



CITY OF LANGLEY SOCIAL SERVICES INVENTORY

JULY 2015

CITY OF
LANGLEY



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Introduction

In an effort to address and prevent homelessness, the City of Langley has engaged CitySpaces Consulting to undertake a community-wide Homelessness Strategic Plan (HSP). This Plan will assess the prevalence of homelessness within the City of Langley and identify methods to reduce and mitigate future homelessness through the provision of social services.

The formation of the Langley Homelessness Task Force (LHTF) is an essential component to the HSP. The LHTF is composed of local service providers, businesses, BC Housing, Fraser Health, the RCMP, various municipal departments, and City Councillors. One Councillor represents the Township of Langley.

In preparation for the HSP, a complete inventory of community organizations providing social services within the City of Langley has been undertaken. Originally prepared in 2008 by SPARC BC, this inventory has been updated to include new services and highlights where services are no longer available.

Completed to provide an at-a-glance reference for service providers and Langley residents, this inventory also provides an opportunity to identify gaps in services, capacity issues and potential areas of service duplication. This initial step will inform the HSP and provide an opportunity to better serve vulnerable populations within the City of Langley.

Social Services Inventory

The following tables present a broad range of social services that are available to Langley residents, particularly low-income households, special needs groups, and those who are homeless or at-risk of homelessness. These services include: free meals for low-income families, rehabilitation programs for people living with addictions, after school programs for youth, and many other services. Recognizing that persons experiencing homelessness and those at-risk of homelessness may seek services across municipal boundaries (depending on needs and service availability), organizations located within both the City and Township of Langley have been included.

Social Services - Based in Langley

The first table outlines social services located within the City and the Township of Langley. Services located within the Township are marked with an asterisk*. Three broad categories organizes the services based on primary service delivery: housing, health, and other community social services. Many organizations provide services across categories.

Table 1: Langley Social Services Inventory - Services Based in Langley

HOUSING			
ORGANIZATION	DESCRIPTION / SERVICES	TARGET POPULATION	CONTACT INFORMATION
Ishtar Transition Housing Society*	Provides services to assist women and families fleeing violence. Programs include supporting women, children who witness abuse, community based victim services, stage one emergency housing (12 beds), and community outreach.	Abuse / Violence	Phone: 604-534-1011 101 - 6350 203 rd St Langley (City and Township), BC V2Y 1L9
Langley Lions Senior Citizens Housing Society	Provides 625 affordable housing units to seniors and persons with disabilities.	Low-Income Seniors	Phone: 604-530-7171 5464 203 rd St Langley (City), BC V3A 0A4
Salvation Army - Gateway of Hope	Provides an emergency shelter (30 beds), supportive transitional housing (25 beds), thrift store, community meal centre, cook training, extreme weather response, family services, and the opportunities program.	Homeless / At-Risk	Phone: 604-514-7375 5787 Langley Bypass Langley (City), BC V3A 0A9
Wagner Hills Ministries*	Dedicated to men; provides healing from harmful dependencies in a Christian community farm setting. Does not accept persons on methadone maintenance or using nicotine.	Men with Addictions	Phone: 604-856-9432 8061 264 th St Langley (Township), BC V1M 3M3
Wagner Hills Ministries - Campbell Valley House of Hope	Dedicated to women; provides healing from harmful dependencies in a Christian community farm setting.	Women with Addictions	Phone: 604-530-6228 460 - 216 th St Langley (Township) V2Z 1R6

West Fraser Housing Society	Collaborates with Stepping Stone Community Services Society to operate 33 units of affordable housing: 16 for people with low to moderate income, and 17 for adults with mental health issues.	Low-Income, Mental Health Issues	Phone: 604-530-0062 20101 Michaud Cres Langley (City), BC V3A 8L9
YWCA Fraser Gardens	Provides 20 safe, affordable housing units for low-income single mothers with on-site support.	Low-Income Single Mothers	Phone: 604-514-1255 20750 Fraser Hwy Langley (City), BC V3A 4G6

COMMUNITY HEALTH SERVICES

ORGANIZATION	DESCRIPTION / SERVICES	TARGET POPULATION	CONTACT INFORMATION
Autism Community Training (ACT) - Pacific Developmental Pathways Ltd.*	Pathways programs operate in the communities of Langley, Abbotsford, and Chilliwack. Each participant has their own individualized program. The organization provides a variety of services for adults including: supported employment, education, community based recreation and leisure opportunities, life skills, and interpersonal relationships.	Autism	Phone: 604-533-3604 109-20434 64 th Ave Langley (Township), BC V2Y 1N4
Focus Foundation of BC - Youth Futures Langley	Addiction and mental health program for youth ages 13 to 19. It is co-located with the Whytecliff Agile Learning Centre.	Youth with Addictions	Phone: 604-532-1268 20561 Logan Ave Langley (City), BC V3A 7R3
Langley Association for Community Living*	Serves children with special needs and adults with developmental disabilities.	Adults with Developmental Disabilities / Children with Special Needs	Phone: 604-534-8611 23535 44 th Ave Langley (Township), BC V2Z 2V2

Langley Community Services Society	Services include: settlement and integration, counselling, family support, substance use, information and referral.	All	Phone: 604 534 7921 5339 207 th St Langley (City), BC V3A 2E6
Langley Division of Family Practice	A non-profit society that collaborates with health care stakeholders and community to improve patient care. Langley Division of Family Practice has partnered with St. Luke's Clinic, Gateway of Hope and Starting Point Homeless Outreach Services office to provide a nurse practitioner to vulnerable populations in Langley, including the homeless.	All, Vulnerable Populations, Homeless	5171 221A St Langley (City), BC V2Y 0A2
Langley Home Health	Services Include: <ul style="list-style-type: none"> • In-home health care support, residential care, and special support • Case management services to eligible adults with ongoing health challenges who require assistance to remain independent • Occupational and physio therapists for in-home consultations and interventions • Consultation to caregivers of adults with developmental disabilities • Nursing support 	All	Phone: 604-532-6500 101-20651 56 th Ave Langley (City), BC V3A 3Y9
Langley Memorial Hospital*	Full general hospital with emergency unit, medical, surgical, critical care, psychiatric, maternity and pediatric care areas. Contains general adult inpatient psychiatric units (18 beds).	All, Adults with Mental Health Issues	Phone: 604-534-4121 22051 Fraser Hwy Langley (Township), BC V3A 4H4
Langley Mental Health Centre - Fraser Health	Provides Community Mental Health Services to adults and older adults. Provides assessment screening, consultation, referrals, supportive services, group and individual treatment. Works in partnership with contracted community partners to provide a specialized regional Community Residential Program.	Adults with Mental Health Issues	Phone: 604-514-7940 305-20300 Fraser Hwy Langley (City), BC V3A 4E6
Options for Sexual Health (Opt) Langley Clinic	Provides reproductive health services for people of all ages. Fees are charged for people without BC Medical Services Plan coverage.	All	Phone: 604-530-8155 5339 207 th St Langley (City), BC V3A 2E6

Youth Forensic Psychiatric Services - Langley Outpatient Clinic (MCFD)	<p>Provides court-ordered and court-related assessment and treatment services for youth, including:</p> <ul style="list-style-type: none"> • Assessments or consultations of youth referred by a Youth Probation Officer • General and specialized mental health services for youth in the community or remanded or sentenced to custody • Specialized outpatient programs dealing with sexual and violent offences • Community treatment and supervision of youth with conditional discharge from the BC Board of Review • Local community consultation and training 	Youth	<p>Phone: 604 532-4966</p> <p>5714 Glover Rd Langley (City), BC V3A 4H8</p>
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OTHER COMMUNITY SOCIAL SERVICES

ORGANIZATION	DESCRIPTION / SERVICES	TARGET POPULATION	CONTACT INFORMATION
Big Brothers Big Sisters of Langley	Matches adults ages 18+ with children ages 6 to 14 for the purpose of establishing a caring, one-to-one friendship. Partners with Canadian Tire Jumpstart to provide financial assistance to children and youth to access sports.	Youth and Adults	<p>Phone: 604-530-5055</p> <p>201-20538 Fraser Hwy Langley (City), BC V3A 4G2</p>
Brookwood Baptist Church*	Offers free monthly community dinners for people on fixed income around the third Friday of each month. Dinners are held at the Douglas Park Recreation Centre.	Low / Fixed income	<p>Phone: 604-530-5440</p> <p>20581 36th Ave Langley (Township), BC V3A 6K1</p>
Centre for Child Development	Provides comprehensive therapeutic services for children and youth with special needs, and provides support to their families. Serves Delta, Langley, Surrey, and White Rock.	Children and Youth	<p>Phone: 604-533-3088</p> <p>205-20644 Eastleigh Cres Langley (City), BC V3A 4C4</p>
Christian Life Assembly (CLA)	Provides a Recovery Church program for persons living with addictions, and a Uturn program to help people experiencing life challenges. Also has a drop-in centre.	Persons with Addictions, All	<p>Phone: 604-530-7344</p> <p>21277 56th Ave Langley (City), BC V2Y 1M3</p>

City of Langley - Leisure Access Grant Program	Provides grants to covers a percentage of recreation/leisure programs for individuals in need.	Low-income individuals	Phone: 604-514-2800 20550 Douglas Crescent Langley (City), BC V3A 4B3
Community Justice Initiatives Association	Provides conflict resolution services in settings such as the criminal justice system, organizations, schools, businesses, and for private individuals. Focuses on youth.	At-Risk Youth, All	Phone: (604) 534-5515 101 - 20678 Eastleigh Cres Langley (City), BC V3A 4C4
Employment Services Centre - Langley	Provides job search services for eligible individuals who are seeking employment. Helps clients develop an employment plan. Assists with exploring career options, job searches, planning for education and training, accessing training funds, learning about starting a business, and resume writing.	All	Phone: 778-726-0288 101-20316 56 th Ave Langley (City), BC V3A 3Y7
Encompass Support Services Society (ESS)	Offers a wide range of community-based services for families, children and youth. Services include community outreach for families and children under the age of 6; on-site childcare for parents returning to school; family drop-in; young parent support; parent and child educational programming; counseling and mediation for families and youth experiencing parent-youth conflict; sexual abuse counseling for children and youth; outreach for street-involved youth and at-risk youth; support youth transitioning to independence; and youth justice support services.	Families, Children and Youth	Phone: 604-534-2171 20618 Eastleigh Cres Langley (City), BC V3A 4C4
Fraser Valley Food Network - Harvest Box	Provides low-cost produce to individuals and families.	All	Phone: (604) 514-2865 20550 Douglas Cres Langley (City), BC V3A 4B4
Friends Langley Vineyard	A faith-based organization that provides free clothing on Wednesdays.	All	Phone: 604-530-8463 5708 Glover Rd Langley (City), BC V3A 4H8

Immigrant Services Society of BC - Langley	Provides support services for immigrants and refugees including career services, settlement services, and language courses.	New Immigrants and Refugees	Phone: 604-510-5136 204-20621 Logan Ave Langley (City), BC V3A 7R3
KidSports Langley	Provides funding for registration fees for children and youth living in low-income households.	Children and Youth	242 - 7888 200 th St Langley (Township), BC V2Y 3J4
Kimz Angels	Provides supplies such as furniture, clothing, food, diapers and toys to at-risk mothers and children, through a mobile truck. No physical office.	At-Risk Moms, Low-Income Households	n/a
Langley Boys and Girls Club	Provides after-school and evening social and recreation activities on a drop-in basis for children and youth ages 6 to 18. Low-income families eligible for subsidy.	Children and Youth	Phone: 604-533-8552 5409A-206 th St Langley (City), BC V3A 2C5
Langley Bus Co-op	Two buses serving seniors and other specialized groups who need transportation.	Seniors, Disabilities, Organized Groups	Phone: 604-440-6222 20605 51B Ave Langley (City), BC V3A 9H1
Langley Child Development Centre*	Programs to support children and youth who have special needs to achieve their physical, intellectual and emotional potential.	Children and Youth with Disabilities / Special Needs	Phone: 604-534-1155 #203-5171 221A St Langley (Township), BC V2Y 0A2
Langley Employment & Income Assistance Office	A Ministry of Social Development program to assist individuals to achieve their social and economic potential.	All	Phone: 604 664-0135 5753 Glover Rd Langley (City), BC V3A 8H4

Langley Family Justice Centre*	Free services to families experiencing a separation or divorce. Services include information, short-term counseling, mediation, and referrals to community services.	Families	Phone: 604-501-3100 120-20434 64th Ave Langley (Township), BC V2Y 1N4
Langley Food Bank	Distributes food, clothing, and other basic necessities to Langley residents.	All	Phone: 604-533-0671 5768 203 rd St Langley (City), BC V3A 1W3
Langley Meals on Wheels*	Volunteers deliver low-cost meals to seniors, persons with disabilities, the chronically ill, and convalescents who are unable to prepare adequate meals in their own homes. Located in the Seniors Centre.	Seniors, Disabilities, Chronically Ill, Convalescent	Phone: 604-533-1679 20414 Douglas Crescent Langley, BC V4A 4B4
Langley Seniors Resources Society	Provides services to frail elders to enhance independence and quality of life. Programs include information and referral, a telephone reassurance line, housing counselling, transportation and shopping assistance, shop-by-phone, social tea, and peer counselling support.	Seniors	Phone: 604-530-3020 20605 51B Ave Langley (City), BC V3A 9H1
Langley Service Canada Centre*	Provides access to federal programs, for social insurance, employment insurance, record of employment, and pension. Also provides access to a job bank and labour market information.	All	Phone: +1 800-622-6232 8747 204 th St #102 Langley (Township), BC V1M 2Y5
Langley Youth and Family Services	Provides free counseling and intervention for children and youth up to age 17 to prevent anti-social behaviour and conflict with the law. Jointly operated by Langley City and Langley Township.	Child and Youth	Phone: 604-514-2900 5569 204 th St Langley (City), BC V3A 1Z4

Legal Services Society (LSS)	Serves the interests of people with low incomes, providing legal aid.	Low-Income	Phone: 604-532-8898 206-20641 Logan Ave Langley (City), BC V3A 7R3
Lifeline Outreach Society*	Offers the Blue Bus Program, a mobile soup kitchen and food bank which distributes clothing, groceries, and hot meals on Sundays; alternating between Aldergrove and Abbotsford.	Homeless / At-Risk	Phone: 604-728-7551 Unit 12-26157 Fraser Hwy Langley (Township), BC V4W 2W8
Ministry of Children and Family Development (MCFD) - Langley*	Central intake, information, and service office for Langley. Provides information, assesses needs, and assists callers in connecting with family services, mental health services for children and youth, child protection services, and youth and probation services.	Children and Youth	Phone: 604-514-2711 120-20434 64 th Ave Langley (Township), BC V2Y 1N4
Pacific Community Resources	Provides alternate education, employment, addiction counselling and prevention services, housing support, and cultural enrichment for children, youth, adults and families.	All	Phone: 604-533-7101 20622 Eastleigh Cres Langley (City), BC V3A 4C4
Pucks Powerplay Foundation	Provides access to sports and afterschool programming for marginalized youth from low-income households, limited transportation and recent resettlement/new Canadians.	Youth	Phone: 604-280-2322 21642 Murrays Crescent Langley (Township), BC V3A 9B2
Sources Food Bank	A low-barrier food bank	Low-income, At-risk Individuals and Families	Phone: 604-530-2929 5673 200 th Street Langley (City), BC (United Church of Langley) V3A 1M7
Southgate Church	Offers a drop-in for youth ages 13 to 18 with music and socializing on Fridays. From September to June, offers a drop-in for seniors over 55 on Tuesdays.	All	Phone: 604-532-7769 120-5501 204 th St Langley (City), BC V3A 5N8

Starting Point	Provides services for homeless and those at-risk of homelessness, including housing search assistance, applying for funding, housing applications, tenancy support and homeless outreach. Starting Point is a partnership between Stepping Stone Community Services Society and Encompass Support Services Society.	At-Risk Youth, Homeless, At-Risk of Homelessness	Phone: 20626 Eastleigh Crescent Langley (City), BC V3A 4C4
Stepping Stone Community Services Society	Provides programs, outreach and housing for people in Langley experiencing mental health issues, homelessness, at-risk of homelessness and poverty.	Low-income/ Mental Health Issues, Homeless, At-Risk	Phone: 604-530-5033 20101 Michaud Cres Langley (City), BC V3A 8L9
United Churches of Langley*	Services offered in Fort Langley and Langley City include: 200 th street drop-in, Sources Food Bank, social lunch, 12 step support groups, and other initiatives.	Homeless, At-Risk	Phone: 604-530-2929 5673 200 th Street Langley (City), BC V3A 1M7
Young Life of Canada*	Offers weekly meetings and weekend camps for youth.	Youth	Phone: 604-881-6023 120-9440 202 nd St Langley (Township), BC V1M 4A6
You Gotta Have Friends	Offers programs for isolated/lonely residents to connect with other members of the community, creating and improving social relationships. Also includes drop-in coffee, community events, and referrals.	All	Phone: 604-533-6546 20510 Fraser Highway Langley (City), BC V3A 4G3
Xyolhemeylh Child and Family Services (Fraser Valley Aboriginal Children and Family Services)	A non-profit Aboriginal child welfare agency providing culturally appropriate and holistic services through prevention, community development and child welfare programs to Aboriginal children, youth and their families residing through the Fraser Valley.	Aboriginal Children, Youth and Families	Phone: 604.533.8826 102 - 20621 Logan Ave Langley (City), BC V3A 7R3

Source: Multiple Sources, Compiled by CitySpaces Consulting

Social Services - Outside Langley

There are several national, provincial, and regional organizations that offer programs and services to the residents of Langley. Listed in the table below are service providers that do not maintain an office or branch location within the City, but include Langley within their current service boundaries and/or were included within the original 2008 Social Services Inventory. This table is not comprehensive of all regional services.

Table 2: Langley Social Services Inventory - Services Based Outside of Langley

HOUSING			
ORGANIZATION	DESCRIPTION / SERVICES	TARGET POPULATION	CONTACT INFORMATION
Awakenings Recovery Homes Inc.	Faith based recovery home for women struggling with addiction (12 beds).	Women with Addictions	Phone: (604) 376-3457 14887 Fraser Hwy Surrey, BC V3R 3N6
Habitat Housing Society	Sister society of OPTIONS, established in response to the growing need for affordable housing in the region. Participates in developing affordable housing in Langley, North Delta, Surrey, and White Rock.	Low-Income Families, Mental Health Disabilities	Phone: 604-590-7368 13520 78 th Ave Surrey, BC V3W 8J6
Lookout Emergency Aid Society	Provides outreach housing and support services to adults with low or no income who have few, if any, housing or support options. Nearest shelter located in Surrey. Provides mobile harm reduction services in Langley.	Low-Income, At-Risk	Phone: 604-589-8678 10667 135A St Surrey, BC V3T 4E3
Tenant Resource and Advisory Society (TRAC)	Advances the rights of tenants and helps to secure safe, affordable housing. Provides legal education and information, and publications and educational materials about residential tenancy law. Operates Tenant Hotline, providing information on tenants' rights in the areas of evictions, repairs, security deposits, rent increases, and arbitration hearings.	Tenants	Phone: 604-255-3099 Tenant Hotline: 604-255-0546

The 5 and 2 Ministries	A faith-based organization that provides support and services to individuals experiencing poverty and homelessness. Provides limited street-level services in Langley.	At-risk, Vulnerable	Phone: 604.613.4432 1 - 2220 McKenzie Road Abbotsford, BC V2S 0E2
Union Gospel Mission	Connects people who are homeless to housing, income assistance, and community-based support services. An estimated 48 rent supplements are given monthly in Langley.	Homeless	Phone: 604-253-3323 601 East Hastings St Vancouver, BC V6A 1J7
VisionQuest Recovery Society - Hope House	Serves as the intake point for all new male clients struggling with addiction. It is an administrative centre and flagship facility for counselling and programs: education, intervention, and treatment plans.	Men with Addictions	Phone: 604-946-1841 7551 Vantage Way Delta, BC V4G 1C9

