFICER