

Langley City 2023–2028 Strategic Plan

Mapping a course to the future with clear and decisive steps over the next five years



Since Langley City was incorporated in 1955, we have worked hard to build a community we can be proud of. As times changed, so has what it takes to build community. In 2018, we launched our *Langley City: Nexus of Community* vision built around four cornerstones — Community, Connected, Experiences and Integration.

With the pandemic now behind us, the new 2023-2028 Strategic Plan establishes seven core focus areas to keep us on our path toward this vision:

- Cultivate an Inclusive Community
- Provide Reliable Municipal Infrastructure
- Support a Vibrant Economy
- Integrate a Holistic Approach to Community Safety
- Build Climate Resiliency
- Strengthen Communication and Public Engagement
- Achieve Organizational Excellence

Each of these distinct but interrelated core focus areas includes specific action steps to take over the next five years.

Unlike previous plans, this rolling five-year plan has been developed with annual updates in mind to ensure the plan stays relevant as we work to deliver the *Nexus of Community* vision over the next 25 years.

WHAT'S NEW IN THIS STRATEGIC PLAN

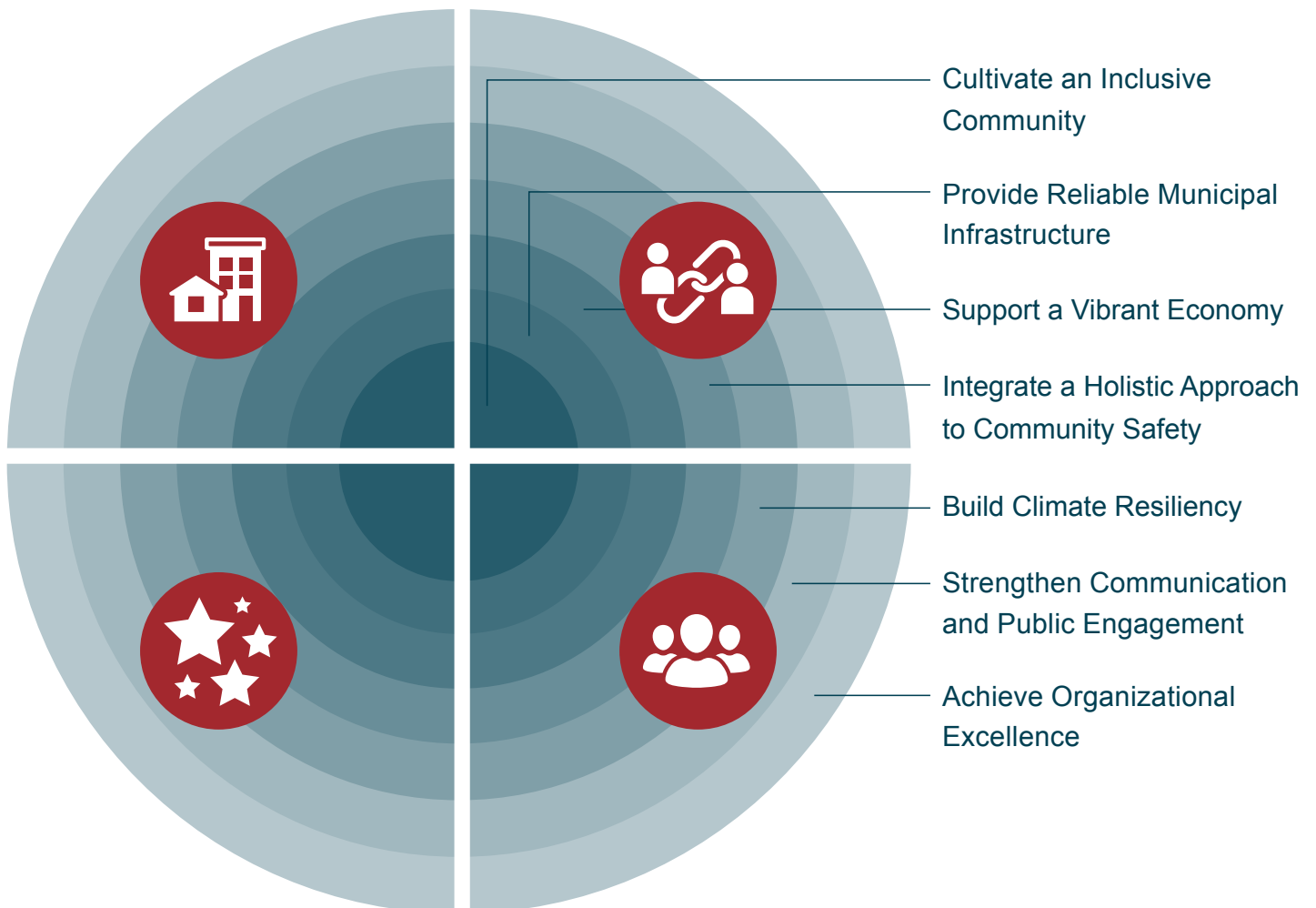
The plan includes small but important adjustments to our values and mission statement, focusing on education, inclusion and equity, to ensure Langley City remains “**The Place to Be**” for current and future generations.

It also incorporates new goals for advancing Truth and Reconciliation with First Nations in whose lands we operate; delivering a coordinated and compassionate response to challenges of homelessness, housing affordability and community safety for everyone; and attracting and retaining the best and brightest as we grow our staffing base to meet the needs of our growing community.

Read on to find out more about what each of these core areas of focus includes, how they contribute to building the four cornerstones of the Nexus vision and how you can be involved as we continue to implement.



THE SEVEN CORE FOCUS AREAS SERVE TO BUILD ALL FOUR OF THE NEXUS FOUNDATIONS: COMMUNITY, CONNECTED, EXPERIENCES AND INTEGRATION



MORE ABOUT THE CORE AREAS OF FOCUS

- **Cultivate an Inclusive Community:** includes action steps to work with partners to deliver a continuum of housing, safe streets, amenities and active transportation as we welcome newcomers and continue to celebrate our roots.
- **Build Climate Resiliency:** includes action steps to create new policies and work with partners in achieving a greener, more climate-secure community.
- **Integrate a Holistic Approach to Community Safety:** includes action steps to collaborate with the community and partners to review and reform existing services.
- **Support a Vibrant Economy:** includes action steps to embrace technology, mixed-use development and supportive policies to make the most of municipal land and support others to be successful.
- **Strengthen Communication and Public Engagement:** includes action steps to implement the Citizens' Assembly, update our website and seek new ways to effectively engage.
- **Provide Reliable Municipal Infrastructure:** includes action steps to continue supplying, maintaining and rehabilitating core infrastructure like water, sewer and transportation.
- **Achieve Organizational Excellence:** includes action steps for training, recruitment and retention.



WHAT'S NEXT?

The Strategic Plan provides overall direction to support decision making. It ensures that as we respond to emerging challenges and opportunities, we remain mindful of and focused on what it takes to be “The Place to Be” now and in the future.

The Strategic Plan sets out how City Council and staff will meet our responsibilities in achieving our [Values](#), [Mission](#), [Vision](#) and [Full-Circle approach to customer service](#), which are integral to the successful delivery of the programs and initiatives. Individual projects and initiatives within this Strategic Plan will include consultation, and we look forward to your participation.

One of the specific core areas of focus is strengthening communication and public engagement as our city continues to grow. We look forward to hearing from everyone in our community about what this means to you, including how we can be more timely and transparent in Langley City communications and conduct more inclusive and meaningful community engagements.

WHAT IS LANGLEY CITY: NEXUS OF COMMUNITY?

Nexus is about how the City will guide growth and development over the next 25+ years to keep Langley City a great community as we continue to grow. The Strategic Plan focuses on nearer-term actions to achieve this plan. The four cornerstones of Nexus are:



Community: the place where everyone knows you; where you want to be at all stages of your life; and where everyone feels safe, capable, valued and held up



Connected: a community of easy access and pedestrian-scale design



Experiences: availability of a variety of healthy, vibrant entertainment options to suit your lifestyle



Integration: a place to live, work and play, with employment and services available to everyone, to suit your needs

HOW TO GET INVOLVED



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LANGLEYCITY.CA



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STRATEGIC PLAN



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