COMMUNITY HEALTH SERVICES

ORGANIZATION	DESCRIPTION / SERVICES	TARGET POPULATION	CONTACT INFORMATION
British Columbia Schizophrenia Society - Fraser Valley Central (Maple Ridge, Pitt Meadows, and Langley)	Support network for persons with schizophrenia; educates the public, raises funds for research and advocates for better services for people with schizophrenia and other serious and persistent mental illnesses.	Schizophrenia	Phone: (604) 270-7841 6011 Westminster Hwy Richmond, BC V7C 4R9
Burden Bearers of Canada - Coastal Counseling Services	Registered clinical counsellors provide individual, couple and family counseling. Sliding scale fee. Serves Coquitlam, Delta, Langley, New Westminister, Richmond, Surrey, and Vancouver.	All	Phone: 604-584-4112 9815 140 th St Surrey, BC V3T 4M4

Early Psychosis Intervention (EPI) Program - Fraser South	Provides assessment for community based treatment and case management for early identification and treatment of psychotic conditions. Program bridges youth and adult mental health services. Provides education and is involved in research studies. Serves Delta, Langley, Surrey, and White Rock. A collaborative initiative with MCFD Child and Youth Mental Health.	Youth and Young Adults	Phone: 604-538-4278 15521 Russell Ave White Rock, BC V4B 2R4
Drug Rehab Institute - Langley Branch	A hotline referral service for drug addiction. Certified councilors assist individuals in finding appropriate treatment/treatment centre.	Addictions	Phone: 877-909-3636
LDR Holistic Treatment Inc.	Having recently closed its residential addictions treatment home in Langley, LDR Holistic Treatment Inc provides outpatient intervention, assessment, counseling and personal development services from its head office in Surrey.	Addictions	Phone: 1 877-529-3293 19140 28 th Ave Surrey, BC V3S 6M3
Your Pregnancy Options	Your Pregnancy Options (formerly known as The Fraser Valley Pregnancy Centre) is a non-denominational Christian organization that provides support to people in the community facing unplanned pregnancy. Provides free pregnancy tests, peer counseling, community referrals, and supplies to support youth, women, and men.	Pregnancy - All	Phone: 604-856-9151 32920 Ventura Ave Abbotsford, BC V2S 6J3

OTHER COMMUNITY SOCIAL SERVICES

ORGANIZATION	DESCRIPTION / SERVICES	TARGET POPULATION	CONTACT INFORMATION
Alcohol and Drug Information and Referral Service	Confidential, multilingual, free service offering information, options and supports for alcohol and drug users, and to friends/family members of users. Provides referral services to counselling and treatment services across BC.	Substance users and/or friends/family of users	Phone: 604-660-9382 or 1-800-663-1441
Atira - Aboriginal Women's Outreach	Outreach and support services are available to First Nations and Metis women and their children who are, or have been, impacted by violence and are living in the Surrey, Delta, White Rock and Langley areas.	Aboriginal Women	Phone: 604-584-7597 13733 92 nd Ave, Surrey, BC V3V 1H9

BC 211	Confidential, multilingual telephone and texting service available in Metro Vancouver, Fraser Valley, Squamish-Lillooet and Sunshine Coast Regional Districts. Provides free information and referral to a full range of community, social, and government services, and operates 24 hours/day, 7 days/week. Has a designated shelter and street help line to assist people who are affected by homelessness in Metro Vancouver and the Fraser Valley.	All, Homeless	Phone: 211
The Children's Foundation Cedarwood Family Support Program	Offers parenting training, counselling, and support to families of children under age 13 with moderate to severe behaviour problems. Referral through MCFD. Serves Delta, Langley, Surrey, and White Rock.	Families	Phone: 604-586-3351 10453 Whalley Blvd Surrey, BC V3T 5B1
Greater Vancouver Youth for Christ - Youth Unlimited	Offers recreational activities, small and large group interaction, and support services for teenagers who are school-oriented, and for those who are in conflict with parents, the school system, and/or the law. Also support programs for single moms and new parents.	Youth, Single Mothers, New Parents	Phone: 604-590-3759 12975-84 th Ave Surrey, BC V3W 1B3
Kids Up Front Foundation	Provides financial assistance for children and youth to access sports	Children, Youth	Phone: 604-266-5437 530 - 425 Carrall Street Vancouver, BC V6B 6E3
PLEA - Kidstart Mentoring Program	Provides volunteer mentoring services to vulnerable youth. Serves Burnaby, Coquitlam, Langley, Maple Ridge, New Westminster, the North Shore, Pitt Meadows, Port Coquitlam, Port Moody, Richmond, Surrey, and Vancouver.	Youth	Phone: 604-375-5437 2104 Alberta St Vancouver, BC V5Y 3K3
Seniors Services Society	Offers housing services to lower mainland seniors, including housing information counselling, help with filling in applications for housing, and outreach. Also publishes the BC-wide 'Seniors Housing Directory'.	Seniors	Phone: 604-520-6621 750 Carnarvon St New Westminster, BC V3M 1E7

VictimLINK	Provides 24-hour toll-free, multilingual assistance seven days a week to people in BC and the Yukon who have been victims of family and sexual violence, and all other crimes. Provides information and referral regarding victim services, transition houses, counselling resources, and community services.	Victims, All	Phone: 1-800-563-0808
Youth Resource Centre (YRC)	Offers free programs to youth in Abbotsford and Langley. Most services are outreach based. Individualized services tailored for each youth and family depending on needs and goals.	Youth and Families	Phone: 604-870-4972 2420 Montrose Ave Abbotsford, BC V2S 3S9

Source: Multiple Sources, Compiled by CitySpaces Consulting

Representation of Social Services in Langley

The table below provides an at-a-glance count of the services offered to Langley residents, grouped by service type and/or target population. Providers have been counted within all categories in which they provide programming and/or outreach.

Langley Social Services - Count

Table 3: Total Services - Count

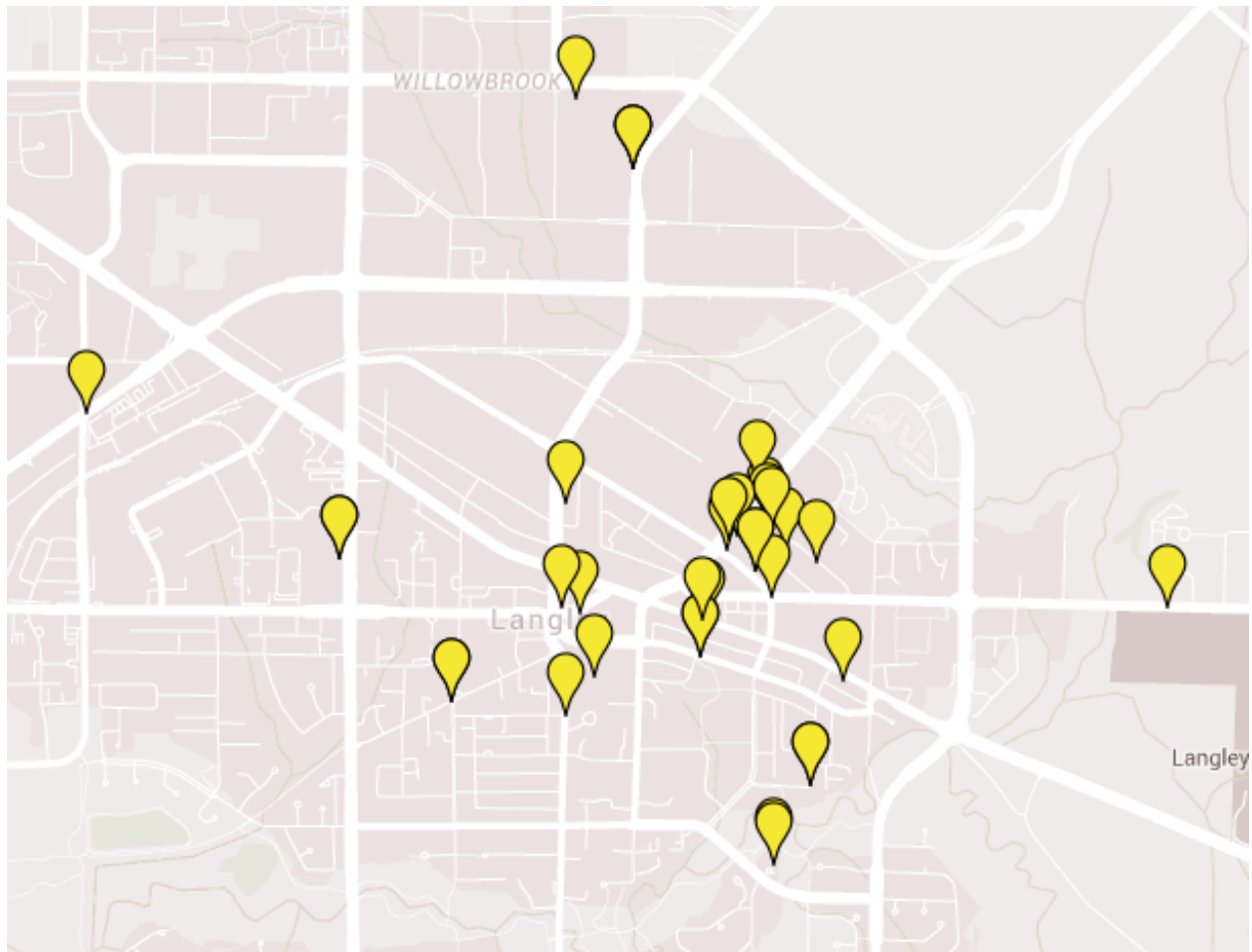
Service / Target Population	Within Langley (City & Township)	Outside Langley	Total
Aboriginal Specific Services	1	1	2
Abuse / Violence	1	2	3
Addictions Services	4	4	8
Clerical / Legal Assistance	2	1	3
Community / Family Services	8	3	11
Cultural / Immigration Services	2	0	2
Developmental Disability	3	0	3
Emergency Shelter / Housing	2	1	3
Employment Services	6	1	7
Health Visits / Programming	2	0	2
Homelessness	5	3	8
Housing Placement / Support	3	3	6
Low-Cost / Free Food Outlet	7	0	7
Mentorship Programming	2	1	3
Pregnancy and Sexual Health	1	1	2
Psychiatric / Mental Health	5	2	7
Senior Specific Resources	4	1	5
Single Mothers	1	0	1
Social / Free Meals	6	2	8
Supportive / Affordable Housing	5	2	7
Youth Specific Services	14	5	19

Source: Multiple Sources, Compiled by CitySpaces Consulting

Distribution of Social Services

Three maps were generated to help illustrate the distribution of social services, which serve residents in Langley. Figure 1 illustrates social services that are physically located within the City of Langley. Figure 2 illustrates social services that are physically located within both the City and the Township of Langley. Figure 3 illustrates social services that serve Langley residents found both within and outside the Langleys' municipal boundaries. The maps demonstrate there are service providers as far as Abbotsford and Vancouver serving vulnerable and at-risk residents in Langley.

Figure 1: Distribution of Social Services within the City of Langley






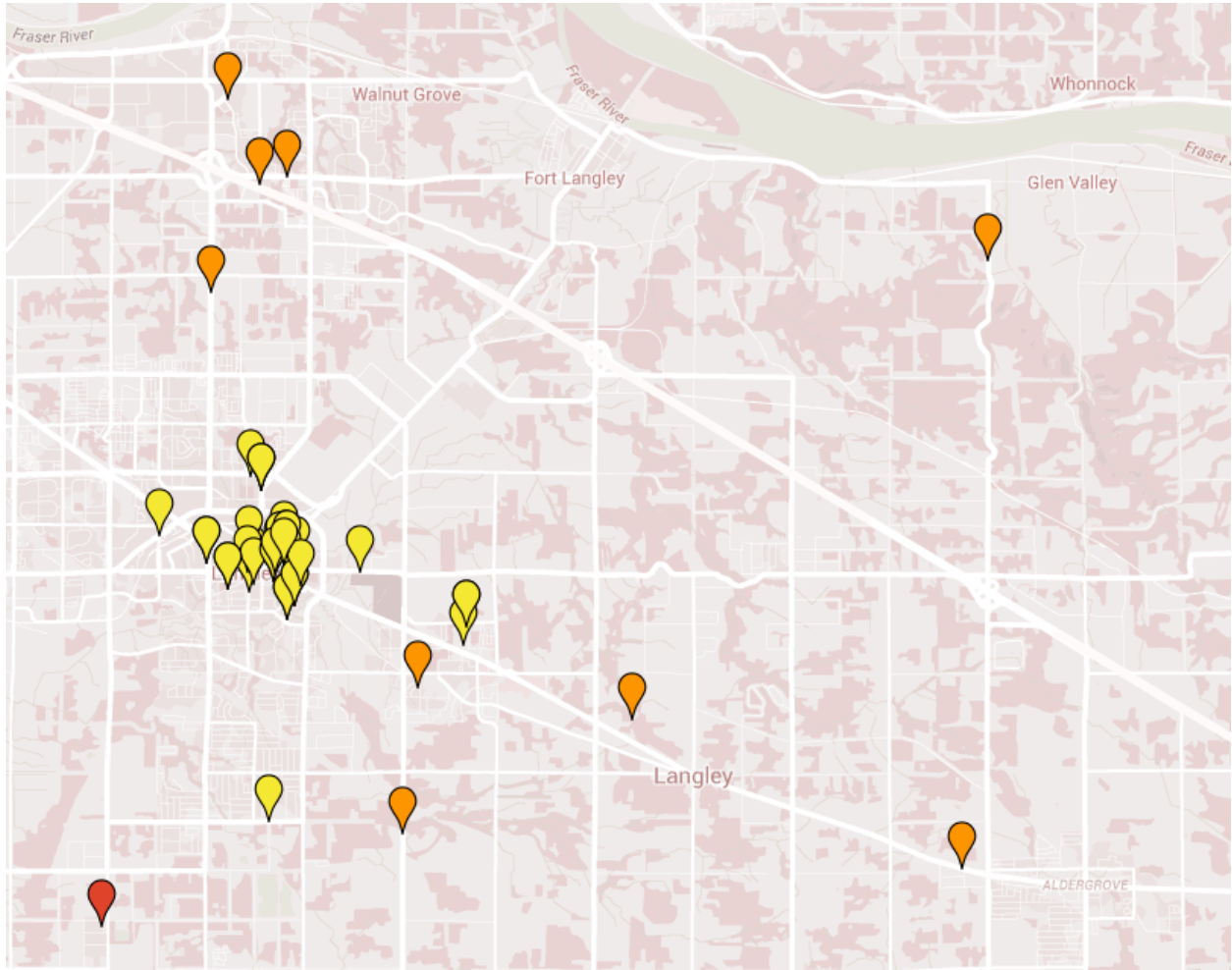
-  Social service located in City of Langley
-  Social service located in Township of Langley
-  Social service located outside of the Langleys

Figure 2: Distribution of Social Services within the City of Langley and Township of Langley






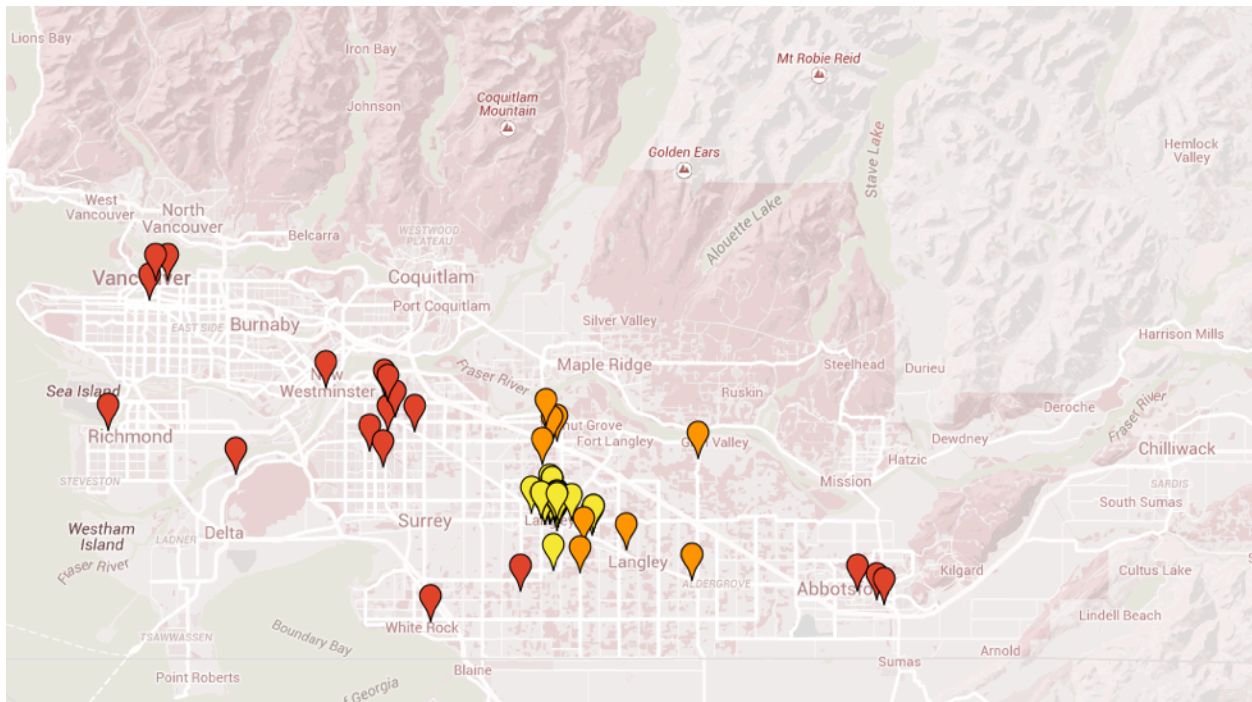



-  Social service located in City of Langley
-  Social service located in Township of Langley
-  Social service located outside of the Langleys

Figure 3: Distribution of Social Services that serve Langley Residents, both within and outside of Langley



-  Social service located in City of Langley
-  Social service located in Township of Langley
-  Social service located outside of the Langleys

Major Organizations

Service providers vary in organizational size and capacity, and all have an important role in responding to and preventing homelessness. However, there are a select number of organizations within the City of Langley that function as hubs for services and referrals. Of note include: Stepping Stone Community Service Society, the Salvation Army, and Pacific Community Resources. These organizations operate several programs within the City, specifically focusing on issues facing those who are homeless and those at-risk of homelessness. Their programs are geared towards serving the most vulnerable, including persons living with addictions, mental health issues, and in need of housing.

Organizational Changes and Discontinued Services

Since 2008, few services have been removed from the inventory. Exceptions include a 16-week program for men with issues related to relationship abuse/violence (offered by Ishtar Transition Housing Society), has been discontinued. Oasis Outreach Society, which collected mislabeled, overstock, aesthetically imperfect and near expiry food and household items for redistribution to people in need through a low cost grocery store, closed in the spring of 2015.

Regarding operational services, the Food Bank recently restructured its sorting and storage area to meet demands and has therefore ended its Free Store Program. Space limitations were a major factor with this decision, as the program was successful and in demand. However, Sources Food Bank opened their 'low-barrier' doors in Langley in July, 2015. Most recently, in late March 2015, Access Youth Outreach Services withdrew their Project Reach Out mobile drop-in centre for youth due to lack of funding. This service will continue to operate in the neighbouring municipalities of Coquitlam, Port Coquitlam and Port Moody.

In 2011, Aldergrove Neighbourhood Services Society merged with Family and Youth Services Society, renamed as Encompass Support Services Society. The merger was a result of previous collaboration to address youth homelessness and an opportunity to improve organizational capacity and service delivery to the community.

In May 2015, St. Josephs Catholic Church announced that it will be closing their Tuesday soup kitchen and Saturday drop-in service. Their outreach services are being reviewed to potentially adapt to the changing needs of their target population: persons experiencing homelessness and those at-risk of homelessness. It is anticipated that the Langley United Church will be closing for renovations, which may result in a temporary closure of their soup kitchen.

New Services

Several new service providers have been established in Langley since 2008. The complete 2008 Inventory consisted of 32 services including services based within and outside of the regional area. Over the past seven years, this inventory has grown to include 75 service providers, many of which offer a variety of programs to a number of sub-population groups within the City.

Trends in service provision include increased programming for youth, seniors and persons living with addictions. There are currently 14 youth-specific programs available in the City of Langley, many of which are provided with family support programming. Senior services have also increased.

Services related to homelessness, addictions and mental health treatment have remained relatively consistent since 2008, with the exception of the development of the Gateway of Hope Shelter.

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